

INTRODUCTION AND POLICY OVERVIEW

Every day the streets and public spaces of Westminster are brought to life by busking and street entertainment. This includes musicians, magicians, comedians, artists, dancers and others who come from all over the world to perform on our streets.

However, along with entertainment and vibrancy, busking and street entertainment can also cause adverse impacts including noise, obstruction and public safety issues. In recent years we have received an average of 1800 complaints each year.

To ensure we deliver a City for All, this draft policy seeks to balance the interests of buskers and street entertainers with those who live, work and visit here by promoting a voluntary Code of Conduct, supporting performers to self-regulate, and promoting membership to the Westminster wide Busking and Street Entertainment Forum. The policy also recognises that in certain locations within our city, the adverse impacts experienced by pedestrians, residents and business are significant and a tailored and targeted response is needed to improve control and address these concerns.

Before you perform here you must make yourself familiar with our Code of Conduct and Policy.

- We have a **Westminster wide** Code of Conduct within this Policy that you should follow to ensure you are being considerate of both the local community and those sharing the public space with you. We also encourage all buskers and street entertainers to go to our dedicated webpage for information and join our Busking and Street Entertainment Forum.
- The West End of our City is a busking and street entertainment regulated area. There is a light touch licensing scheme applicable here which means you will need to apply for a licence to perform, keep to designated pitches, and abide by the terms and conditions of each pitch and conditions of your busking licence. The West End includes the areas in and around:
 - **Paddington**
 - Marylebone
 - Bayswater
 - Oxford Street
 - Mayfair
 - Regent Street
 - New Bond Street
 - Piccadilly
 - Chinatown
 - Leicester Square

- Covent Garden
- The Strand
- Charing Cross
- Embankment
- Trafalgar Square
- Whitehall
- Parliament Square
- Victoria
- Knightsbridge
- Belgravia
- In Covent Garden there is an established Street Performers Association (SPA) that you are encouraged to join before performing here.
- In Trafalgar Square and Leicester Square there is a newly created SPA that you are encouraged to join before performing here.

This draft policy is based upon the careful consideration of evidence and engagement with buskers and street entertainers, businesses and residents, however we will also monitor the policy throughout its first year of implementation and conduct a full review after 12 months so that it can be adapted based on results and feedback if required.

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WHAT IS BUSKING AND STREET ENTERTAINMENT?

Busking and street entertainment is a form of evolving performance art consisting of entertainment in a street or areas where the public commonly have access.

The phrase 'busking and street entertainment' should be given its ordinary meaning as commonly applied in everyday language which can include (but is not limited to) performances by musicians, magicians, comedians, artists including street artists, dancers, acrobats and mime artists.

For the purposes of this policy busking and street entertainment is not considered to be:

- Activities that incorporate the sale of goods and/or services, for example portrait artists, balloon sellers and tarot card reading. Such activities are regulated by the Street Trading regime and are subject to separate controls.
- Entertainment that is performed as part of a street party, community festival, charitable fundraising event, protest or similar activities.
- Entertainment related to a religious meeting, procession or service, or traditional seasonal festivities including carol singing, morris dancing or similar.
- Entertainment organised as part of a wider authorised event by the council's City Promotions Events and Filming team, including (but not limited to) Chinese New Year, Parades and Film Premieres.

If you are not sure if your art or performance is a busking and street entertainment activity or any other type of activity, please contact **streetentertainment@westminster.gov.uk**

HISTORY OF BUSKING AND STREET ENTERTAINMENT IN LONDON



1741The Enraged Musician' by William Hogarth



1850 Harmony In Leicester Square



1903
Buskers, Living
London Magazine
by George Sims



1955 Harpist, Photo by B J Green



1955 Musicians, Soho Fair



1965
The Happy Wanderers
Sand Dance,
Leicester Square



2019 Busking and Street Entertainment in present day

JOIN OUR BUSKING AND STREET ENTERTAINMENT COMMUNITY

Stay informed

The council's website has a page dedicated to all things busking and street entertainment including:

- What is busking and street entertainment
- Frequently asked questions
- Busker and Street Entertainer Forum details and meeting dates
- Details and dates of busking and street entertainment wide community and partnership meetings
- Community involvement opportunities and events
- Diary of upcoming city events that may affect where you choose to perform
- Feedback
- Mailing list
- Contacts

Please go online to find out more westminster.gov.uk/busking-westminster

Join our Busking and Street Entertainment Forum

We have created a Busking and Street Entertainment Forum which is open to all buskers and street entertainers and is free to join online.

