

## CITY OF WESTMINSTER – ENVIRONMENT AND CITY MANAGEMENT

### CONSULTATION REPORT (7601) INSTALLATION OF CYCLE HANGARS 2020 / 21

#### **BACKGROUND**

1. The provision of cycle hangars across the City of Westminster addresses the City Council's policies to encourage cycling by making it safer and more enjoyable, and to promote cycling as an alternative to the use of the private car. The City Council is committed to providing and improving the cycling infrastructure, including the provision of cycle parking and storage facilities.
2. It is recognised that the lack of cycle storage facilities is one of the major barriers to cycling and the introduction of cycle hangars offers residents with a safe place to park their bicycles, which offers protection from theft, vandalism and the elements.
3. The use of cycle hangars in Westminster has been approved by the City Council's Planning Department as permitted development under Part 12 of the Town and Country Planning (General Permitted Development) (England) Order 2015 and do not require planning permission.
4. There are currently 44 cycle hangars in the City and demand is high. A recent occupancy report showed that almost all hangars were fully occupied and that 1,667 residents are on a waiting list for spaces within the hangars.
5. As part of the procurement process, the cycle hangar supplier contract has recently changed from CycleHoop to Falco. The new FalcoPods are similar to the existing CycleHoop hangars, and can store up to six bicycles. They are approximately 2070mm wide, 2475mm long and 1410mm high, and painted black to match existing street furniture in Westminster, with solid side panels painted black for increased security for users. A gas sprung door opens from the footway and is locked with a key.
6. Residents are allocated a space on a "first come, first serve" basis and there is an annual fee of £72 (plus a one-off payment of £25 for key deposit). Local residents will be able to register interest or request a space in a cycle hangar by contacting the City Council via <https://www.westminster.gov.uk/find-cycle-parking> once the rental service is set up in-house, which is expected to become "live" in November 2020.

#### **CONSULTATION**

7. In August / September 2020, consultation on the introduction of 70 FalcoPod cycle hangars was undertaken at the locations in **Appendix A** to this report. These locations are all on the footway and were investigated for their suitability in terms of sufficient footway width, footfall, and maintaining pedestrian safety and sightlines.
8. Consultation letters (approximately 2,500 in total) were sent to all properties within a 25 metre radius of each of the proposed cycle hangar locations. Ward Councillors, residents' groups and other stakeholders were also consulted. Street notices were placed

in the vicinity of each proposed cycle hangar, and details of the proposals were available on the Councils "Cycling Strategy and Consultations" website.

## **OUTCOME OF CONSULTATION**

9. A total of 153 responses was received during the consultation period, of which 67 were objections, 70 were in support and 16 were general comments. (*NOTE: where an individual submitted more than one response, these have been combined as one response.*)
10. The key themes arising from the consultation have been categorised and summarised in **Appendix B** to this report, together with officers' comments.
11. A full list of the respondents and their submission is attached as **Appendix C**, which will be fully redacted upon publication of this report. (*NOTE: some officer comments have been included in Appendix C in italics where the response falls outside the key themes found in Appendix B.*)

## **DECISION**

12. Following consideration of all responses received, and in consultation with Councillor Smith (Cabinet Member for Environment and Highways), Councillor Glen (Cycling Champion) and relevant Ward Councillors. it has been agreed that, of the 70 cycle hangars proposed, a total of 63 will be installed as follows:
- 42 FalcoPod hangars during November 2020;
  - 7 CycleHoop hangars during November 2020 (*at locations where a new hangar is to be installed adjacent to an existing CycleHoop hangar*);
  - 14 cycle hangars during February 2021 (*supplier to be confirmed*).
13. A breakdown of the number of hangars proposed at each location, and the number and type of hangar to be installed is included in **Appendix A**.
14. All respondents will be notified of the outcome of the consultation and decision.

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The contents of this report are noted and agreed.

Signed



Transport Officer  
Environment and City Management

Date

02/11/2020

## LOCATIONS OF CYCLE HANGARS PROPOSED / TO BE INSTALLED

Ref	Street	Zone	Ward	No. of hangars proposed	No. of hangars to be installed	Batch 1 (FalcoPod)	Batch 1 (CycleHoop)	Batch 2 (supplier to be confirmed)
BHL-01	Elgin Avenue	C	Maida Vale	1	1	-	1	-
BHL-02	Grantully Road	C	Maida Vale	2	2	1	-	1
BHL-03	Elgin Avenue / Wymering Road	C	Maida Vale	2	1	1	-	-
BHL-05	Sutherland Avenue (No.186)	C	Little Venice	2	2	2	-	-
BHL-06	Sutherland Avenue / Castellain Road	C	Little Venice	2	2	2	-	-
BHL-07	Sutherland Avenue (near No. 115)	C	Little Venice	2	2	-	2	-
BHL-08	Sutherland Avenue / Surrendale Place	C	Westbourne	2	2	2	-	-
BHL-09	Sutherland Avenue / Harrow Road	C	Westbourne	3	2	2	-	-
BHL-10	Blomfield Villas & Harrow Road	B/C	Westbourne	2	2	2	-	-
BHL-11	Randolph Avenue	C	Little Venice	1	1	1	-	-
BHL-12	Fernhead Road	C	Harrow Road	2	2	2	-	-
BHL-13	Saltram Crescent	C	Maida Vale	1	1	-	-	1
BHL-14	Ilbert Street / Kilburn Lane	C	Queen's Park	2	1	1	-	-
BHL-15	Fifth Ave / Droop Street	C	Queen's Park	2	2	2	-	-
BHL-16	Sixth Avenue	C	Queen's Park	1	1	1	-	-
BHL-18	Aberdeen Place	B/C	Regent's Park / Church Street	2	1	1	-	-
BHL-19	Lauderdale Road / Ashworth St	C	Maida Vale	2	1	1	-	-
BHL-20	Biddulph Road / Lauderdale Road	C	Maida Vale	1	1	1	-	-
BHL-21	Ashmore Road	C	Harrow Road	2	2	-	2	-
BHL-22	Prince's Square	B	Lancaster Gate	1	1	-	-	1
BHL-23	Harcourt Street	F	Bryanston & Dorset Square	1	1	-	-	1
BHL-24	Claverton Street	A	Churchill / Tachbrook	1	1	1	-	-
BHL-25	Lupus Street	A	Tachbrook	2	2	-	2	-
BHL-26	Great Titchfield Street, Clipstone Street & Carburton Street	F	Marylebone High Street	4	4	3	-	1
BHL-27	Harley Street	F	Marylebone High Street	2	2	2	-	-
BHL-28	St George's Drive	A	Warwick	2	2	2	-	-
BHL-29	Sussex Gardens	F	Hyde Park	2	2	2	-	-
BHL-30	Cureton Street / Erasmus Street	E	Vincent Square	2	2	2	-	-
BHL-31	Sutherland Street	A	Warwick & Churchill	1	1	-	-	1
BHL-32	Horseferry Road	D	St James's	2	2	-	-	2
BHL-33	Bryanston Square	F	Bryanston & Dorset Square	2	2	-	-	2
BHL-34	Wymering Road	C	Maida Vale	2	2	2	-	-
BHL-36	Westbourne Park Road	B	Bayswater	2	2	1	-	1
BHL-38	Westbourne Park Road	B	Bayswater	3	1	1	-	-
BHL-40	Inverness Terrace	B	Lancaster Gate	2	2	2	-	-
BHL-41	Prince Albert Road	C	Regent's Park	1	1	1	-	-
BHL-42	Allitsen Road	C	Abbey Road	1	1	1	-	-
BHL-43	Hall Road	C	Abbey Road & Regent's Park	1	1	-	-	1
BHL-44	Russell Street	G	St. James's	2	2	-	-	2
			<b>TOTAL</b>	<b>70</b>	<b>63</b>	<b>42</b>	<b>7</b>	<b>14</b>

SUMMARY OF RESPONSES BY CATEGORY

	REPONSES RECEIVED (by Category)	OFFICERS REPONSES
1	Supports - in general	Noted
2	Supports - specific location	Noted
3	Objects - in general	Noted
4	Objects - specific location	Noted
5	Hangars welcomed, but insufficient capacity	<p>The majority of existing cycle hangars in Westminster are at capacity and have long waiting lists for a space (1667 as of 9<sup>th</sup> September 2020). Across London demand for a space in a cycle hangar far outstrips supply and the waiting list figures have risen considerably in recent months due to the exponential increase in cycling.</p> <p>Occupancy and waiting lists for the new hangars will be gauged, and consideration will be given to the provision of further units at specific locations where demand is high (subject to funding and consultation).</p>
6	Hangars welcomed - will encourage cycling and benefit health	<p>The provision of cycle hangars addresses the City Council's policy to encourage cycling by making it safer and more enjoyable, and to promote cycling as an alternative to use of the private car.</p> <p>It is recognised that regular cycling has huge benefits that can reduce the risk of a number of serious illnesses (such as heart disease, type 2 diabetes and stroke) and improve the symptoms of some mental health conditions (such as depression and anxiety), and is in line with the Government's "Cycling and Walking Plan for England" launched in July 2020.</p> <p>The use and benefits of cycle hangars will be monitored across Westminster and London through regular surveys.</p>
7	Hangars welcomed, especially in light of coronavirus pandemic	<p>It is estimated that cycling in the UK increased by as much as 200% during the coronavirus lockdown and central Government has committed to bring forward "green" transport improvements with "huge" levels of investment.</p>

**APPENDIX B (continued)**

	<b>REPONSES RECEIVED (by Category)</b>	<b>OFFICERS REPONSES</b>
8	Hangers welcomed - storing bike in house / flat is inconvenient. Has experienced bike theft in the past	It is recognised that the lack of cycle storage facilities is one of the major barriers to cycling, and the City Council is continuously looking at ways to increase provision. Cycle hangars will provide a safe space for those residents whose living space is at a premium and would prefer somewhere secure to park their bicycle.
9	Hangars should be on the road and not the pavement	As part of this phase, the proposed footway locations have been investigated and are considered suitable in relation to pedestrian requirements including desire lines, available footway widths, footfall, traffic etc., while also taking into account the demand for on-street parking facilities. The next phase of new hangars, due to be consulted on shortly, will include locations on the carriageway where the footway width is insufficient to house them.
10	Will impact on refuse collections	The City Council's Waste and Parks Team has reviewed the proposals and confirmed that there would be no impact on waste collections or street cleansing.
11	Will have an adverse impact on the movement of traffic / block sightlines of vehicles and pedestrians	A cycle hangar is similar in dimensions to a parked vehicle. The effect of the hangars on traffic movements, visibility and pedestrian safety at each of the locations proposed has been investigated and checked by Officers, and it is not considered that they would have an impact.
12	Noise / operation of hangar a concern	The hangar door is gas assisted and would typically be opened 12 times a day (once to remove and once to store by each of the six users), which would not have a significant impact on noise. It is considered that the closing of the hangar door would create less noise and occur less frequently than the closing of a car door.

