Car Alarms

What we can do

A vehicle alarm that has been sounding for more than five minutes and is affecting residents is a nuisance. The council can serve a Noise Abatement Notice on the vehicle owner, requiring the alarm to be deactivated within an hour. We can act even when the vehicle is located on private land such as a driveway.

If the council has to take action to deactivate your alarm we will seek to recover our costs from you and you may face prosecution as a result which may lead to a fine.

When we can locate the owner

We do everything possible to find the owners of noisy vehicles, liaising with the police and neighbours. Once the owner has been located we allow a reasonable amount of time to de-activate the alarm, extending the one hour limit if necessary.

When we can’t locate the owner

If an alarm is still sounding after one hour and the owner hasn’t been found, the council can deactivate the alarm. We take every care not to cause damage and use specialist companies to do the work for us. If it is not possible to unlock a door we have the power to break a window, although this is rarely necessary.

We will not necessarily enter a vehicle - it will depend on the type of vehicle and where it is located. Some vehicles have sophisticated alarms that cannot be deactivated by alarm specialists. If this is the case we may tow the vehicle away.

For noise happening now contact us on 020 7641 2000 (24hrs)

For advice or to report a noise that is not happening now, please report it online
What we do once we have de-Activated your Alarm

- We will not leave your vehicle unsecured. If this is not possible we will arrange to have it towed away.
- If we enter your vehicle and leave it secured in its original position we leave a notice inside to inform the owner of the situation. We will also write to the owner, if the address is known, explaining the situation.
- The police are informed of the action so that owners who return to their vehicles and find them missing will be notified of the situation as soon as they phone the police.

Reclaiming Vehicles

Owners can reclaim their vehicle by presenting their drivers licence and vehicle registration documents to the manager of the car pound. Owners of vehicles that have been towed are liable to the cost of towing and impounding the vehicle.

For more information call us on 020 7641 2000 – 24 hours a day

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