The Busking and Street Entertainment Forum meet with council officers twice a year to collect your feedback and concerns, answer your questions, share ideas, and work together to find ways to promote busking and street entertainment across our city.

The Forum also serves as a bridge between the busking community and our local resident and business forums in order to foster good relations and open communication and to promote partnership among all those that strive to contribute to the use and enjoyment of our shared public spaces.

The Forum will play a key role in reviewing the implementation of this policy.



THE WESTMINSTER BUSKING AND STREET ENTERTAINMENT CODE OF CONDUCT

There are seven principles that make up our Code of Conduct. If you're performing anywhere in Westminster you should abide by this code, which sets out how you can perform responsibly and be considerate of other performers, surrounding residents, businesses and other users of the shared public space.

1. Safety first!

All buskers and street entertainers should be confident that both they and their performance is safe for those enjoying the performance. This means that:

- You should hold public liability insurance of at least £2 million.
- You must ensure that no one could trip over your equipment, and you must never leave equipment unattended.
- No naked flame, pyrotechnics, fireworks, knives, sharp objects or anything similar should be used as part of the performance.
- No unlicensed animals should accompany the busker or street entertainer, or be used as part of the performance.

2. Performance hours

All busking and street entertainment should only take place between the hours of 10am and 9pm. Any amplified entertainment beyond 9pm and before 8am is an offence under the Control of Pollution Act 1974 and you may be liable to enforcement action.

3. Avoid causing a nuisance

Buskers and street entertainers should take all reasonable steps to make sure their performance does not adversely impact those around them. This means:

- Sound from any performance shall not be heard by persons in nearby premises
- If you use an amplifier this should never be powered with any external power sources, for example extra battery packs or generators.
- You should have a full and varied repertoire that avoids repeating sounds, songs, or music.
- You should be aware that noise can be generated by the audience
- You should be aware of other buskers and street entertainers in the area and space yourself far enough away to avoid sound clash. A good indication of an appropriate space between performers is around three car lengths (50ft).
- A performance should not be longer than 40 minutes and there should be a 20 minute break before the next busker or street entertainer performs.
- You should respect other buskers and street entertainers and cooperate with any queuing system in the area by leaving the location after you have finished your performance.

4. Don't cause an obstruction

Buskers and street entertainers should make sure their performance and audience does not cause an obstruction to pedestrians, road users and neighbouring premises. This means that:

- You should never block any entrances or exits to premises, and no pedestrians should spill out onto the road to get past you or your audience. An obstruction is likely to be caused if a wheelchair or double pushchair cannot comfortably move past.
- You should stop your performance or ask other buskers and street entertainers to help you take steps to control your audience if they cause an obstruction. If your attempts to relieve the audience from causing an obstruction do not work, you should cease your performance.

5. Co-operate with Authorised Officers and the Police

Council officers, authorised officers of the council, police officers or police community support officers may at times ask that you adjust your performance or move locations in the event of an emergency, public disorder, planned events, or to prevent a nuisance from being caused. Our officers have a right to do this without fear of threatening or abusive behaviour.

You should co-operate with any such reasonable requests, however if you have any concerns about the conduct of officers carrying out their duties you can contact the team at **westminster.gov.uk/complaints**

Only sell merchandise if you have permission

- You may only sell items if you have a temporary licence to engage in street trading under the City of Westminster Act 1999 www.westminster.gov.uk/street-trading
- In the busking and street entertainment regulated areas, there is a special permit you can apply for which allows you to sell merchandise items directly associated with your performance (for example a musician selling their CDs). Buskers and street entertainers will be granted a 6-month temporary street trading licence for a £20 nominal fee if you are a Busking and Street Entertainment Licence Holder trading in the regulated areas and in accordance with your licence conditions.