**APPENDIX B (continued)**

	<b>REPONSES RECEIVED (by Category)</b>	<b>OFFICERS REPONSES</b>
13	Hangars not necessary - adequate facilities already in place	<p>Demand has shown that residents require a secure location in which to park their bicycle to prevent theft or vandalism and would be reluctant to utilise a cycle stand overnight.</p> <p>The provision of a cycle hangar would meet that criteria and, by extension, encourage more people to start using bicycles, especially in the case of those residents whose living space is at a premium.</p> <p>Cycle (Sheffield) stands can be used by both residents' and visitors to the area, but are more likely to be used by visitors for short periods of time.</p> <p>The locations proposed for installation of a cycle hangar / storage unit have been chosen following requests from residents in the vicinity. This information has been collected by The City Council and CycleHoop, but cannot be shared due to data-protection (GDPR) regulations.</p>
14	Not suitable aesthetically at location proposed. Hangars are unsightly / will add to street furniture clutter, or will be placed over utility services / plant.	<p>The FalcoPod units will be painted in black to match all existing street furniture (bins, lamp columns, etc.) in the area.</p> <p>There are many locations in Westminster with listed buildings and conservation areas and it is not considered that the hangars will impact on the aesthetics of the street.</p> <p>The City Council's Planning Department decided that the installation of cycle hangars / secure storage units are considered to be "permitted development" under Part 12 of Schedule 2 of the Town and Country Planning (General Permitted Development) Order 1995, which allows Local Authorities to erect or construct small buildings or structures required for the operation of a public service.</p> <p>No units will be placed over service covers, to ensure that access by utility companies and statutory undertakers is maintained at all times. If new ducting or services need to be installed, the utility company will need to arrange for the temporary relocation of the cycle hangar.</p>

**APPENDIX B (continued)**

	<b>REPONSES RECEIVED (by Category)</b>	<b>OFFICERS REPONSES</b>
15	Will create a litter problem / encourage anti-social behaviour	<p>Leaves and rubbish may build up in and around cycle hangars from time to time, but the City Council's waste department have not experienced issues with their cleaning regime at other cycle hangar locations, and do not foresee issues at the proposed locations.</p> <p>Internal rubbish build-up in the hangar is generally dealt with by the residents who access them, and the Council's service provider will maintain and clean the hangars on a regular basis and carry out any necessary repairs</p>
15a	Will encourage anti-social behaviour behaviour / increase the likelihood of muggings	No increase in anti-social behaviour has been identified following the installation of the existing cycle hangars in the City. The Metropolitan Police Service has been consulted on all locations and have not raised any concerns about potential crime.
16	Two different types of hangar at same location will look messy. FalcoPod hangars are inferior and less attractive than CycleHoops	<p>Where a cycle hangar is proposed to be installed next to an existing one, they will be of the same type. In other words, a FalcoPod unit will not be placed at the same location as a CycleHoop hangar, which may involve the relocation of some existing hangars to ensure visual consistency.</p> <p>FalcoPods are similar to CycleHoops in price and durability, and are almost identical in terms of rack spacing.</p> <p>The awarding of a contract to FalcoPod is in line with the City Council's obligations under the Official Journal of the European Union (OEJU) Procurement regulations and procedures.</p>
17	Not justified financially. How much does the scheme cost (in terms of staff-time, investigation, installation, management and maintenance)	<p>The City Council is committed to providing and improving the cycling infrastructure, including the provision of cycle parking and storage facilities, and to encourage and promote cycling as an attractive alternative to the use of the private car, in line with the "City for All" initiative, the Unitary Development Plan and The Westminster City Plan.</p> <p>Encouraging cycling and the provision of additional cycle parking facilities are also key in the Council's Movement Strategy in response to the COVID-19 pandemic.</p> <p>Details of the total costs associated with all stages of implementation of the hangars is not available at this time. The cycling budget does not draw funding away from other services, and the cost the cost of supplying bicycle storage is approximately £150k per year.</p>

**APPENDIX B (continued)**

	<b>REPONSES RECEIVED (by Category)</b>	<b>OFFICERS REPONSES</b>
18	Questions security of hangars	<p>There is evidence, as observed in Westminster and neighbouring boroughs, that cycle hangars are very secure. They are specifically designed to protect bikes from theft and vandalism, and there have been very few thefts across London considering the number of hangars installed and the volume of bicycles stored in them.</p> <p>As an added precaution, users are advised to lock their bikes securely within the hangars.</p>
19	Hangars being installed prior to end of consultation. Requests that they are removed immediately	<p>Unfortunately, there was a miscommunication with the City Council's provider which resulted in works starting at some locations before the consultation period had ended and responses considered. Works were suspended as a result, and the City Council apologises for the early installation.</p> <p>All responses have now been reviewed, and all respondents will be notified accordingly.</p>
20	Were not consulted on proposals	<p>Consultation letters were sent to all properties within a 25 metre radius of each of the proposed cycle hangar locations included in this phase (approximately 2,500). Street notices were also placed at these locations. Details of the proposals were also available on the Councils "Cycling Strategy and Consultations" website.</p>
21	Wishes to be placed on waiting list	<p>Spaces in a hangar included in this phase will be provided on a "first come, first served basis" once the unit is installed, through the City Council's website.</p> <p>Unfortunately, due to technical issues, the system is not yet "live", but is expected to be available in November 2020. (<i>Please also refer to Officer's Comment 22 below.</i>)</p>

**APPENDIX B (continued)**

	<b>REPONSES RECEIVED (by Category)</b>	<b>OFFICERS REPONSES</b>
22	Asks how to apply for a hangar space / how will the hangars will be managed and administered / can visitors use the hangars	<p>Residents can register interest / request a space in a cycle hangar by visiting <a href="https://www.westminster.gov.uk/find-cycle-parking">https://www.westminster.gov.uk/find-cycle-parking</a> or by contacting the Cycling mailbox: <a href="mailto:cycling@westminster.gov.uk">cycling@westminster.gov.uk</a></p> <p>Spaces will be allocated in the cycle hangar on a first come, first served basis, provided that the criteria, which prioritises Westminster residents, is met. If successful, an annual fee of £72 will be payable and a key to the hangar provided (for a one-off deposit of £25).</p> <p>Any remaining residents will be added to a waiting list. Future locations will be determined from existing waiting lists and new requests received, and details of suitable locations for new hangars will be published, subject to funding, at: <a href="https://www.westminster.gov.uk/cycling-consultations">https://www.westminster.gov.uk/cycling-consultations</a></p> <p>Cycle hangars are not available for short-term access by visitors or guests, but requests for additional cycle parking facilities (Sheffield stands) can be logged (via the link above) and investigated.</p>
23	Already on long waiting list for existing hangar	<p>Demand for a space in a cycle hangar in Westminster is high, and unfortunately there is a long waiting list (1667 on 9<sup>th</sup> September 2020). All spaces in existing hangars are full and it is not possible to predict how long the wait will be before a space becomes available.</p> <p>The City Council is committed to installing more hangars in the future, subject to funding and consultation, with a focus on areas where demand is high.</p>
24	Suggests alternative location to the one proposed	<p>The City Council will consider the viability of and demand for cycle hangars at the suggested location(s). If considered suitable, installation would be subject to future consultation.</p>
25	Suggests new / specific location	<p>Requests for additional cycle hangars can be made directly to the City Council's Cycling mailbox: <a href="mailto:cycling@westminster.gov.uk">cycling@westminster.gov.uk</a></p> <p>Locations that have been suggested as part of this consultation will automatically be added for consideration. Requests for cycle hangars on housing estates should be directed to the relevant Housing Services Officer.</p>

**APPENDIX B (continued)**

	<b>REPONSES RECEIVED (by Category)</b>	<b>OFFICERS REPONSES</b>
26	Suggests more hangars in general	The City Council is committed to rolling out future installations of cycle hangars across the City at locations where known demand is high. Subject to funding and consultation, a further 50 hangars will be rolled out later in the current financial year.

## RESPONSES TO CONSULTATION

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
1	19/08/2020	[REDACTED]	BHL-05	Sutherland Avenue (No. 168)	Objection	<p>Objects to the proposal on the following grounds:</p> <ul style="list-style-type: none"> <li>• Considers that a further unsightly bicycle storage unit at this location is not required;</li> <li>• There is already a large unit on Sutherland Avenue and around the corner in Lauderdale Road;</li> <li>• There are bicycle parking bays outside The Warrington Hotel;</li> <li>• There are also adequate bicycle storage within Merchant House, close to where respondent lives;</li> <li>• Although recognises the need for bicycle security, feels that the local area is becoming inundated with street furniture.</li> </ul>	4 13, 14 13 13 14
2	19/08/2020	[REDACTED]	-	General	-	Requests a cycle hangar be installed by Edinburgh House as the shelter is unsafe.	25
3	19/08/2020	[REDACTED]	-	General	-	Asks if the City Council is confident that the cycle storage units cannot be broken into.	18
4	19/08/2020	[REDACTED]	All	All	-	The Met Police has no objections to the proposals.	-
5	22/08/2020	[REDACTED]	-	General	-	<p>States that it is all very well having bicycle storage for able bodied persons, when nothing is being done about storage for mobility scooters, which are more susceptible to inclement weather and theft.</p> <p>Situated across from Warren Court is the Maida Vale market storage site. There are currently 2 stalls operating on the square and more often only 1.</p> <p>Suggests access is given to the underground storage to residents of Walterton Road and in particular Warren Court.</p> <p><i>(Officer response: This response is not relevant to the provision of cycle hangars. The respondent is advised to contact the Warren Court Housing Services Officer or email <a href="mailto:Housing.enquiries@westminster.gov.uk">Housing.enquiries@westminster.gov.uk</a>)</i></p>	- - -
6	23/08/2020	[REDACTED]	-	General	-	Requests that cycle storage unit be installed in Edbrooke Road or the corner of Edbrooke Road and Elgin Avenue, or even Marylands Road. States that there are many units proposed around the north end of Elgin / Lauderdale but not towards Chippenham Road. Has two bicycles and would like to have somewhere convenient to park them.	25
7	24/08/2020	[REDACTED]	BHL-11	Randolph Avenue	Objection	<p>States the proposed unit will be very close to Melbourne Court and the flats at the lower levels. Requests that the City Council ensures it will not create any noise disturbance during the quiet hours (11pm to 7am). The unit should not generate any clanging or rattling noises during the opening and closing of the secure door. The mechanisms must be appropriately damped and silenced.</p> <p>It seems the unit is proposed to be placed between a plane tree and a telephone kiosk. This bit of the pavement is already cluttered by the presence of two electrical switch gear junction boxes outside Melbourne Court, at least one of which is redundant. It would be helpful if the redundant boxes could be removed before the unit is installed to reduce street clutter.</p>	4, 12 -
8	25/08/2020	[REDACTED]	BHL-11	Randolph Avenue	Objection	States that local residents already have disturbed sleep from deliveries to local shops, especially Tesco, any time from 4am and throughout the day. They make noise opening the lorry's flap, operating the lift mechanism, rolling trolleys on the pavement and talking loudly. Randolph Avenue is also a cut-through for emergency vehicles. It seems unfair to add even more noise from the storage units and their riders at any time of the day or night, when there are already cycle hire pods on the opposite side of Clifton Road, outside Chesterton's.	12

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
9	25/08/2020	[REDACTED]	-	General	Support	Encouraged to see there are more proposed cycle hangar sites in Little Venice, Maida Vale and Westbourne.  States that almost opposite where she lives in [REDACTED] (by Charfield Court - photos provided) there are two ideal sites for bicycles that end up chained to the railings and trees around Bristol Gardens and Formosa Street. Tenants / neighbours have brought bicycles and are keen to store them other than inside or in the communal gardens.	1  25
10	25/08/2020	[REDACTED]	-	General	-	[REDACTED] asks if the City Council is considering putting a storage unit near Nos. 63-65 Portland Place. [REDACTED]. There are only 4 cycle stands on Portland Place and the school has approximately 300 students. She also asks where is the closest unit currently to Nos. 63-65 Portland Place.	25
11	26/08/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Objects to the installation of four FalcoPods at the junction of Elgin Avenue and Wymering Road for the following reasons:  <ul style="list-style-type: none"> <li>This is a very busy stretch of pavement and the lockers will obstruct pedestrian movement, especially for disabled students arriving at college. The location is used by commuters walking to the station, students of the City of Westminster College and dog walkers going to Paddington Recreation Ground. The typical footfall during an hour in the day is probably over a thousand people walking in both directions as the location is on a key route. The area is used for the arrival of disabled students in minibuses and taxis to the college. These students require assistance to walk or to move in wheelchairs into the college. This operation needs as much space as possible as it can become quite frantic with around 8 vehicles in the area each morning and afternoon. The students have a very high level of support needs;</li> <li>Concerned the installation would reduce light coming into respondent's property on the raised ground floor. Due to the density of the buildings in the area, the respondent does not receive any direct light into her window which faces Elgin Avenue, except in the late afternoon. She relies on reflected light coming over the top of buildings and entering her room via reflection off the pale flat area of open pavement.</li> <li>The locker would block the pedestrian view of the road crossing at the end of Wymering Road. This is a busy road entrance as it is the only entrance to a one-way system for a large residential area beyond the junction and Essendine Primary School. Cars can turn quickly into Wymering Road and it will be dangerous for pedestrians if their view of the road is obstructed.</li> </ul>	2  11  14  11
12	26/08/2020	[REDACTED]	-	General	Support	States there is a definite lack of secure cycle storage, which is increasingly becoming an issue. Many bikes have been seen attached to inappropriate places throughout the neighbourhood. There is an increased demand for this as people try to find safe alternatives to public transport. Suggests a cycle storage unit in Westbourne, at the junction of Bristol Gardens, Formosa Street and Shirland Road, there is ample space next to the Charfield Court apartment buildings on Formosa Street.	25
13	26/08/2020	[REDACTED]	BHL-43	Hall Road	Objection	Feels that the pods are bulky, unsightly and an obstruction to the otherwise clear, safe walkway. Considers them unnecessary as there is plenty of room within the buildings along Hall Road and Grove End Road for people to keep their bikes, and if it is for the benefit of cyclists who use the underground then it should be sited nearer to it.	4, 11, 13, 14,
14	28/08/2020	[REDACTED]	BHL-07	Sutherland Avenue (near No. 115)	Objection	As a regular cyclist, and a supporter of measures to encourage greater use of bicycles, was in favour of the original proposal to install a single Cycle Hoop at this location, and also had no objection to the installation of the second Cycle hoop. However, strongly opposes the addition of two FalcoPods next to the two existing Cycle hoops, making a total of 4 storage units for the following reasons:	4, 13

