WHO YOU GONNA CALL?

DAMP & MOULD BUSTERS

COLD, CONDENSATION & MOULD GO HAND IN HAND...

But there are things you can do to reduce the effects and so can we!

VISIT US AT WESTMINSTER.GOV.UK/HOUSING FOR FREE HELP AND ADVICE

City of Westminster
Westminster City Council are investing funds in a repairs programme to help us improve 5,800 tenanted homes affected by condensation, mould and excessive cold by 2020. Through our campaign Break the Mould, we’re providing support to tenants across our estates.

**HERE ARE OUR TOP FIVE TIPS:**

**#1 Cosy up** – Adequately heating your home can reduce condensation levels, as warmer air holds more water vapour. If you have any concerns with the efficiency of your heating system report it. We can also provide advice on fuel bills and heating your home.

**#2 Let’s hang out** – Dry wet clothes using an airer (outside if possible) and not on a radiator.

**#3 Put a lid on it** – Use saucepan lids when cooking to reduce steam in. Steam can be a major cause of condensation, which is created when excess warm moisture in the air (e.g. steam or water vapour) meets a cold surface and turns into water.

**#4 Getting steamy** – Keep the kitchen and bathroom doors closed when in use. If possible open a window.

**#5 We’re squeaky clean** – Spray or wash down areas affected by mould with bleach or anti-mould cleaner. How and when to apply will vary according to the product you use, so please follow manufacturer’s instructions.

**Remember the formula:**

\[ \text{Cold} + \text{Condensation} = \text{Mould} \]

**Refer us to a neighbour**

We want to ensure everyone can access our campaign. Do you know a neighbour who could use some help with cold, condensation and mould? Then please refer them to our dedicated damp and mould busters at:

- **0800 358 3783**
- **westminster.gov.uk/housing**
- **housing.enquiries@westminster.gov.uk**
- **Follow us on Twitter @wcchousing**
  - join the conversation #BreaktheMould

**Would you like to be a community champion?**

If you know any elderly or vulnerable neighbours who could use our help but don’t know how to get in touch, please send us their details at **housing.enquiries@westminster.gov.uk**

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