Talk to the council and the local community, and use the Forum

The best way to promote busking and build partnerships with residents and businesses is to keep in frequent contact with us, and engage with your local community. There are many ways to do this including talking to local businesses and residents directly, joining the dedicated Busking and Street Entertainment Forum, attending wider community meetings, and providing us with feedback via our website.



PERFORMER SELF REGULATION AND STREET PERFORMERS ASSOCIATIONS

Whether you are a regular or occasional performer in Westminster, you are part of our city's busking and street entertainment community. Being a part of this community means that you should look after each other, respect each other and work together. This is commonly known as busking and street entertainment self-regulation.

Self-regulation typically includes (but is not limited to):

- Awareness and adherence to the Westminster Busking and Street Entertainment Code of Conduct and Policy.
- Operating a queuing or ballot system for popular busking and street entertainment locations.
- Asking other buskers and street entertainers who may be too loud to adjust their volume.
- Helping to control audiences and prevent them from causing a nuisance.
- Participating in the Busking and Street Entertainment Forum and engaging with the wider community to foster good relations with all users of the shared public space.

Across our city there are some buskers and street entertainers that have formed organised groups known as Street Performers Associations (SPAs). Members of the SPA work together in local areas to ensure that busking and street entertainers treat each other fairly, and performances are not adversely impacting on the surroundings by pro-actively monitoring each other's behaviour. In Westminster there are two SPAs that you are encouraged to join before you perform in their areas of operation.

The Covent Garden SPA

The Covent Garden SPA is a long-established group of regular buskers and street entertainers managing a wide-ranging repertoire of world leading performers. To become a member of the SPA and perform here, you will need to audition.

To find out more you should go online **coventgarden.london/street-performers** or visit their Facebook page at **facebook.com/coventspa**

Westminster SPA (Leicester Square and Trafalgar Square)

The Westminster SPA is a new group of regular performers in both Trafalgar Square and Leicester Square. Anyone can join and become a member of The Westminster SPA by going online **westminsterspa.co.uk**.

3USKING AND STREET ENTERTAINMENT IN WESTMINSTER

THE BUSKING AND STREET ENTERTAINMENT REGULATION AREAS 1

The West End of our City is a popular and busy visitor area, also attracting a high number of buskers and street entertainers. Competition for performance space is high and the adverse impacts are significant in these busy and congested areas.

The areas that make up our West End include:

- **Paddington**
- Marylebone
- **Bayswater**
- Oxford Street
- Mayfair
- Regent Street
- **New Bond Street**
- **Piccadilly**
- Chinatown
- Leicester Square
- Soho

- Covent Garden
- The Strand
- Charing Cross
- **Embankment**
- Trafalgar Square
- Whitehall
- Parliament Square
- Victoria
- Knightsbridge
- Belgravia



Busking and street entertainment needs to be controlled in these areas to ensure:

- Buskers and street entertainers have dedicated spaces
- Buskers and street entertainers perform only in dedicated locations that minimises adverse impacts to pedestrians, businesses and local residents.
- Levels of sound and volume are controlled to prevent a nuisance being caused to surrounding businesses and residents.

Busking and street entertainment is therefore prohibited in all parts of these regulated areas other than on designated and marked pitches. Busking or street entertainment is ONLY permitted if:

- you are on a designated and marked busking and street entertainment pitch, and
- you have a licence to perform on these pitches, and
- you abide by the terms and conditions of these pitches, and
- are acting in accordance with the busking and street entertainment licence terms and conditions.

A summary guide to the regulated areas and designated and marked pitches is provided overleaf. For the full and detailed list of streets where busking and street entertainment is prohibited, the terms and conditions of each pitch and exact location of the marked and designated pitches, see Appendix A.

THE BUSKING AND STREET ENTERTAINMENT REGULATION AREAS¹

The West End is made up of several distinct districts and neighbourhoods that are popular and internationally recognised visitor destinations, collectively hosting up to a million people each day.