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						<ul style="list-style-type: none"> <li>This is a very busy junction, and it has been the site of regular and frequent collisions. The cycle storage units are located in the centre of the road, and this is dangerous - pedestrians have to cross the carriageways to access the units without the benefit of zebra or pelican crossings. Traffic turning into Sutherland Avenue from Warwick Avenue and vice-versa have to contend with multiple hazards - the units themselves restrict visibility, and the activity generated around the units further distracts drivers. This is patently unsafe;</li> <li>The two new units will encroach further towards the junction itself, significantly increasing these issues. Also, the added height and bigger size of the new type of units will just compound the problem;</li> <li>The space left for pedestrians to cross Sutherland Avenue will be reduced significantly - and visibility also reduced - again increasing the dangers for pushchairs, wheelchairs, mopeds, children, etc. Disagrees that they do not hinder pedestrians here;</li> <li>If the proposal goes ahead, there will be a mixture of two different types of storage units at the one site. This will look messy and downright ugly, in a very attractive and unspoilt corner of the borough, creating a cluttered and unattractive streetscape;</li> <li>If there really is so much demand for "bike sheds" in this corner of Westminster, he suggests that existing car parking spaces in the central reservation area are converted to Cycle hoops, moving the issue further away from the dangerous junction, and from existing pedestrian crossing routes. This could be in the spaces immediately to the north-east of the existing units, towards Castellain Road. Alternatively, there would be space in Sutherland Avenue in the section towards Shirland Road.</li> </ul>	11 11 11 16 23
15	28/08/2020	██████████	-	General	-	<p>Respondent lives in ██████████ and he, and several of his neighbours own bikes, but have nowhere outside their apartments to store them.</p> <p>Would be very interested in a bicycle storage unit nearby. However, none of the bicycle storages proposed in the consultation are in their area</p> <p>Therefore, request a bicycle storage unit near St. Mary's Terrace.</p>	1, 8 25 25
16	28/08/2020	██████████ ████████████████████ ████	BHL-07	Sutherland Avenue (nr No. 115)	Objection	<p>Respondent is a daily cyclist and approves of the idea of hangars in principle.</p> <p>However, objects to the proposal on the following grounds:</p> <ul style="list-style-type: none"> <li>The proposed installation, mixing two hangar designs side by side, will be unbelievably ugly;</li> <li>The proposed installation will be unacceptably dense, a solid block of installation in an area that was completely clear a year ago;</li> <li>The proposed Falco pod looks cheap (it is cheaper, she can see this would make it attractive). <i>(respondent submitted photos of the two hangars side by side and considers that one is "classy", the other cheap and functional.)</i>;</li> <li>The award-winning Cycle hoop Bike hangar (as installed) won the Cycle Parking Award, British Parking Awards 2014. It looks better. It was a good decision to install them all over Westminster. The financial-alone argument cannot stand;</li> <li>The Falco pod's rack spacing is not as user-friendly (handlebars are more likely to clash) and that its higher handle height makes it difficult for some people to reach;</li> <li>She considers that the Falco pod doesn't seem to have anything going for it apart from being cheaper;</li> <li>There are already two hangars in place. Four hangars in a row is intolerable and would create unprecedented clutter;</li> </ul>	1 4 16 13 16 16 16 - 14

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						<ul style="list-style-type: none"> <li>• Considers that the 4th hangar will be far too close to the ramp - for the safety of prams, children, disabled and elderly, and all other pedestrians;</li> <li>• This site is located close to the busy junction of Warwick Avenue, Sutherland Avenue and Delaware Road, and collisions regularly take place at this junction;</li> <li>• As the vast majority of these collisions do not involve the emergency services - respondent is likely to have seen more collisions than are centrally reported;</li> <li>• There are no traffic lights at this location and drivers require maximum visibility in order to turn, particularly from Warwick Avenue into Sutherland Avenue, but also in the other direction;</li> <li>• These hangars will introduce new and unnecessary risk to children, babies and all road users by reducing visibility;</li> <li>• Whilst appreciating the strength of the car lobby, suggests taking a couple of car spaces from the central reservation in two locations (as shown on photos submitted);</li> <li>• If more people are cycling why should cars continue to be allocated the same amount of parking?</li> <li>• One photo is at the location of BHL-07, the other is on the west side of Sutherland Avenue, to the west of Warwick Avenue;</li> <li>• It shows there's room for 1-2 hangars in the central reservation without obstructing the ramp, and respondent suggests taking a few car spaces as an alternative;</li> <li>• By submitting photos, the respondent wishes to stress how huge the proposed installation would be and demonstrate and summarise the installation issues;</li> <li>• The respondent feels that a thoughtful site visit may result in a less intrusive solution and urges the City Council to consider taking a space or two from the cars as part of it.</li> </ul>	11 11 11 11 11 23 23 23 14 9
17	28/08/2020	██████████	BHL-42	Allitsen Road	Support	Wishes to register support of cycle hangars, as considers that they are a great improvement in making cycling a viable option for more people by promoting better health and the environment. Further, the respondent asks to "please keep up the good work".	1, 2
18	28/08/2020	████████████████████	-	General	Support	Requests more cycle hangars - to transform Westminster from the worst Borough for cycling to one of the best.	26
19	28/08/2020	██████████	BHL-11	Randolph Avenue	Support	Supports the cycle hangars that are appearing in Westminster, in particular the hangar at the north end of Randolph Avenue. It is located on a street that is lined with large mansion blocks containing hundreds of apartments; the extra space for residents who don't have access to storage is very helpful to ensure residents feel able to cycle.	1, 2
20	28/08/2020	██████████	BHL-02	Grantully Road	Objection	<p>This location has long term anti-social behaviour issues at night as it is a dark corner of Grantully Road. Respondent is concerned that the proposed cycle storage units in this position will provide increased cover and seclusion for anti-social behaviour such as drug dealing, drug taking and vehicle crime which are already an issue in this area. It will also increase the risk of muggings in the area given it is a poorly lit area.</p> <p>Additionally, the residential density of this corner of Grantully Road is actually one of the lowest in Maida Vale as this area has only one mansion block nearby with the area being bordered by Paddington Recreation Ground. Ashworth Mansions, which is the only mansion block adjacent to this proposed storage already has its own large cycle store with plenty of capacity for residents to use, located in the garages on Biddulph Road and the respondent struggles to see how these two new units will be well utilised.</p>	15a 13

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
			-	General	Support	Strongly supports the increase in cycle storage but would urge the Council to consider areas that are better lit at night and with higher levels of traffic in order to minimise the risk that the units actually cause more social harm than good. Additionally, if the cycle units are to be fully utilised, they should be located in high density residential areas and the proposed location is actually one of the lowest density zones in W9 with plenty of existing cycle storage capacity for the one mansion block nearby.  The respondent sent a further email on 7/9/20 noting that the locations of the proposed cycle hangars in Grantully Road had been marked on the pavement ahead of the end of the consultation period, and that some of his neighbours had yet to respond.	23  19
21	28/08/2020	██████████	-	General	Support	The respondent lives in ██████████ and be very happy if she could get a space near to her - is on waiting lists and sincerely hopes that some new hangars will be installed soon. Offers her wholehearted support for building several hangars close to her house.	1, 25
22	28/08/2020	██████████ ██████████	-	General	Support	Respondent is really pleased with the way Westminster is promoting cycling and wishes to register strong support for a cycle hangar to be installed in Vincent Square as it would transform lives, and get people out of the car.	25
23	28/08/2020	██████████	BHL-40	Inverness Terrace	Support	Supports the cycle hangars in Inverness Terrace and would be interested to know how to apply / get allocated a space.	2, 22
24	28/08/2020	██████████	-	General	Support	Respondent is a cyclist and would like more cycle hangars in Westminster - as it makes more people likely to cycle instead of driving.	26
25	28/08/2020	██████████	BHL-06	Sutherland Avenue /Castellain Road	Support	Respondent lives in Westminster and supports cycle hangars - lives in a block of flats so appreciates the inconvenience with storing a cycle. Thinks cycle hangars are the perfect solution and congratulates the Council for assisting in this matter, particularly with the pandemic making cycling the best way to get to work.	1, 8
26	29/08/2020	██████████	BHL18, BHL-41, BHL-43	Aberdeen Place, Hall Road & Prince Albert Road	Support	Strongly supports installing more cycle hangars so that cyclists can park their bikes safely and securely.	1
27	29/08/2020	██████████	BHL-26A BHL-26B	Clipstone Street, Carburton Street	Support	The Fitzrovia Neighbourhood Association welcomes this initiative to provide secure on-street cycle storage and understands there is a great demand in Fitzrovia.	2
28	29/08/2020	██████████	BHL-05, BHL-06, BHL-07 BHL-11	Little Venice Ward	Support	Strongly in favour, sorely needed and Little Venice ones are in good locations.	1, 2
29	01/09/2020	██████████	BHL-32 BHL-44	Horseferry Road, Russell Street	Support	Due to the recent pandemic, health initiatives (for weight loss), let alone the argument for quality of life for Londoners, it is imperative that residents in the area have proper bike storage. In doing so, it would facilitate a zero-emission method of transportation. It is far from ideal to store a bike in a bedroom.  Absolutely supports this initiative and hopes it comes to fruition.	7  1
30	29/08/2020	██████████	-	General	Support	Enthusiastically supports the introduction of cycle storage units, but asks why the units are being placed on the pavement, and not in parking bays on the street, facing the pavement. There needs to be enough space on the pavements to encourage walking and social distancing.	1, 9
31	31/08/2020	██████	BHL-14, BHL-15, BHL-16	Ilbert Street / Kilburn Lane, Fifth Avenue, Sixth Avenue	Support	Supports the proposed bike hangars, specifically the ones in the Queens Park area.	1, 2
32	31/08/2020	██████████	BHL-08	Sutherland Avenue/ Surrendale Place	Support	Supports wholeheartedly as there are now so many bicycles in the area.	2
33	01/09/2020	██████████	BHL-28	St George's Drive	Support	Fully supports expansion of the scheme but questions the need for two hangars at this location. Considers that they would dominate the area.	1, 4, 13

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						Suggests that one is placed at this location, with the other being placed on the Abbots Manor Estate and in the Pimlico Grid.	23
34	01/09/2020	[REDACTED]	BHL-31	Sutherland Street	Support	Very pleased with proposal.	2
35	01/09/2020	[REDACTED]	BHL-26a	Clipstone Street	Objection	Objects on the basis that the Clipstone Street pavement gets a lot of pedestrian using this site and Falco pod will make the site less spacious for pedestrian to use it especially mums with prams.	4, 11
36	01/09/2020	[REDACTED]	BHL-26A BHL-26B	Great Titchfield Street	Support	Expresses thanks for considering secure cycle storage units.  Very little space to store their bikes in their flat. Have had 2 bikes stolen and there is continual vandalism to bikes taking place outside their block of flats. We'd love to do our bit to help the environment by cycling vs driving or using public transport with our work commutes. Please don't . Thank you in advance.  Want to help the environment by cycling vs driving or using public transport with work commutes and think that exercise is also important. Important to prioritize cycling during the pandemic.  Council should not give into neighbours who have been moaning for years about not wanting them when they don't cycle.	2 8 6 -
37	01/09/2020	[REDACTED]	BHL-24 BHL-25	Claverton Street & Lupus Street	-	Asks for details of location of Claverton Street / Lupus Street sites.  There is lots of space on the pavements and very limited car spaces so asks if this has been considered. <i>(Officer response: The FalcoPod is proposed to be installed on the footway near the junction with Grosvenor Road. Generally, hangars will be proposed where Officers have deemed there to be adequate footway space to minimise loss of residential car parking spaces)</i>  The existing pod on Claverton Street is on a car parking space but there is more pavement space and asks if this bay could be moved to the pavement. <i>(Officer response: The existing hangar in Claverton Street was consulted on and replaced a short length of single yellow line waiting restrictions, so there was no loss of residential parking.)</i>	-
38	02/09/2020	[REDACTED]	BHL-26A BHL-26B	Carburton Street, Clipstone Street & Great Titchfield Street	Support	Supports and welcomes the proposals. Would help local people and encourage bike use.  Has had bikes stolen when locked to racks.  Storing bikes in flats is inconvenient and takes up too much space.	1, 6 8 8
39	02/09/2020	[REDACTED]	BHL-18	Aberdeen Place	Support	Fully supports proposal and expresses thanks for all the work.	2
40	02/09/2020	[REDACTED]	-	-	-	Requests hangar close to Bickenhall Mansions as the proposed locations are some distance away.	25
41	02/09/2020	[REDACTED]	BHL-31	Sutherland Street	Support	Supports the installation of FalcoPod.  Requests an additional hangar on the Abbots Manor Estate.	2 25
42	02/09/2020	[REDACTED]	-	-	-	Proposals do not cover Abbey Road / St John's Wood area well. Asks to expand the list of sites as bike storage around NW8 needed.	25
43	02/09/2020	[REDACTED]	BHL-28	St George's Drive	Objection	Supports such facilities in general but the location in St Georges Drive is entirely inappropriate because:  <ul style="list-style-type: none"> <li>The position is directly adjacent to numerous surrounding residential properties. It is very likely to cause noise disturbances, particularly during night times. This can be the result of cyclists opening and closing the Pods, or standing together and discussing loudly;</li> </ul>	1 4, 12

