

The logo for SOHO ANGELS features a stylized white outline of a feather or wing on the left. To its right, the word "SOHO" is written in a white, outlined, sans-serif font. Below "SOHO", the word "ANGELS" is written in a larger, white, outlined, sans-serif font. The entire logo is set against a solid magenta background.

SOHO ANGELS

END THE NIGHT RIGHT

Information for bars, clubs,
police and ambulance service

Introduction

The Soho Angels and Soho Night Hub is a new initiative to help people who are vulnerable or need support while out at night.

A team of volunteers, known as the Angels, will patrol Soho looking out for anyone who needs help. They'll offer anything from water and directions, to helping people contact friends and family, sitting with them while they sober up, or helping them get medical attention.

The Night Hub, on Dean Street, will provide a safe space where people can rest, recover, or simply charge their phone.

Angels will work around Soho and at the Hub. Volunteers from St John Ambulance will also be at the Hub to provide basic first aid.

Aims

- Help keep people safe at night, and prevent harm
- Help businesses to support vulnerable customers
- Relieve pressure on emergency services
- Increase the safety and sustainability of nightlife in the area
- Reflect Soho's roots and work to make nightlife a safer, more inclusive space for the LGBT community

When and where

Pilot

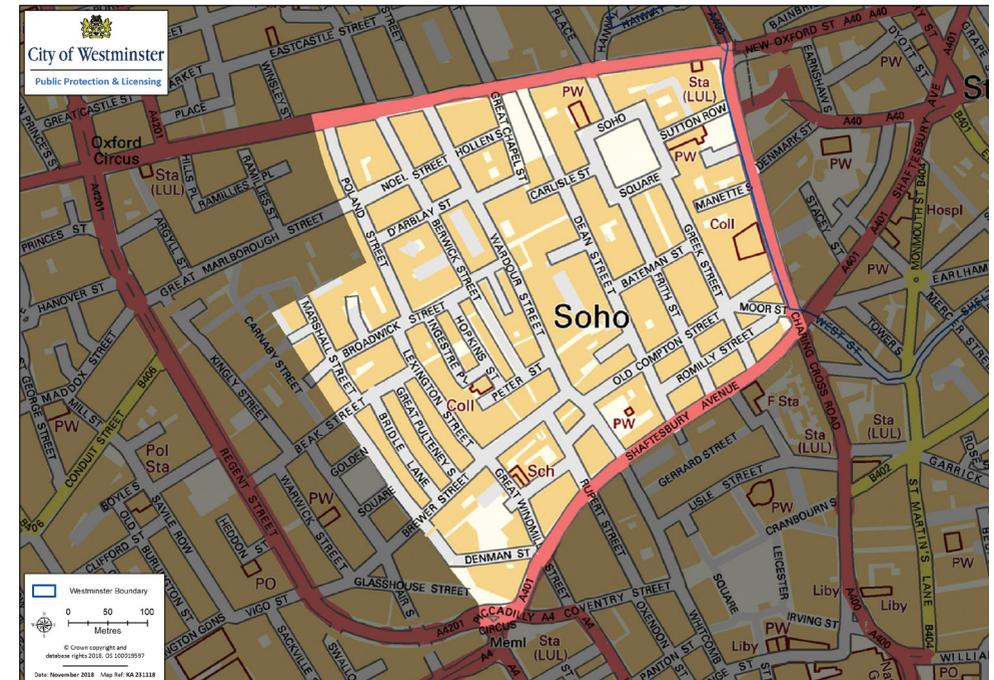
- Fridays over the Christmas period:
30 November
7, 14 and 21 December
- 10pm–5am

Location

- During the pilot, the Night Hub will be at St Anne's Church on Dean Street.
- Volunteers work at the hub and around Soho

Full service

- From February 2019
- Every Friday and Saturday night,
10pm–5am



Partners

Run by:

Westminster City Council
and LGBT Foundation.

Supported by:

Smirnoff

In collaboration with:

Safer West End Business
Partnership, St John Ambulance,
Drinkaware, Metropolitan Police,
London Ambulance Service and
The Portman Group

How can we work together?

We want to work with partners from late night venues and emergency services to help keep people safe.

Bars and clubs should continue to support vulnerable customers within their venues.

- The Angels will be equipped with the Safer West End radios. You can use these radios to contact volunteers if you spot someone who needs help outside a venue. We'll come and support them or take them to the Hub.
- If you don't have a radio, you can contact the Hub by phone: 020 7641 1840 (only available during operational hours)
- You can also bring people to the Night Hub on Dean Street for support.

When to call an Angel?

Right situation

- Needs a place to sit and sober up
- Lost, or has lost their belongings
- Upset and needs someone to talk to
- Needs basic first aid
- Alone and needs help contacting friends or family
- Had a bad experience, is distressed, needs someone to talk to
- Needs a place to charge their phone so they can get home safely

Wrong situation

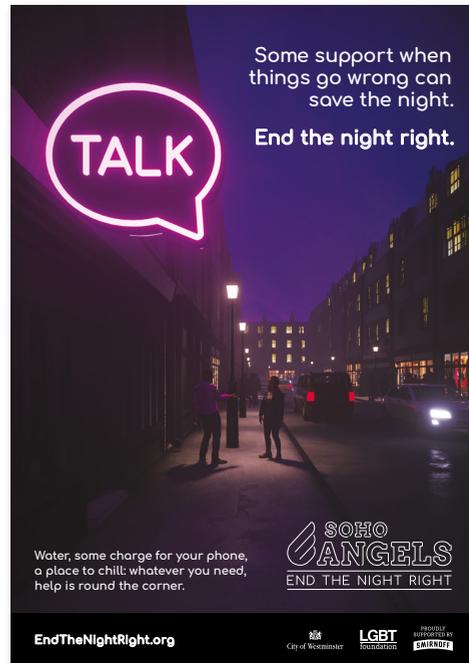
- In need of emergency medical attention – always call an ambulance
- Violent or threatening, committing a crime – call the police
- Doesn't need any help or support
- Mental Health Emergency

Publicity

Please help us publicise the Angels.

Contact us for:

- posters (subject to availability)
- t-shirts (subject to availability)
- a social media pack



If you're out in Soho on Friday night, you might spot an Angel. From handing out water to helping people who are alone and vulnerable, this new team of volunteers is helping to keep revellers safe

EndTheNightRight.org
[#EndTheNightRight](https://twitter.com/EndTheNightRight)
[@CityWestminster](https://twitter.com/CityWestminster) [@LGBT Foundation](https://twitter.com/LGBTFoundation)
[@SmirnoffEurope](https://twitter.com/SmirnoffEurope)



If you're out this party season, check the people around you are ok. A little help can make a big difference to how someone's night turns out. Help each other
[#EndTheNightRight](https://twitter.com/EndTheNightRight)
EndTheNightRight.org

More information

Find out more

EndTheNightRight.org

Contact us

For more information
or publicity materials:

nighthub@westminster.gov.uk

