About the service

This service provides flexible housing related support to vulnerable adults and young people who require additional help to live independently. The aim of the service is to support people to sustain independent living within the community.

We support people with needs including:

- mental health
- alcohol dependency
- drug dependency
- physical disability
- HIV and AIDS
- learning disability
- young people at risk
- young people leaving care
- older people
- offenders and people at risk of offending
- domestic violence.

We offer support with:

- setting up and maintaining a tenancy
- developing independent living skills
- welfare benefits and maximizing income
- working towards achieving a full and healthy lifestyle
- accessing community facilities and support groups
- training, education and social development
- getting back to work
- moving on in to independent accommodation.
How to apply/eligibility criteria

We help people who:
• are aged 16 years and over
• are a resident of Westminster
• have support needs that are additional to housing management issues
• are at risk of losing their home due to vulnerability
• have been assessed as physically vulnerable and accepted as homeless by the Westminster City Council Housing Option Service
• have mental health needs and are not open or allocated to a Community Mental Health Team (CMHT).

We accept referrals from the following agencies, via resource panel:
• Social Services.
• Young Offenders Team.
• Care Leavers Team.
• Self referrals.
• City West Homes.
• Registered Social Landlords.

If you feel you could benefit from our services or require more information, please contact our duty officer on 020 7428 4140. To make a referral please contact Anthony Guishard on 020 7428 4142 or Julianne Hamilton on 020 7428 4153.
Address:

Westminster Generic Support
Service
One Support
13a Great Chapel Street
London
W1F 8FL

If you require further information please contact:

Telephone - 020 7428 4140
Facsimile - 020 7734 8864
Email - westminstersupport@onehousinggroup.co.uk
Website - onehousinggroup.co.uk

Service availability:

9.00am - 7.00pm Monday to Friday

Translation and Braille

Translations and alternative formats including Braille, large print and audio tape are available on request by contacting One Housing Group on 0300 123 9966.