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						<ul style="list-style-type: none"> <li>The location is placed directly adjacent to the Franciscan Sisters of Malta Hospital which uses this particular position for essential drop-off and collection of disabled patients arriving by car or ambulance;</li> <li>There is the possibility that refuse will be stacked against the Pods by indiscriminate locals.</li> </ul> <p>The respondent considers that a more appropriate location in St George's Drive, close to Buckingham Palace Road and Victoria Coach Station (map provided);because:</p> <ul style="list-style-type: none"> <li>This is adjacent to the existing well located public accessible bike stands;</li> <li>There are no residential properties adjacent to this location;</li> <li>There is ample safe room for manoeuvring of cycles and for cyclists to engage in conversation without causing noise or other disturbances;</li> <li>This location can permit additional Pods when demand increases.</li> </ul>	11 15 24 24 24 24
44	02/09/2020	[REDACTED]	BHL-01, BHL-02, BHL-03 BHL-34	Elgin Ave, Grantully Road & Wymering Road	Support	<p>Supports the locations listed, as has long been in need of somewhere safe to leave a bike.</p> <p>The waiting list for Cycle hangar spaces is endless and this is firm evidence for the need for storage. Notes that the provision for car parking is extremely generous compared to cycle parking provision.</p>	2 23
45	02/09/2020	[REDACTED]	-	General	Objection	<p>The country is facing a real and deep economic crisis. Locally many London residents are facing unemployment and difficulties in paying their rent and Council Taxes. Any ideas or plans need to be reviewed and cost/benefits clearly articulated to local people who democratically vote with the belief that their money will be well spent, and officials and politicians be held to account.</p> <p>Disappointed at the apparent lack of rigour over which proposal is being considered and asks:</p> <ul style="list-style-type: none"> <li>What value will this proposal bring - in monetary terms?</li> <li>How many support and oppose this idea? <i>(Officer comment: 70 responses were received in support of the scheme during the consultation, with 67 opposed)</i></li> <li>How much will it cost i.e. the end to end fully allocated cost (staff and the process of investigation/installation/management/maintenance)</li> <li>How will the benefit be measured and reported?</li> <li>What priority does this proposal have over other priorities?</li> </ul> <p>Fears plans to provide houses for bikes whilst homeless people still roam our local streets.</p>	3, 17 - 7, 17 - 17 6 17 -
46	02/09/2020	[REDACTED]	BHL-38	Westbourne Park Road	Objection	<p>There are already two very large electric boxes in front of 45 Westbourne Park Road. This already provides an eye sore - not to mention noise nuisance - to residents. An extra two secure cycle storage units would exacerbate the problem so objects to them being placed in front of the building.</p>	4, 14
47	02/09/2020	[REDACTED]	-	General	Support	<p>Additional site in Pimlico is welcomed.</p> <p>Respondent has been on waiting list since June and has been told it could be another 12 months before she gets a space. Hopes the new hangar is not over-subscribed.</p> <p>Would use cycle more if convenient place to store it, without having to carry up / downstairs.</p>	2 23 6, 8
48	02/09/2020	[REDACTED]	-	General	Support	<p>Very supportive of more cycle storage, especially in Vincent Square as there is a grave shortage of local secure parking.</p> <p>Has no secure storage space at home, but would consider buying one if cycle hangars were available.</p>	1 6, 8



APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
56	05/09/2020	[REDACTED]	-	General	Support	<p>Glad to see CycleHoop lockers already in place, as well as the plans for more storage lockers as per the consultation. Hopes this progress continues to expand rapidly, and thanks the City Council for considering the wellbeing of residents.</p> <p>Concerned that the plans in the 2020 bicycle storage consultation will be insufficient. Coronavirus has forced us to reconsider public transit, and many people are planning to commute by cycle instead of public transport going forward. This will represent a significant increase in the number of cyclists on the road. Bicycle storage spaces, and the cycle infrastructure (cycle lanes etc.) must be scaled up to accommodate demand and encourage cycling as a safe alternative for travel.</p> <p>Prior to moving to Pimlico the respondent lived in Berlin and Amsterdam which both have comprehensive cycling infrastructure and the cycling culture is such that it is a common way to simply commute to work, for errands, or to visit friends. Both cities have prioritised comprehensive cycle storage, to accommodate safe and easy access to bicycle storage for everyone, on nearly every street. This sometimes takes the form of large-scale cycling parks, but is often simply city-provided bicycle racks or posts, placed with frequency on every street, so as to be near to people's homes or destinations.</p> <p>The respondent was dismayed to see very few cycle racks or posts near his residence and to see that every single Cycle hoop locker within a kilometre has a waitlist of indeterminate length. He asks what the alternatives are while he waits for a Cycle hoop space? What if he and his partner are unable to get space each, or are only able to get spaces in Cycle hoop lockers far apart from each other? What about people who own two bikes, one for commuting and one for longer-distance exercise? Storing bikes inside is not practical for many flats, including his own. Further, he was informed by his landlord that locking bikes to the metal fence outside his house is not allowed by the council.</p> <p>He would like to see bicycle racks or posts on every street, placed every 50 metres or so to provide sufficient storage for all existing and new cyclists. If this is not feasible, there should be at least sufficient Cycle hoop or other locker storage to accommodate everyone who needs it, a number which is sure to grow soon. The proposed plan on the website seems to provide only one new bicycle locker in the vicinity of his flat, and given that all the existing Cycle hoop lockers have a waitlist, will surely not be sufficient. Cycle hoop and bicycle lockers are a great solution and a wonderful public service, but only if they are accessible to everyone who needs one.</p>	1 5, 7 Noted 8 26
57	05/09/2020	[REDACTED]	BHL-26A BHL-26B	Carburton Street, Clipstone Street & Great Titchfield Street	Support	<p>The introduction of the hangars is long overdue and their introduction is welcomed as soon as possible. Now is the time to meet the needs of residents who want to cycle yet need secure storage.</p> <p>The respondent has had several bicycles stolen over the years from the cycle racks at the corner of Carburton Street and Great Titchfield Street. That has discouraged the family's involvement in cycling. There simply isn't enough space inside their flat to store them. He has raised this request at the Holcroft Court Residents Association, but a small yet vocally powerful group have refused the possibility of introducing any sort of bicycle storage in the courtyard or in the immediate vicinity of his block of flats.</p> <p>He fears that not enough secure storage units are being provided. With each FalcoPod holding up to six bikes on a first come, first served basis, there may be too many disappointed residents. The proposal for four units in his vicinity allows for only 24 bikes. Holcroft Court alone has nearly 1000 residents, let alone other residential blocks in the neighbourhood, so he asks that the number of FalcoPods is increased, and that additional units could be installed at the top end of Great Titchfield Street / Carburton Street.</p>	2 8 25
58	05/09/2020	[REDACTED]	-	General	Support	<p>The respondent considers this to be a fantastic initiative and the sort of thing we really need more of in order to make London as cycle friendly as Amsterdam (given the similar topography and climate [REDACTED] no reason why that shouldn't be our aim). He would be strongly in favour of more of these units.</p>	26

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
59	05/09/2020	[REDACTED]	BHL-28	St George's Drive	Support	This is a fantastic proposal and the respondent hopes to benefit from it.	2
60	05/09/2020	[REDACTED]	BHL-22 BHL-40	Inverness Terrace & Princes Square	Support	Supports the proposals for the 2 sites mentioned.	2
61	05/09/2020	[REDACTED]	BHL-38	Westbourne Park Road	Objection	Objects to a cycle hangar at this location.  Two large electric boxes (for Internet) were recently placed in front of the building causing a nuisance to residents and loss of amenity. Placement of cycle silos will further add to the nuisance. Furthermore, such a location would severely hamper the line of sight of exiting traffic from Alexander Street. A better location for additional storage would be by Westbourne Gardens.	4 11
62	06/09/2020	[REDACTED]	-	Pimlico area	Support	Any additional bike storage in Pimlico, racks or hangars, are very welcome.	1
63	06/09/2020	[REDACTED]	BHL-07	Sutherland Avenue	Objection	Whilst the respondent wholeheartedly supports the provision of secure street parking for bicycles for environmental reasons, she has two serious concerns:  <ul style="list-style-type: none"> <li>• Safety. The proposed siting of two additional lockers in the central reservation at the junction of Sutherland Avenue and Warwick Avenue will reduce visibility for drivers parked in Sutherland Avenue [Easterly Direction] of cars turning right from Warwick Avenue. This junction is already the site of numerous accidents (and near accidents) and is concerned that matters will be made worse;</li> <li>• Aesthetic. That the proposal to locate two further cycle lockers of a completely different design will look a bit messy and lack harmony. Also, grey/green lockers installed elsewhere look far less intrusive. Why not move to this colour for all lockers?</li> </ul>	1 11 14, 16
64	06/09/2020	[REDACTED]	BHL-20	Biddulph Road	Support	Respondent wishes to apply for a space in this hangar.	1, 21, 22
65	06/09/2020	[REDACTED]	BHL-01	Elgin Avenue	Support	Incredibly supportive of proposals as has had two bikes stolen in the past. The hangars have the advantage of forcing residents to think about using them with less opportunity for abandoned and unused bikes.  Asks to be kept informed and asks how to apply for a space.	2, 8 21, 22
66	07/09/2020	[REDACTED]	-	Pimlico area	Support	Supports proposals, but would like to see more of these facilities. Most of the buildings in Pimlico are flats (i.e. high density) and if cycling is to be encouraged more secure on-street storage for cycles is needed.	1, 26
67	08/09/2020	[REDACTED]	-	General	-	[REDACTED] advised that she will review the proposals in terms of "best practice" and respond accordingly. <i>(Officer comment: no further response received)</i>	-
68	09/08/2020	[REDACTED]	BHL-02, BHL-19 BHL-20	Biddulph Road, Grantully Road & Lauderdale Road	Objection	Disappointed that the Sheffield rack bicycle parking is being replaced with Falco pods in Biddulph Road.  Notes that, although the website says consultation is open until 18th September, the decision must have already been made to proceed. This renders the consultation process meaningless.  It is disappointing that Westminster have not included their official logo nor details of how to challenge the proposed removal of the bike racks in the notices.  There are about 10 racks on Biddulph Road at present, which provide parking for about 20 bicycles and the racks were well used/almost full. Now that the bike owners have removed their bikes following the request notice, with only two abandoned bikes remaining, it is possible to deduce that there must have been about 18 bikes actively used.	4 19 - 13

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						The image of the Falco pod suggests that about three bikes can be stored in each one. There is another hangar at the top of Biddulph Road near the junction with Elgin Avenue and the respondent estimates that this provides six or seven bike parking spaces for residents. The bike racks, which are proposing to be removed, accommodated about 20 bikes - this means that not enough bike storage is being provided.	13
						Noticed that one bike owner has resorted to locking their bike to the railings of a Biddulph Mansions building (photo provided) which indicates that cyclists like car drivers like to park their vehicles conveniently to where they live. This reduces the distance to walk to and from their vehicle carrying heavy goods. It would therefore be better to provide bike parking further along Biddulph Road rather than at one end.	24
						Doesn't understand why these cycle hangars are being placed on the pavement as they are another hazard for blind people to negotiate. There is a surplus of car parking spaces on Biddulph Road, so requests that the cycle racks are left where they are and the cycle hangars placed in the road.	9
						Delighted that Westminster Council is finally providing cycle parking for residents of Grantully Road, disappointed at the proposed placement of the Falco pods which is at one end of Grantully Road, at a point furthest away from most residents.	24
						Cyclists like car drivers like to park their vehicles as close as possible to where they live, so as to minimise the distance they have to walk while carrying heavy goods or in inclement weather. It would therefore be better to place the pods in the middle of Grantully Road near to the junction with Biddulph Road so as to reduce the average distance that residents will have to walk to the hangars. This will also increase the numbers of passers-by, thus reducing the possibility of theft.	24
						Notes that the pavement has already been marked out for these pods, so it is obvious it is planned to implement the proposals, no matter the feedback from the consultation.	19
						Doesn't understand why the City Council is consistently proposing to clutter pavements with these hangars, thus creating a potential hazard for blind people. There is plenty of spare car parking spaces on Grantully Road which could be used for these hangars. It would be better to place them on the southern ( non-rec side) of Grantully Road.	11
						The respondent is in favour of installing cycle hangars on Grantully Road near to the Biddulph Road junction and on the road (not pavement) next to the various blocks of flats.	24
						Not sure which residents are supported by placing cycle hangars on the corners of Lauderdale and Ashworth Roads.	-
						If it is the residents of Montefiore Hall, then they may well prefer to have the hangar placed on the road outside their pedestrian entrance on Ashworth Road, thus minimising the distance they have to walk. If it is other Ashworth Road residents, then it may be better to place one or both hangars towards the middle of Ashworth Road, thus averaging out the distance that residents have to walk from their houses to the hangar.	24
						If it is the residents of Lauderdale Road, then surely at least one of the hangars should be placed on the other side of Lauderdale Road and perhaps nearer the junction with Castellain Road to average out the distance that residents have to walk to their vehicles.	24
						It is not obvious why the pavement has to be cluttered with these hangars and why they cannot be placed on the road where there is plenty of spare car parking space - particularly on Ashworth Road.	9
						Requests that the hangars are installed, but in positions where they are of most benefit to the bicycle owning residents of these roads. After all, the Prime Minister is keen to get us all cycling.	24