Across the West End performances are not permitted anywhere unless you hold a licence, are abiding by the standard licence conditions, and are performing on one of the 25 marked busker and street entertainment performance pitches.



Oxford Street, Regent Street and New **Bond Street**

This area is best known as one of Europe's busiest shopping districts. It is also a main thoroughfare for London buses and taxis, and there are a number of residents in the surrounding streets.

Piccadilly, Chinatown and Leicester Square

The area is host to internationally recognised venues, cultural attractions and the UK's film premiers. It is also a busy pedestrian and traffic thoroughfare connecting people across the West End.

Trafalgar Square, Charing Cross, **Embankment & The Strand**

Known for art galleries, fountains, river sidewalk and theatres, and is also home to a large mainline station connecting people from London to the south east of the UK

Soho

A vibrant neighbourhood made up of narrow streets and alleyways, best known for its offering of restaurants, bars, theatres and nightlife.

Covent Garden

Well known and popular pedestrian market place, also host to world leading street performances.

Marylebone

This area is an important carriageway and thoroughfare for central London and is also host to a number of tourist attractions close to world famous Baker Street

Paddington

Home to busy landmarks including Paddington station and St Mary's hospital

Victoria, Knightsbridge & Belgravia

A significant business and commuter district for the

Whitehall, Parliament Square and St James

Home to the UK Government and official residency of the Royal Family

OXFORD STREET

Performances are not permitted anywhere in this area other than the four designated busking and street entertainment pitches in accordance with the busking and street entertainment licence conditions.

Pitch I: Marble Arch

This pitch is suitable for all performances that need no more than 3 metres in diameter space and is appropriate for performances that attract larger audiences providing they do not cause an obstruction to passing pedestrians and any event that may be taking place in the vicinity. Amplification, brass, wind percussion and percussive instruments are permitted here providing the sound does not cause a nuisance to nearby premises.

Pitch 2: Old Quebec Street

This pitch is suitable for all performances that need no more than 2 metres in diameter space. Due to the proximity of business premises amplification, brass, wind percussion and percussive instruments are not permitted.

Pitch 3: Vere Street

This pitch is suitable for all performances that need no more than 1.5 metres in diameter space. Due to the proximity of the road and business premises, and this area being a busy pedestrian thoroughfare, this pitch is more appropriate for walk-by performances that do not attract audience. Due to the proximity of business and residential premises amplification, brass, wind, percussion and percussive instruments are not permitted.

Pitch 4: Princes Street

This pitch is suitable for all performances that need no more than 2 metres in diameter space. Due to the proximity of business premises amplification, brass, wind percussion and percussive instruments are not permitted.

Piccadilly Circus, Chinatown and Leicester Square

Piccadilly Circus, Chinatown and Leicester Square are only a few minutes' walk away from each other and together they form a single popular visitor destination that is host to internationally recognised venues, cultural attractions and the UKs film premiers. This area is also a busy pedestrian and traffic thorough fare connecting people across the West End.

Performances are not permitted anywhere other than the 5 designated busking and street entertainment pitches in accordance with the licence terms and conditions. The Westminster SPA also operate in this area supporting buskers and street entertainers to understand the rules and working with businesses to reduce complaints and the need for enforcement here.

Pitch 5: Glasshouse Street

This pitch is suitable for all performances that need no more than 1.5 metres in space. Due to the proximity of business premises amplification, brass, wind percussion and percussive instruments are not permitted. Due to the proximity of the road this pitch is more appropriate for walk-by performances that do not attract audiences..

Pitch 6: Eros Statue

This pitch is suitable for all performances that need no more than 3 metres in diameter space and is appropriate for performances that attract larger audiences providing they do not cause an obstruction to passing pedestrians, nearby premises and the entrance to the tube station. Due to the proximity of business premises amplification, brass, wind percussion and percussive instruments are not permitted.

Pitch 7: Chinatown

This pitch only operates Monday to Friday between the hours of 10am to 9pm. It is suitable for all performances that need no more than 2 metres in diameter space. Due to the proximity of business premises and this area being a busy pedestrian thoroughfare this pitch is more appropriate for walk-by performances that do not attract audiences. Due to the proximity of business premises amplification, brass, wind percussion and percussive instruments are not permitted.

