

# TOLLGATE GARDENS

## NEWS

BRINGING YOU THE LATEST NEWS FROM TOLLGATE GARDENS



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#### Our Christmas Party

Wednesday 11  
December, 5–8pm  
Tollgate Gardens  
Community Centre



## WHAT'S COMING UP AT TOLLGATE GARDENS

Welcome back to Tollgate Gardens News, keeping you up to date with what's happening on the estate and in the surrounding neighbourhood. This edition focuses on the brand-new community centre and what you can expect to see in the coming months.

### Our Christmas Party

Tollgate Gardens is celebrating the winter months together this year, as we invite you to come along to our Christmas Party, which is being held in the brand-new community centre on your estate this December. Our Christmas Party will be on **Wednesday 11 December 2019 from 5–8pm**, getting you feeling festive at the most wonderful time of the year. This event will also be the launch of the new community centre, which means you could be one of the first people to step inside new the new facility!

### New homes

The show flat viewings are well under way, with families from Tollgate House and returners coming to see the new homes at Tollgate Gardens.

### What works you can expect to see on site in the coming months:

- ▶ Completion of the community centre.
- ▶ Completion of works to Godfield House and Wingham House.
- ▶ Progression of works to the lobby of Tollgate House.
- ▶ Completion of internal fit-out works to all blocks.

For more information, or if you have any queries, come along to our next resident meeting on **Thursday 5 December at 7–8.30pm**, where we are happy to talk about all things Tollgate Gardens.

### DATES FOR YOUR DIARY

#### Our Next

**Resident's Meeting**  
**Thursday 23 January 2020, 6.30–7.30pm**  
Tollgate Gardens  
Community Centre,  
Kilburn High Road

#### Closing of the site for Christmas

**Monday 23 December 2019 to Thursday 2 January 2020**

## MEET YOUR HOUSING OFFICER, RICHARD DACRES

Richard Dacres has worked as a Housing Services Officer for Maida Vale since 2013 and is based in the North Area Service Centre.

Richard says *“I love the variety of my job; some days I am working in the office and others I am on the estates meeting new residents. I have a keen interest in Tollgate House as I was there before the redevelopment started and was involved in the relocations process. It will be a great feeling, warmly welcoming the residents back onto their new estate.”*

He is very excited to be there during the show flat viewings, seeing homes which will improve resident’s lives. Richard believes residents will be delighted with the new development and can’t wait to see Tollgate Gardens completed soon.

## SHOW-FLAT VIEWINGS

October saw the start of the show flat viewings, as families eligible to move into the new properties were invited to view what could be their new home. The Relocations Team, who have worked hard to organise the viewings, provided in-depth tours of the show flats.

The team spoke to residents who were eager to get a home on the new estate. One resident said the standard of the new homes is *“over and above what I expected”*, another expressed their excitement saying *“I’m really looking forward to moving in!”*





## COMMUNITY CENTRE COMING SOON

**W**e are progressing fast with the fit-out and the brand-new community centre is well on its way to finish before our Christmas Party, where the event will be held.

We are pleased to tell you that the main hall will be available to hire from early in the new year. To make a booking inside the centre contact the Spaces for Hire Team at [spaceforhire@westminster.gov.uk](mailto:spaceforhire@westminster.gov.uk) or call the team on **020 7245 2816** who will assist you with organising your event. Perhaps you have a special birthday coming up or an activity you want to organise? This is a premium space ready to be snatched up, so get your bookings in early and be one of the first to use the new centre!

The community centre will be shared between a general hire space used for activities, events and bookings and MyBnk, and they will use the office space. MyBnk are a charitable organisation who will be delivering a project for Westminster residents called 'The Money House'. Maddy, Project Manager from MyBnk says:

*"We are thrilled to have expanded our project to Westminster! Our homelessness prevention project has been running for almost eight years in Greenwich and three in Newham, helping young people aged 16-25 to make smart financial decisions when moving into independence. Young people who attended our course were found to be three times less likely to have high rent arrears which might lead to eviction and gained valuable confidence around managing their money which sets them up for life! We are also looking forward to offering money management workshops for the wider local community and being part of life in the Tollgate Gardens Community Centre."*

You can find out more about MyBnk by visiting [www.mybnk.org](http://www.mybnk.org)

## YOU SAID, WE DID

The table below shares recent queries you have raised and how we have responded to them:

You said	We did
I am concerned that the estate is open for anyone to come in and that there could be anti-social behaviour.	We are working to make Tollgate Gardens as safe and secure as possible. There is double-fob access coming into Tollgate House for maximum security.  Fob access is also used across the estate to enter other blocks. In addition, there is CCTV all over Tollgate Gardens.
Will there be a new postcode for Tollgate House?	We can assure you that Tollgate House will have the same postcode as before the regeneration started. You will not be missing an invite to a party anytime soon!
The streetlights have turned off again.	We have been informed that the streetlights are back up and running. The council's City Highways Team is liaising with UK Power Networks to resolve this on-going issue with the streetlights.
Will Tollgate House have community fibre?	The license for broadband operators to install their infrastructure across Westminster City Council's homes and estates has been approved and operators are now considering their plans for installing broadband in council homes and estates.  Please note that broadband operators are separate organisations to the council. As such, the council does not have control over any decisions made by the broadband providers, including when they begin installing their infrastructure or the terms of any contract you may enter with them to use their service once installed.  We will keep you updated as this progresses.
Is the Prokol flooring getting a sealant?	Works to apply a top-coat sealant to each floor in Tollgate House have now been completed by ENGIE.

## OVER THE CHRISTMAS PERIOD

ENGIE has advised us that over Christmas the site will be shut between **Monday 23 December 2019** and **Thursday 2 January 2020**. However, if there are any problems you can get in touch with ENGIE using their emergency contact number at **07976 528556** and you will be assisted.



## CONTACT US

### Phone

020 7641 4221

### Email

tollgategardens@westminster.gov.uk

### Address

Westminster City Hall,  
64 Victoria Street,  
London, SW1E 6QP

### Westminster City Council

westminster.gov.uk

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