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						The respondent sent a further email on 11/9/20 saying that she was delighted to notice a cycle hangar placed on the road in Marlborough Place, NW8 (St. John's Wood), which is exactly the type of positioning she was advocating in her above submission, and asks if this could be replicated in Maida Vale, otherwise she would be concerned that the Council is planning to implement a lower quality of cycle provisions to its Maida Vale residents.	1, 25
69	09/08/2020	██████████	BHL-28	St George's Drive	Support	Strongly in favour of this hangar.	2
70	09/09/2020	████████████████████	BHL-25, BHL-28 BHL-31	Lupus Street, St George's Drive & Sutherland Street	Support	Strongly in favour of these hangars.  Questions why the Lupus Street hangar is on the pavement.  The location of the current one on the pavement already causes bottlenecks at school opening and closing times. It also collects quite a lot of litter around it creating a hazard for older people walking on the pavement in the autumn when there are lots of leaves falling from the trees. Putting another one there will make it worse.  Asks if consideration could be given to moving the current one onto the road and put the new ones next to it.	2  9 9, 15  9
71	09/09/2020	██████████	BHL-26A BHL-26B	Carburton Street, Clipstone Street & Great Titchfield Street	Objection	The proposed secure cycle storage would have a negative effect on the recent improvements made to Carburton Street and would ruin the aesthetics of the street. Many people tell me how much they enjoy strolling through this street because of its tranquillity and beauty.  Furthermore, Carburton Street has a nursery for under five's and an old people's home. There is already a problem with cyclists mounting the pavement which would be made worse with a cycle unit. Requests that the secure cycle unit is not installed in Carburton Street.  <i>(Councillor ██████████ was copied into the email as she has helped the respondent to improve Carburton Street with a "greening project" - photos provided)</i>	4, 14  11  -
72	09/09/2020	████████████████████ ████████████████████	BHL-28	St George's Square	Support	Expresses strong support for this hangar.  Respondent would really like to see a hangar closer to his home in Carlisle Place - perhaps Ashley Place/Francis Street/Vincent Square Range.	2  25
73	09/10/2020	████████████████████ ████████████████████	-	General	-	The respondent's office is based on Newman Street (off of Oxford Street) and they are hoping to get staff back to the office soon. They want to promote cycling to work (as an option that is safer, cost effective and kinder to the environment). However, there are no bicycle stands/storage facilities on Newman Street and the building landlord doesn't allow bikes in the building. Asks how to propose/apply to have bicycle storage installed in the area?	25
74	09/10/2020	████████████████████ ████████████████████	BHL-24, BHL-28, BHL-30 BHL-31	Claverton Street, Cureton Street, Erasmus Street, St George's Drive & Sutherland Street	Objection	Strongly objects to the six hangars proposed for the Pimlico Area.  They are of ugly design and do nothing to 'preserve or enhance' the conservation area for which they are being considered.  They add to the street clutter and do nothing to encourage cycling. COVID has done that.  In addition, the existing cycle hangars are not well maintained. They contain piles of leaves and rubbish which are unsightly and unhygienic.	4  14 14 15
75	09/10/2020	████████████████████ ██████████	BHL-38	Westbourne Park Road	Objection	Due to the nature of Westbourne Park Rd, the proposed location will cause a blind spot to traffic exiting Alexander St.  The proposed location of 1 unit is directly over a newly installed fibre optic conduit, which there is every chance of the need to regain access to.  Over the last year the respondent can honestly count on his fingers, the number of times she's seen a cycle left/locked outside Swanleys,	4, 11  14  13

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						<p>████████████████████ are in discussions with Westminster Housing to have their own cycle storage within the building footprint.</p> <p>The lock hoops that are installed at the junction of Alexander St/Talbot Rd/Westbourne Park Rd are never more than 30% occupied.</p> <p>As e-bikes seem to be coming more popular, it doesn't appear that the style of storage has any charging option, so are out of date even before being installed.</p> <p>It's obvious that whoever is responsible for these proposed locations, hasn't come out of the office &amp; actually walked around the local area, if they had, then they'll have noticed the amount of cycles chained up around Westbourne Gardens (where there's plenty of space for these units) and in Durham Terrace/Alexander St.</p> <p>The respondent submitted a further response on 15/9/20 to say that he'd noticed that the pavement was being marked for the installation of the cycle pods although the consultation period was still open. Expects a report to be published with the results of the consultation and not for the Council to proceed regardless.</p>	13 13 13 13 19
76	09/10/2020	████████████████████ ████████	BHL-33	Bryanston Square	Objection	<p>Strongly objects to the proposal. The proposed installation will be directly in the line of sight from the respondent's flat in ██████████, spoiling their view.</p> <p>They are at a loss to understand why the Council would install ugly bunkers in such a beautiful square. As they understand it, a dozen cyclists might benefit whilst everyone else who lives near or passes the square has to put up with yet more ugly street furniture. In no reasonable calculation can this be said to be serving the interest of local residents or helping the environment. The cyclists evidently already have secure place to store their bikes, so the FalcoPods add nothing and the Council is trying to address a problem that does not exist.</p>	4, 14 13, 14
77	09/11/2020	████████████████████ ████████	BHL-27	Harley Street	Objection	<p>Concerned that the pods are being placed outside the access to his home (basement flat), thereby restricting light into his flat.</p> <p>Also concerned at potential noise and mess in area, and the possibility that people unable to use the units would chain bikes to the railings.</p> <p>Asks that an alternative location can be found and suggests outside Nos. 117/119 Harley Street instead as these properties are non-residential (at least not in the basements).</p>	4, 14 12 25
78	09/11/2020	████████████████████ ████████	BHL-44	Russell Street	Support	<p>Strongly supports the addition of more cycle hangars across Westminster, to enable more people to travel by this zero-emission, congestion-reducing, active travel mode. Keen that cycle hangars spread from the outer parts of Westminster into the West End, where residents and workers are currently not served, and therefore wishes to highlight support for the proposed cycle hangars in Russell Street.</p>	1, 2
79	09/11/2020	████████████████████ ████████	BHL-11	Randolph Avenue	Objection	<p>Expresses objection to the new bike storage units that are being considered for the areas in Westminster. Little Venice is too lovely an historical area to be marred with a modern metal storage box for bikes. This will make the area eventually look like Amsterdam with bikes taking over the sidewalk and the storage boxes will look modern and out of place in the conservation area.</p> <p>Asks that the placement of these boxes is halted and that no more are ordered. Taxpayer money is used for this purpose and, as a British taxpayer, objects to this use of her tax contributions.</p>	3, 4, 14 17
80	09/12/2020	████████████████████ ████████	BHL-31	Sutherland Street	Support	<p>Supports the installation of a unit in Sutherland Street. As a local resident, knows that it can be difficult for people who live in upstairs or basement flats to store bicycles in their home. The storage units are a good solution.</p>	2
81	09/12/2020	████████████████████ ████████	BHL-25, BHL-28 BHL-31	Lupus Street, St George's Drive & Sutherland Street	Objection	<p>Feels current ones are underused but is the way forwards.</p> <p>Do not fit with current street furniture.</p>	1 14

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						Objects to them being on the pavement, feels they should be on the street at the expense of parking.	9
82	09/12/2020	██████████ ██████	BHL-26	Great Titchfield Street, Clipstone Street & Carburton Street	Support	Wants to put name down for a space. Mentions tight bend on Newman St so suggests Wells St or the south end of Great Titchfield St as better locations.	2, 21, 22 24
83	13/09/2020	██████████	-	Whitehall Area	Support	Asks for cycle parking in vicinity of Whitehall, due to lack of current parking facilities and designated office space.	2, 25
84	14/09/2020	██████████ ██████████	BHL-09	Coomassie Road & Bravington Road	Support	Proposes additional location between Coomassie Road and Bravington Road, where the pavement has a similar layout with a large area suitable for the hangar.  There is currently no secure cycle parking in the vicinity.  Between the respondent's family and their neighbour, there are six bicycles.	2, 25 - -
85	14/09/2020	██████████	BHL-09	Harrow Road	Support	Already installed before consultation has finished. Asks how to apply for space. Asks who will operate new units.	4, 19 22 22
86	14/09/2020	██████████ ██████████ ██████████	BHL-31	Sutherland Street / Turpentine Lane	Objection	Claims residents were not consulted.  Installed prior to the end of the advertised consultation period.  The cycle hangar is unattractive and 'contravenes' the conservation status of the Pimlico Conservation Area. They support this observation by providing a quote from the City Council pertinent to another conservation area "The bicycle storage hanger should not remain for a longer period because it has not been demonstrated that the public benefit of providing cycle parking in this location outweighs harm that the structure causes to character and appearance of the Queens Park Estate Conservation Area".  Claims that the installation of the cycle hangar under Part 12 of the Town and Country Planning Order 2015 is disingenuous as the Order refers to street furniture that all the public can use (such as bins, public bus shelters), not for a cycle storage unit that can only be used by six people.  The cycle hangar will impede access to the Peabody Estate / Turpentine Lane, and significantly reduces the amount of available footway.  It is adjacent to the grade II listed White Ferry House and opposite grade II listed no 11 Sutherland Street. The footprint of the bin, 7.8 feet x 6.8 feet, and the height, 4.6 feet, will intrude massively into the paved area. The bin will also obscure the attractive prospect of Sutherland Street down to Lupus Street and the White Ferry House.  The east side of Sutherland Street is already cluttered with bollards, telecommunications cabinets, re-cycling bins and refuse bins.  Six cycle parking spaces represents 0.00048% of Churchill Ward population of 12500 (WCC,2015). There are already 14 cycle spaces at the junction of Ebury Bridge Road and Pimlico Road and a further 34 spaces at the car park on the corner of Warwick Way and Cumberland Street.  Bicycle owners can keep their cycles in basements and hallways as they have always done.  It is unedifying to witness WCC kowtowing to ginger groups employing megaphone diplomacy. Bureaucrats with idée fixe often come up with bad decisions and it is sincerely to be hoped that will not be the case with the present proposal.	4, 20 19 14 14 11 11, 14 14 13 13 6
87	14/09/2020	██████████	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Installed prior to the end of the advertised consultation period.	4, 19