Pitch 8: Leicester Square North West

This pitch is suitable for all performances that need no more than 3 metres in diameter space and is appropriate for performances that attract larger audiences providing they do not cause an obstruction to passing pedestrians and nearby premises.

Amplification, brass, wind, percussion and percussive instruments are not permitted.

Pitch 9: Leicester Square North East

This pitch is suitable for all performances that need no more than 3 metres in diameter space and is appropriate for performances that attract larger audiences providing they do not cause an obstruction to passing pedestrians and nearby premises.

Amplification, brass, wind percussion and percussive instruments are permitted here providing the sound does not cause a nuisance to nearby premises.

Covent Garden

Performances are not permitted anywhere other than the 5 designated busking and street entertainment pitches in accordance with the licence terms and conditions. You should also note that

- The Covent Garden Market Place is private land and performances are not permitted unless you have the express permission of the landowner
- Covent Garden SPA operate on Pitch 14 and you are encouraged to first audition with them before performing here.

Pitch 10, 11 & 12: Covent Garden James Street

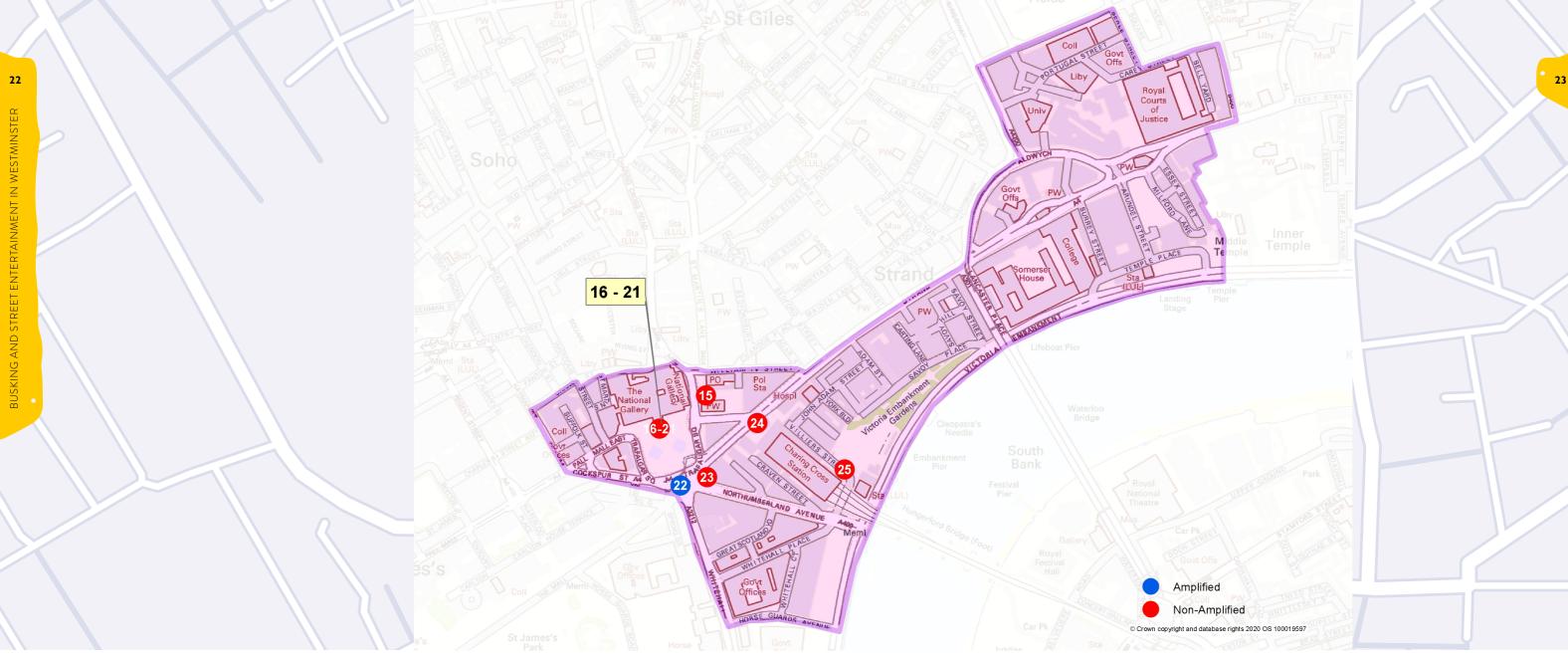
These pitches are suitable for performances that need no more than 1.5 metres in diameter space. Due to the proximity of business premises amplification, brass, wind percussion and percussive instruments are not permitted.