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
		[REDACTED]				<p>Claims residents were not consulted.</p> <p>Objected two years ago after being consulted by the City Council's agents. Council confirmed they would not be installed. <i>(Officer Comment: This specific location has not been consulted on previously)</i></p> <p>Units impede collection of refuse.</p> <p>Units are too large, unattractive and not in keeping with conservation area.</p> <p>Units are not required as secure cycle storage is provided by Wymering Mansions.</p> <p>If the unit is intended for use by students of the college on Elgin Avenue, students attending that college already cause obstruction on a day to day basis as they are picked-up / dropped-off. There has been damage to other vehicles as a result.</p> <p>Units will cause noise and disturbance.</p> <p>Units should be removed immediately as was the case on Grantully Road. <i>(Officer comment: No units have been removed from Grantully Road)</i></p>	<p>20</p> <p>-</p> <p>10</p> <p>14</p> <p>13</p> <p>11</p> <p>12</p> <p>19</p>
88	14/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	<p>Installed prior to the end of the advertised consultation period.</p> <p>Claims residents were not consulted.</p> <p>Units impede collection of refuse.</p> <p>Units are not required as secure cycle storage is provided by Wymering Mansions.</p>	<p>4, 19</p> <p>20</p> <p>10</p> <p>13</p>
89	14/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Support	'Desperate' to secure two spaces (and repeated request on 17/9/20).	2, 21, 22
90	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	<p>Installed prior to the end of the advertised consultation period.</p> <p>Claims residents were not consulted.</p> <p>Units impede collection of refuse.</p> <p>Units are not required as secure cycle storage is provided by Wymering Mansions.</p> <p>Units will cause noise and disturbance.</p> <p>Requests that units be removed immediately.</p>	<p>4, 19</p> <p>20</p> <p>10</p> <p>13</p> <p>12</p> <p>19</p>
91	15/09/2020	[REDACTED]	BHL-08	Sutherland Avenue	Support	Wants to apply for a space.	21, 22
92	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	<p>Installed prior to the end of the advertised consultation period.</p> <p>Claims residents were not consulted.</p> <p>Objected two years ago after being consulted by the City Council's agents. Council confirmed they would not be installed. <i>(Officer Comment: This specific location has not been consulted on previously)</i></p> <p>Units impede collection of refuse.</p> <p>Units are not required as secure cycle storage is provided by Wymering Mansions.</p> <p>Requests that units be removed immediately.</p>	<p>4, 19</p> <p>20</p> <p>-</p> <p>10</p> <p>13</p> <p>19</p>
93	15/09/2020	[REDACTED]	BHL-26A BHL-26B	Carburton Street. Clipstone Street & Great Titchfield Street	Support	Asks for an additional unit at BHL-26B due to volume of residents in Blocks A and B of Holcroft Court, which fronts Carburton Street.	2, 25

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
		[REDACTED]				Would like the residents to be given priority access due to locality and demand is high enough to fill all spaces.	21,22
94	27/07/2020	[REDACTED]	-	General	Support	Supportive of addition of Cycle Hangars in general.  Due to the lack of space for their waste management they are forced to store their waste bags on the footway. <i>(Officer comment: Not applicable to this consultation.)</i>  Due to the nature of the business (publishing house) there are often protests that take place outside their establishment. Protesters may use cycle hangars to climb and gain access to the building. <i>(Officer comment: a cycle hangar is not proposed in Old Queen Street).</i>	1 - -
95	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Units impede collection of refuse.  Units are too large, unattractive and not in keeping with conservation area. Units are not required as secure cycle storage is provided by Wymering Mansions.	4, 10  14 13
96	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Units are not required as secure cycle storage is provided by Wymering Mansions.	4, 13
97	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Installed prior to the end of the advertised consultation period.  Claims residents were not consulted. Units are too large, unattractive and not in keeping with conservation area. Units impede collection of refuse. Units are not required as secure cycle storage is provided by Wymering Mansions. Requests that units be removed immediately.	4, 19  20 14 10 13 19
98	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Installed prior to the end of the advertised consultation period  Claims residents were not consulted. Units are too large, unattractive and not in keeping with conservation area. Units impede collection of refuse. Units are not required as secure cycle storage is provided by Wymering Mansions. Requests that units be removed immediately.	4, 19  20 14 10 13 19
99	15 & 16/09/2020	[REDACTED]	BHL-38	Westbourne Park Road	Objection	Suggests that the units are located on the west side of Alexander Street, alongside the existing motorcycle parking, to preserve sightlines and street aesthetic.  Suggests the supplementing additional bicycle stands, where there are already bicycle stands provided.  Suggests that there is not sufficient demand for cycle hangars.  Suggests that cycle stands may be used as informal 'dumping' grounds for refuse and asks they be removed should this prove true.  1. Road safety will be detrimentally affected  • This is a tricky junction and drivers', cyclists' and pedestrians' sight lines will be more obscured and dangerously so;	4, 24  13  13 15  11 11

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						<ul style="list-style-type: none"> <li>Cars often speed going west along Westbourne Park Road and around the blind corner outside the entrance to Swanleys block at 45 Westbourne Park Road which is close to the Alexander Street junction;</li> <li>Cars exiting Alexander Street will have their view obscured to the left and right, doubly worrying given the point above;</li> <li>Alexander Street is one-way (exiting onto Westbourne Park Road) but cars, including local residents, often go the wrong way. Obscuring sight lines will just make it more difficult for pedestrians to cross the road safely. It will make a tricky junction more dangerous due to obstructing lines of sight. Small children will be obscured by the hangars;</li> <li>Talbot Road enters Westbourne Park Road a few yards further west from Alexander Street. Cars exiting (eastwards and westwards) and entering (westwards) Talbot Road will have an obscured view;</li> <li>Talbot Road bends sharply just before it meets Westbourne Park Road and together with where cars are allowed to park often means the road is narrowed to a single lane and cars typically straddle the centre line. Obscuring the view will just make this more difficult to traverse;</li> <li>Because of the sharp bend in Talbot Road cars exiting Alexander Street almost have to look backwards to check for traffic in Talbot Road. Obscuring the view will just make this more difficult to traverse;</li> </ul>	11
							11
							11
							11
							11
							11
						2. The proposed cycle storage units will not be used.	5, 23
						<ul style="list-style-type: none"> <li>Respondent queries the local demand for the units as the existing cycle stands at the site are not used. There are six stands with a capacity for 12 bikes and respondents seldom sees more than one bike;</li> <li>Within 100 yards of the site there are three council blocks which now have secure garage areas where bikes could be stored. [REDACTED] and Westminster council are investigating providing racks within the block site;</li> <li>Other properties within 100 yards are generally houses with either available internal space or front garden space or within reach of other bike stands (e.g. at BHL-36, again largely unused);</li> <li>The respondent has a 5-bike family but only being able to park 1 or 2 would not help them. (Officer comment: the request for 5 spaces has been noted and will support future installations.) The charges discriminate against families using it for cycling to school on the basis of being too costly. The proposal is aimed squarely at individuals and not families.</li> </ul>	5, 23
							Noted
							Noted
							5
						3. Visual clutter and rubbish	14
						<ul style="list-style-type: none"> <li>The open and appealing visual aspect of the site (evidenced by local artists painting and tourists often taking pictures of the church) is gradually being degraded over the years. Additions have been: two Sheffield bike stands, then four more (all largely unused), a bin, a Legible London direction post (in the middle of the area where a local fete used to be held), and more recently, a cable/telecoms cabinet, additional irrelevant and ignored road signage and road markings, and within the last 6 months yet another a cable/telecoms cabinet that hums as it keeps itself cool;</li> <li>The closed storage units seem to attract dumping of rubbish as the one at the corner of Porchester Square and Porchester Terrace North;</li> </ul>	14
							15
						Respondent believes that 'muggers' will hide behind the cycle hangars to prey on victims. The site is on the route that muggers and other criminals use to quickly move around and get away from the scenes of their crimes. The route Westbourne Grove to Harrow Road) is well-known locally	15a

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						<p>Refers to page 66 of the Department of Transport's Manual for Streets. (Officer Comment: The DfT Guidance has been followed in the development of the proposed cycle hangars)</p> <p>The respondent submitted the further comments in a separate email:</p> <ul style="list-style-type: none"> <li>The consultation is incomplete and deficient because it has no figures for the demand, no figures for the user charges (one might think it is free), and no means of determining its success or otherwise. Also, the sites have been marked out even before the consultation has ended and assessed. The proposal should be rejected;</li> <li>The respondent asks who has collected information relating to the demand at the site, and can he see it?</li> <li>He is a cyclist and has never been previously consulted by the Council about any demand for bike lockers although he lives next to the proposed site;</li> <li>Asks if the Council are relying on a third-party (Cycle hoop) to provide data? The involvement of Cycle hoop has not been made clear;</li> <li>The consultation mentions nothing about charges. Surely the consultation must mention charges, otherwise it defies the term consultation;</li> <li>Thought it would be free. Looking at the Cycle hoop site, it seems charges could be anywhere between £30 and £80 per bike per year;</li> <li>The consultation letter says that access is on a first come first served basis and that interest is to be registered on the Council's cycle parking website. However, the site has not been updated with the facility to register an interest, and he suspects that CycleHoop users will be able to jump the queue;</li> <li>The survey team are already marking out the site before the consultation has been concluded;</li> <li>Asks why the ends of the hanger are solid? If they are open-meshed (like most others) then at least it could be seen whether they are being used and if bikes are being parked but not used effectively blocking it for others? (Officer comment: the hangars will have a solid end as this offers a greater deterrent to theft).</li> <li>Will information on use and frequency of use be made public (Officer comment: this information will not be publicly available)</li> </ul>	19, 20 13 20 22 22 22 22 19 -
100	15/09/2020	[REDACTED]	BHL-03 BHL34	Elgin Avenue & Wymering Road	Support	<p>Respondent thinks hangars are ideally located at the kerb buildout.</p> <p>Would like to apply for two spaces.</p> <p>Would like for guests to be able to use.</p> <p>Believe the cycle hangars to be more aesthetically pleasing than either vehicles or refuse.</p> <p>Lack of cycle parking impacted their decision on where to live.</p> <p>Broadly supportive of all locations proposed in Westminster.</p>	2 21, 22 22 1 - 1
101	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	<p>Requests that the cycle hangars that were installed, without consultation, are removed.</p> <p>Units are too large, unattractive and not in keeping with conservation area.</p> <p>Units will cause noise and disturbance.</p>	19, 20 14 12
102	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	<p>Installed prior to the end of the advertised consultation period.</p> <p>Claims residents were not consulted.</p>	4, 19 20

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						Units are too large, unattractive and not in keeping with conservation area. Units are not required as secure cycle storage is provided by Wymering Mansions. Units impede collection of refuse.	14 13 10
103	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Strongly objects, as very ugly bicycles storage has been placed in Wymering Road before.  The location is too close to the residence and will cause disruption and reduction in value of the properties. They will impact on refuse collections. There is already free cycle storage in Wymering Mansions.	4, 14 14 10 13
104	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Opposed to the cycle hangars. They are not required as Wymering Mansions has its own cycle storage facility out of sight. They will impact on refuse collections. They are an eyesore in an otherwise very attractive road.	4, 13 10 14
105	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	As owner occupier of one of the flats in the mansion block, fully supports initiative to use bicycles as much as they can. However, there are free and secure bicycle storage facilities available for residents at Wymering Mansions.  Understands that installation of bicycle storage was done without concluding the consultation, which took most of the residents by surprise.  The installed bicycle storage disturbs visual appearance of the road and character of 100+ years old mansion blocks.  The bicycle storage has consumed most of the space used for rubbish bins, rolled out on a regular basis from the back of mansion blocks for collection. This makes the area cloaked by rubbish bins, blocking part of narrow road and reduces already limited amount of parking slots. This is not to mention access and usability of installed bicycle storage.	1, 4, 14 19 14 10
106	05/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Objects to the cycle storage units that have already been placed in Wymering Road.  They are large, unaesthetically pleasing and imposing on the quiet and beautiful street. They will disrupt the rubbish collection. Wymering Mansions offers free storage and there is a public bike storage just on Elgin Ave - 1 min walk away.	4 14 10 13
107	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Strongly objects to these two sites due to aesthetics.	4, 14
108	15/09/2020	[REDACTED]	BHL-03 BHL-34	Westbourne Park Road	Objection	For the last 10 days the respondent has taken photos to establish the number of times left on the current bike stand on Westbourne Park Road near the corner with Alexander St. 90% of the time the bays have remained empty all day & evening. At most there has been 1 rent-a-bike parked there. Most of the properties around Alexander St, Kildare Gardens and this stretch of Westbourne Park Road are houses with secure storage for bikes on site. There are never any bikes secured to railings or similar in this area. Furthermore, it is understood that Swanleys is due to have bicycle storage within the property boundary at the back as per ongoing discussions with residents and cost for which is to be decided. Even if there wasn't, the residents are highly unlikely to pay to store theirs on the street.  There are far more suitable and indeed needed spots for bike storage (e.g. close to Westbourne Gardens) where bikes are always secured to railings as many of the properties are flats. Asks if they will be informed of the results of the consultation before a decision is made.	4, 13 13 19, 22

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						The assumption is that any expenditure must be justified by Council officers with verifiable proof of its necessity as requested by the community or it risks being challenged officially later.	17
109	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Objects on the grounds that the hangars are unnecessary as there is plenty of bike storage space already, and that they are an eyesore.	4, 13, 14
110	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	<p>Astonished that 2 of these 'proposed' bike pods have already been installed despite the consultation being open until 18th September and calls for the immediate removal of the installed pods (opposite 111-120 Wymering Road) and urge that no pods be installed until the consultation has been completed in full.</p> <p>The respondents support the increased use of bicycles generally (as they cycle regularly) but object in the strongest terms to the proposed installations on the following grounds:</p> <ul style="list-style-type: none"> <li>• There is already sufficient storage for bicycles on Wymering Road. Free storage is available underneath our flats. Wymering's Board state that there is spare capacity in these units;</li> <li>• These ugly installations are detrimental to the amenity of the street and are not in keeping with the conservation area;</li> <li>• The siting opposite block 111-120 encroaches on the area used for the existing street rubbish bin as well as the rubbish bins wheeled out from behind the flats onto the street on collection days. This will impact the collection of rubbish resulting in further nuisance and disruption;</li> <li>• No other sites appear to be impacted by such close proximity to these ugly units;</li> <li>• The proposed siting on the corner of Elgin Avenue/Wymering Road is very close to the junction and kerbside. They will obscure the presence of children about to cross, as well as in the process of crossing, from drivers entering Wymering Road from Elgin Avenue;</li> <li>• The proposed siting on Elgin Avenue appears to severely restrict the available pavement width for pedestrians at what is a busy corner, especially at opening/closing &amp; lunch times of Westminster College. WCC is still urging everybody to maintain social distancing;</li> <li>• It is highly unlikely that the present residents who chain their bikes to the street furniture, rather than use the free storage facilities under the mansion blocks, will change their behaviour in favour of using these ugly and unsightly pods when presumably there will be a charge for doing so.</li> </ul>	4, 19  1  13  14  10  14  11  11  13
111	15/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	<p>Wishes to record objection to the new bike storage units which have been installed at Wymering Rd. They are unnecessary as there is already sufficient storage for bikes in Wymering Mansions for the residents. They are unsightly. There are other storage units on Elgin Avenue. It detracts from the ambience of Wymering Rd, and that they have been installed before the end of the consultation period. The cost of these units would be better justified in locations where there is a clear demand for them.</p> <p>They will also encourage the unwanted use of the bins next to the bike units to the detriment of the residents, as is the case with the bins at Wigley Rd, which is in the adjacent street.</p>	4, 13, 14, 17  15
112	16/09/2020	[REDACTED]	BHL-38	Westbourne Park Road	Objection	<p>Suggests that installation of the cycle storage units is inappropriate.</p> <p>Road safety will be adversely impacted as this is a tricky junction and drivers', cyclists' and pedestrians' sight lines will be more obscured which could be dangerous. Cars exiting Alexander Street into Westbourne Park Road will have their view obscured. Talbot Road enters Westbourne Park Road a few yards further west from Alexander Street and cars exiting (eastwards and westwards) and entering (westwards) Talbot Road will have an obscured view.</p> <p>The cycle storage units are not necessary and the respondent questions the demand - within 100 yards there are 3 council blocks which now have secure garage areas where bikes could be stored. Apparently [REDACTED] and Westminster council are investigating providing racks within the block site.</p>	4  11  13

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						Other properties within 100 yards are generally houses with either available internal space or front garden space or within reach of other bike stands (e.g. at BHL-36, again largely unused). Westbourne Park Road is an attractive street and has already been detrimentally impacted by the addition of a number of items such as bins and telecoms cabinets. The cycle units will add further clutter and may attract dumping of rubbish as happens at the one at the corner of Porchester Square and Porchester Terrace North.	13 14
113	16/09/2020	██████████ ██████████	BHL-24, BHL-28, BHL-30 BHL-31	Claverton Street, Cureton Street, Erasmus Street  George's Drive & Sutherland Street	Objection	This response has been agreed by the ██████████.  The draft Pimlico Neighbourhood Plan has been out to consultation and while it does not yet have formal force, the consultation has made very clear those issues on which residents feel very strongly.  In particular, they are unhappy about the proliferation of clutter over the last few years (probably 25 years) and want to see enhancement and protection of public realm in particular pavement space in the Pimlico Conservation area and the various build outs which have been carefully thought through. Our Draft Plan therefore proposes a number of "piazzas" to be protected with location of any necessary public infrastructure (other than planting) to be located adjacent to (i.e. in the road space if possible) rather than cluttering up the public realm. These ideas are of broad application in our area and the requirements for pleasant public space have clearly increased during the Virus.  The proposed locations on the pavement will have a detrimental impact on the public realm in the locations listed (all of which are historic streets).  Moving the locations off the pavements/build out to a nearby parking space would be preferable in terms of public realm. The build outs in the Pimlico Conservation Area have been carefully designed to provide a pleasant streetscape as well as manage traffic and progressively placing hangars on them will be highly destructive (as is the case with the location of a hangar at the junction of Denbigh and Gloucester Streets from the first set installed earlier this year).  It is also a pity that a new, different design has been chosen as that only increases the sense of intrusion. It would be better if the same design as previously (half cylinder) were to be used.  <i>Note: This response was copied to all Tachbrook and Warwick Councillors and to Cllr ██████████ who has been asked by the leader of the Council to take forward relations with Neighbourhood Forums and to the Chair and Secretary of ██████████.</i>	4 - 14 14 9 16 -
114	16/09/2020	██████████	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Strongly objects to cycle pods on Wymering Road  Did not receive notification of proposals and an indication of how to object. Asks why the Council has not observed the planning rules.  Wymering Mansions already has more than sufficient off street bike places for residents to put their bikes. These are secured, locked areas in the basements of the blocks and each resident wishing to use them is issued with a key to access. This has ensured that no bikes are left on the street and thus causing any clutter or difficulties for residents or street users.  The position of the proposed bins will also interfere with the street refuse bins on the same strip of roadway that the pods are to be sited.  Requests that the proposal is dropped.	4 20 14 13 10 19
115	16/09/2020	██████████	BHL-38	Westbourne Park Road	Objection	Suggests that the cycle storage unit is placed in Alexander Road next to the motorcycle parking.  The existing proposal will obstruct sightlines for vehicles and cyclists at the Alexander Street / Westbourne Park Road junction and travelling along Westbourne Park Road.	4, 24 11

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						The pavement on Westbourne Park Road will be narrowed further where there is usually heavy pedestrian traffic and there are existing telecommunications cabinets It will create additional visual clutter in front of Swanleys.	11 14
116	16/09/2020	[REDACTED]	BHL-38	Westbourne Park Road	Objection	<p>Objects to the cycle hangar as the unit will obscure the view for drivers and cyclists at what is already quite a tricky junction to navigate and one where people already cut corners and have their view obscured .</p> <p>Muggers will use the hangers to hide behind, noting that shadows will be cast on long winter nights and there is a quick cut through along the alleyway on the opposite side of the road over the railway lines. The respondent fears that such a unit will invite increased crime to the immediate vicinity.</p> <p>Note that it will undermine the aesthetic view of the church (already not as appealing as it once was due to other installations) and be used to attract bin bags and other large items of rubbish.</p> <p>Doubts that the extent of use of the hangar would justify the installation. Cyclists prefer to attach their bikes to something exposed and easy to access. These storage units are more cumbersome and the respondent considers that he would be anxious that in the time it takes to access/store the bike would be more vulnerable than at an open (more typical) bike rack.</p> <p>Suggests that the storage unit is placed somewhere more appropriate where it would be better used and cause less of an obstacle.</p>	11 15a 14 13 24
117	16/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	<p>Strongly objects.</p> <p>There was no proper consultation on these units being placed here and they should be removed with immediate effect pending proper consultation.</p> <p>They are a health and safety hazard because they are far too close to rubbish bin storage.</p> <p>They are a health and safety hazard because of the need for students with special needs of nearby Westminster college being bussed in and collected from the portion of road immediately adjacent to the units.</p> <p>They are a health and safety hazard because they will create a pedestrian bottleneck contravening the need for social distancing.</p> <p>They are totally out of keeping with this road which is in a conservation area.</p> <p>They are unnecessary because all residents in Wymering Road have free bike storage beneath the buildings.</p> <p>They have been placed far too close to the window of a ground floor flat.</p> <p>They invite graffiti and predicts that will be defaced within months if not weeks.</p> <p>If such units are to be placed anywhere in the vicinity then they should be of the kind already placed at the junction of Elgin Avenue and Lauderdale Road.</p>	4 19, 20 11 11 11 14 13 14 14 24
118	16/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	<p>As owners of a unit in Wymering Mansions they request that the recently placed bicycle storages be removed from Wymering Road. They are unsightly and not in keeping with the character of the neighbourhood and the street. Furthermore, they have been placed there before the end of the consultation period.</p> <p>Also really concerned as to how they will impact the valuation of their property and people's perception of the neighbourhood, especially at this time when there is a lot of stress and uncertainty on the market due to COVID risk. Owners and tenants living in Wymering Mansions have their own bike facilities.</p> <p>Would be grateful if the Council will reconsider the location of these facilities.</p>	4, 19 14 24

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
119	16/09/2020	[REDACTED]	-	General	Support	LW Theatres are the owners and operators of the Theatre Royal in Drury Lane and are supportive of the new units and are a great addition to the area. Would like the opportunity to discuss the provision of an additional units outside Nos. 65 - 70 and one in Russell Street as many of the workforce now cycle to work.	1 25
120	16/09/2020	[REDACTED]	BHL-38	Westbourne Park Rd	Objection	The location is already dangerous, with obstructed sight lines. The cycle hangar will only add to this. Questions demand for such storage units, as bicycle stands are rarely used.	4, 11 13
121	16/09/2020	[REDACTED]	BHL-38	Westbourne Park Rd	Objection	The location is already dangerous, with obstructed sight lines. The cycle hangar will only add to this. Questions demand for such storage units, as houses at this location have ample space to store bicycles. Suggests locating hangars nearer big blocks of flats that have limited storage space.	4, 11 13 24
122	16/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Units are unattractive and noisy. Units are not required as secure cycle storage is provided by Wymering Mansions. Units impede collection of refuse.	12, 14 13 10
123	16/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Units are unattractive and noisy. Units are not required as secure cycle storage is provided by Wymering Mansions.	12, 14 13
124	16/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Units are unattractive and noisy. Units are not required as secure cycle storage is provided by Wymering Mansions. Units impede collection of refuse.	12, 14 13 10
125	16/09/2020	[REDACTED]	BHL-10	Blomfield Villas & Harrow Road	Support	Supports proposed location.	2
126	16/09/2020	[REDACTED]	BHL-36 BHL-38	Westbourne Park Road	Objection	Respondent states that these locations will have five cycle hangars between them. This is egregious and the cycle hangars should be evenly distributed throughout the Bayswater Ward. Implies 'laziness' on the part of the planners. Respondent has a direct vision line of the existing cycle stands and observes there is only ever one or two bikes parked there. Respondent concedes that one hangar might be used by residents in the area, but it should be located so as not to block lines of vision at junctions. The proposed plans will take away the existing cycle stands and some should be left for cyclists going to functions at St Stephen's Church or visiting people in the neighbourhood. (Officer comment: The Sheffield stands will be relocated in the vicinity.)	4, 13 13 11 -
127	17/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Units are too large, unattractive and not in keeping with the conservation area. Units are not required as secure cycle storage is provided by Wymering Mansions. Units impede collection of refuse. Too close to a resident's window - This has not happened anywhere else in the Maida Vale ward. Installed prior to the end of the advertised consultation period.	14 13 10 14 19

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
128	17/09/2020	[REDACTED]	BHL-24 BHL-25	Claverton Street & Lupus Street	Support	<p>Urges the council to locate hangars on the carriageway way and not on the footway wherever possible.</p> <p>There is a great demand for secure cycle storage in Pimlico as many residents live in small flats without suitable bicycle storage and yet would like to cycle in order to get around and to work, especially at this time when the Coronavirus makes public transport less attractive. These residents tend to be younger, employed individuals who rent in the area and are not necessarily well represented in the residents' associations.</p> <p>Cllr [REDACTED] believes the new design of cycle hangar is more attractive, but share the forum's desire to see consistency of design rather than a 'mix &amp; match' approach.</p>	1, 2, 9  7, 26  16
129	17/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	<p>Installed prior to the end of the advertised consultation period</p> <p>Claims residents were not consulted.</p> <p>Units are too large, unattractive and not in keeping with conservation area.</p> <p>Units impede collection of refuse.</p> <p>Units are not required as secure cycle storage is provided by Wymering Mansions.</p> <p>Requests that units be removed immediately</p>	19  20 14 10 13 19
130	09/07/2020	[REDACTED]	-	General	-	Requests additional cycle hangars in the vicinity of Homer Street	25
131	17/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	<p>Installed prior to the end of the advertised consultation period.</p> <p>Claims residents were not consulted.</p> <p>Units are too large, unattractive and not in keeping with conservation area.</p> <p>Units impede collection of refuse.</p> <p>Units are not required as secure cycle storage is provided by Wymering Mansions.</p> <p>Requests that units be removed immediately.</p> <p>Observes the design of the old cycle hangars is preferential to the new ones.</p> <p>Believes the addition of cycle storage in Elgin Avenue is beneficial for students of the college.</p>	19  20 14 10 13 19 16 2
132	17/09/2020	[REDACTED]	-	General	Support	Requests further cycle hangars be introduced in the Pimlico Area and requests that he be allocated a slot, should this happen.	1, 26
133	17/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	<p>Units are not required as secure cycle storage is provided by Wymering Mansions.</p> <p>Units impede collection of refuse.</p>	13  10
134	17/09/2020	[REDACTED]	BHL-10	Blomfield Villas & Harrow Road	Support	-	2
135	18/09/2020	[REDACTED]	BHL-19	Ashworth Street & Lauderdale Road	Objection	<p>Installed prior to the end of the advertised consultation period.</p> <p>Claims residents were not consulted.</p>	19  20

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						<p>The cycle hangar has been installed immediately outside a synagogue. The synagogue is considered a high risk security target and therefore the cycle hangar would appear to increase the security risk assessment of the site. Although the cycle hangar is locked/lockable there is a gap at the bottom which provides an access point for insertion.</p> <p><i>(Officer comment: The City Council has asked for clarity from the respondent on the perceived security risk of installing a cycle hangar as this location)</i></p>	-
136	18/09/2020	[REDACTED]	BHL-23, BHL-29 BHL-33	Bryanston & Dorset Square and Hyde Park Wards (Bryanston Square, Harcourt Street, Sussex Gardens)	Support	<p>Requests that spaces be allocated to people who work in the area, as well as residents.</p> <p>Given the number of mansion blocks in our area and the number of employees who work in the area, many of whom will not have access to secure cycle storage, it would be good to see many more of these deployed in the near future as Marble Arch Partnership anticipate demand for them.</p> <p>Requests that Brown Street - outside Furzcroft mansion block between George Street and Nutford Place - be viewed as a potential location as it appears to have space on the highway to one side of the main pavement to accommodate a storage unit. Attached photo supporting this observation.</p>	1, 2, 22  26  25
137	18/09/2020	[REDACTED]	BHL-08	Sutherland Avenue	Support	<p>Respondent observes two new cycle storage units have been installed outside number 49 Sutherland Avenue.</p> <p>Asks how to apply for one of the spaces.</p>	-  21, 22
138	18/09/2020	[REDACTED]	-	General	Support	<p>Strong support of Westminster City Council's plans to increase the number of secure cycle storage spaces available to residents, by provision of cycle hangars.</p> <p>It is clear there was an unmet demand for such spaces, since all bike hangars in the city were full and waiting lists in existence, even before the Covid-19 pandemic led to an increase in cycling in London.</p> <p>Residents in Westminster should be enabled to utilise bikes to get from home to their places of work, study and leisure. Provision of secure bike parking in residential areas will lead some way to this enablement, especially for residents in areas with a high proportion of flats.</p> <p>Urges the council to locate hangars on the carriageway way and not on the footway wherever possible.</p> <p>Respondent believes there is a reduction in demand for residents parking in many wards. In the most recent parking survey (2019, in respect of 2018 data) there was a consistent reduction in parking demand across all time periods, despite less space being available especially in terms of single yellow line areas.</p> <p>Most wards appear to have less pressure for residents parking, although there was a small increase in residents parking spaces between 2015 and 2018.</p> <p>There was a distinct drop in pay-for-parking pressure, in this same period. Respondent believes that this indicates that there is surplus space for cars that would be ideally suited for provision of cycle hangars.</p> <p>Current round of consultation relates to hangars for the footway, in view of the ease of installation without the need for road traffic regulation. However, the imperative at present is to retain and increase footway space, not reduce it, and so prefer that the council instead expend its limited budget on repurposing carriageway space for cycle hangars.</p> <p>The aesthetic of the most recently installed hangars is very much at odds with the surrounding conservation environment. Strongly support vinyl wraps in a suitable, sympathetic colour.</p>	1  1  1  9  -  -  -  9  14

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						<p>The residents of Westminster who are in the most need, both of space and resources, and who have suffered the worst effects of Covid-19 in terms of physical and financial wellbeing are likely those in the wards with the most deprivation. According to Westminster.gov.uk, these wards are Queen's Park, Harrow Road, Church Street, Churchill and Westbourne.</p> <p>Respondent believes that Westminster City Council should ensure that those wards are adequately provided with cycle hangars ahead of more affluent wards. At least some of the hangars in this round of installation should be in those wards.</p> <p>On a related point on accessibility, respondent strongly urges the Council to recognise the need for users of non-standard and cargo bikes to have access to secure parking. This would be very much in the spirit of the 'City for All' that Westminster is striving to create. (Officer comment: Facilities for non-standard and cargo bikes will be investigated as part of the future rollout of cycle parking programmes.)</p> <p>Respondent notes their surprise that the council appears to be jumping the gun, and installing hangars during this consultation, rather than awaiting the outcome. This seems to us to be bad practice, as if the council pretends it responds to public opinion, while in fact ignoring it.</p>	25, 26, 13  13  -  19
139	18/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	<p>Have been positioned before the end of the consultation period.</p> <p>Completely out of keeping with the character of the road. The owners of Wymering Mansions take great pride in the road and invest a substantial amount of money to ensure the integrity of the area is maintained through the high level of maintenance of the mansion blocks - the lighting, the tiling, doorways and general overall presentation. They totally detract from the overall high standard of presentation we as residents work hard and pay to retain.</p> <p>The placement of these bike storage units also impacts on the collection of rubbish which could easily result in pest control issues, disruption and nuisance.</p> <p>The residents are represented by the Wymering Mansions Board and support the use of bicycles and free bike storage facilities which have capacity and are provided by the board negating the need for the bike storage units in the first place.</p>	4, 19  14  10  13
140	18/09/2020	[REDACTED]	BHL-42	Allitsen Road	Support	<p>Strongly supports addition of Cycle Hangars in general.</p> <p>Strongly supports addition of Cycle Hangars in Allitsen Road.</p>	1  2
141	18/09/2020	[REDACTED]	-	General	Support	<p>Strongly supports addition of Cycle Hangars in general.</p> <p>Asks for additional Hangars in Balcombe Street / Taunton Place / Ivor Place.</p> <p>Prefers the Hangars to be located on highway rather than footway.</p>	1  25, 26  9
142	18/09/2020	[REDACTED]	BHL-42	Allitsen Road	Support	<p>Strongly supports addition of Cycle Hangars in general.</p> <p>Strongly supports addition of Cycle Hangars in Allitsen Road.</p> <p>Considers that the estate residents should be provided with secure cycle storage.</p>	1  2  25
143	18/09/2020	[REDACTED]	-	General	Support	<p>Previously applied for space in a cycle hangar but was put on waiting list.</p> <p>Notes the strong demand for cycle storage in London.</p> <p>Requests additional secure cycle storage in the vicinity of Randolph Avenue / Lanark Road.</p> <p>Does not currently have adequate storage for their bicycle at home.</p>	1, 23  -  25  8
144	18/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Support	<p>Supports addition of cycle hangars at this location and requests space in a cycle hangar at this location.</p>	2, 21, 22

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
145	18/09/2020	[REDACTED]	-	General	Support	Strongly supports addition of Cycle Hangars in general. Requests cycle storage be proposed in Langham Street.	1 25
146	18/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Have been positioned before the end of the consultation period.  Units are unattractive and noisy. Units are not required as secure cycle storage is provided by Wymering Mansions.	4, 19  12, 14 13
147	18/09/2020	[REDACTED]	-	General	Support	Strong support of Westminster City Council's plans to increase the number of secure cycle storage spaces available to residents, by provision of cycle hangars.  It is clear there was an unmet demand for such spaces, since all bike hangars in the city were full and waiting lists in existence, even before the Covid-19 pandemic led to an increase in cycling in London.  Residents in Westminster should be enabled to utilise bikes to get from home to their places of work, study and leisure. Provision of secure bike parking in residential areas will lead some way to this enablement, especially for residents in areas with a high proportion of flats.  Urges the council to locate hangars on the carriageway way and not on the footway wherever possible.  Respondent believes there is a reduction in demand for residents parking in many wards. In the most recent parking survey (2019, in respect of 2018 data) there was a consistent reduction in parking demand across all time periods, despite less space being available especially in terms of single yellow line areas.  Most wards appear to have less pressure for residents parking, although there was a small increase in residents parking spaces between 2015 and 2018.  There was a distinct drop in pay-for-parking pressure, in this same period. Respondent believes that this indicates that there is surplus space for cars that would be ideally suited for provision of cycle hangars.  Current round of consultation relates to hangars for the footway, in view of the ease of installation without the need for road traffic regulation. However, the imperative at present is to retain and increase footway space, not reduce it, and so prefer that the council instead expend its limited budget on repurposing carriageway space for cycle hangars.  The aesthetic of the most recently installed hangars is very much at odds with the surrounding conservation environment. Strongly support vinyl wraps in a suitable, sympathetic colour.  The residents of Westminster who are in the most need, both of space and resources, and who have suffered the worst effects of Covid-19 in terms of physical and financial wellbeing are likely those in the wards with the most deprivation. According to Westminster.gov.uk, these wards are Queen's Park, Harrow Road, Church Street, Churchill and Westbourne.  Respondent believes that Westminster City Council should ensure that those wards are adequately provided with cycle hangars ahead of more affluent wards. At least some of the hangars in this round of installation should be in those wards.	1  7  26  9  -  -  -  9  14  13  26
148	18/09/2020	[REDACTED]	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	Strongly objects to all Cycle Hangars proposed in Wymering Road and Elgin Avenue.  Have been positioned before the end of the consultation period.  The placement of these bike storage units also impacts on the collection of rubbish which could easily result in pest control issues, disruption and nuisance.  Units are unattractive and noisy.	4  19 10, 15  12, 14

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						Units are not required as secure cycle storage is provided by Wymering Mansions. Westminster College has many students who require special physical assistance. Many arrive and leave via organised buses and during this period the pavements are very busy. The students are assisted by numerous people when entering and leaving the college with some requiring additional assistance of wheelchairs. The proposed bike storages on the corner of Elgin Ave and Wymering road just outside the school will decrease the space for people to walk safely on the pavement and for students who require physical assistance to enter the school in a safe manner. The current space is necessary for the students and residents to be able to safely walk on the pavement. This is a serious health and safety issue. This is especially relevant at the moment due to Covid-19	13 11
149	19/09/2020	██████████ ██████████	BHL-03 BHL-34	Elgin Avenue & Wymering Road	Objection	The hangars pose a risk to pedestrians and vehicular safety as they obstruct sightlines / decrease visibility. Vehicles may collide with cyclists as they access the hangars. The road will bottleneck at this point in the road, due to parents dropping off / collecting their children, refuse trucks collecting rubbish and cyclists seeking to collect / drop-off their bicycles. The view from the respondent's property is blocked by the hangars. The amount of light entering through the windows of the respondent's property is reduced and blocked by the hangars. Respondent notes they feel 'miserable, unhappy and humiliated that their livelihood was not considered'. Hangars will cause antisocial levels of noise as cyclists open and close them during the early hours and late evening. Hangars will attract groups of people (such as college students) who will gather at the hangars and will exhibit anti-social behaviour (drinking, smoking, shouting). The respondent already has issues with noise due to the frequency of refuse collection arriving to collect the rubbish from the bin outside their property. The cycle hangars will likely gather rubbish and debris, attracting vermin and detracting from the aesthetic of the street. The units are unattractive. <i>The respondent has provided photographic evidence.</i>	4, 11 11 11 14 14 14 12 15a 12 10, 15 14 Noted
150	20/09/2020	██████████	-	-	Objection	The units are unattractive. The units obstruct the footway, reducing their width. Requests that no further cycle hangers be installed at this location.	4, 14 11 25
151	21/09/2020	██████████	BHL-36 BHL-38	Westbourne Park Road	Support	Supports addition of cycle hangars at this location. Respondent observes there is plenty of space on the footway for pedestrians and cyclists accessing the hangars. Respondent mentions that they have had cycle equipment stolen from the location before, as unsecured.	2 - 8
152	22/09/2020	██████████	BHL-08	Sutherland Avenue	Support	Respondent observes two new cycle storage units have been installed outside number 49 Sutherland Avenue. Asks how to apply for one of the spaces. Could not find consultation information on the website.	2, 19 22 20
153	22/09/2020	██████████	-	-	Support	Requests the addition of cycle hangars in the eastern end of Westbourne Gardens.	1, 25

APPENDIX C (continued)

No.	Date of response	Name / address (if provided)	Site ref	Location	Support / objection	Comments	Response Category
						Keeping bicycles in flat is difficult due to lack of space and, in winter, tracking dirt into the flat. Normal cycle stands, whilst useful for visitors, are untidy and not secure overnight.	8 -