Pitch 13: Royal Opera House

This pitch is suitable for performances that need no more than 2 metres in diameter space. Due to the proximity of business premises amplification, brass, wind percussion and percussive instruments are not permitted.

Pitch 14: St Pauls Church

This pitch is suitable for all performances and is an appropriate space for performances that attract larger audiences providing they do not cause an obstruction to passing pedestrians and nearby premises. Amplification, brass, wind percussion and percussive instruments are permitted here providing the sound does not cause a nuisance to nearby premises



Trafalgar Square, Whitehall, Charing Cross, Embankment & The Strand

Performances are not permitted anywhere other than the eleven designated busking and street entertainment pitches in accordance with the licence terms and conditions.

Pitch 15: St Martins

This pitch is suitable for all performances that need no more than 2metres in diameter space. Due to the proximity of the road, this pitch is suited for walk-by performances that do not attract audiences. The use of amplification, brass, wind percussion and percussive instruments is not permitted.

Pitch 16: Trafalgar Square North Terrace Charing Cross Road

This pitch is suitable for performances that need no more than 5 metres in diameter space. The use of amplification, brass, wind percussion and percussive instruments is permitted providing the sound does not cause a nuisance to nearby premises.

Pitches 17, 18, 19, 20 & 21: Trafalgar Square North Terrace

These pitches are individually marked and are suitable for performances that need no more than 5 metres in diameter space. The use of amplification, brass, wind percussion and percussive instruments is not permitted

Pitch 22: King Charles Statue

This pitch is suitable for all performances that need no more than 3metres in diameter space. Due to the proximity of the road, this pitch is suited for walk-by performances that do not attract audiences. The use of amplification, brass, wind percussion and percussive instruments is permitted providing the sound does not cause a nuisance to nearby premises.

Pitch 23: Northumberland Avenue

This pitch is suitable for all performances that need no more than I.5metres in diameter space and is suited for performances that attract audiences providing they do not cause an obstruction to passing pedestrians. Due to the proximity of business premises, amplification, brass, wind, percussion and percussive instruments is not permitted.

Pitch 24: Charing Cross Station

This pitch is suitable for performance that need no more than 1.5metres in space. Due to the proximity of the road, this pitch is suited for walk-by performances that do not attract audiences. The use of amplification, brass, wind percussion and percussive instruments is not permitted.

Pitch 25: Villiers Street

This pitch is suitable for all performances that need no more than 2metres in diameter space. Due to the proximity of the road, this pitch is suited for walk-by performances that do not attract audiences. The use of amplification, brass, wind percussion and percussive instruments is not permitted.

STANDARD LICENCE CONDITIONS²

- I) Each busker and street entertainer must clearly display their busking and street entertainment licence during any performance, and this must be made available for immediate inspection on the request of any person authorised by the Council or by any Police Officer or any Police Community Support Officer.
- 2) Each busker and street entertainer requires a busking and street entertainment licence, whether performing individually or as part of a busking and street entertainment group. For group performances, each member of the group needs to have a valid busking and street entertainment licence. Busking and street entertainment licences cannot be transferred or used by any person other than the named person on the licence.
- 3) Each busker and street entertainer must be familiar with and adhere to the Westminster Busking and Street Entertainment Policy, the extent of the busking and street entertainment regulated areas, the location of designated and marked busking pitches and any terms and conditions that apply in respect of each of the designated and marked pitches.
- 4) Each busker and street entertainer must obtain and hold a valid certificate of no less than £2 million public liability insurance which must be made available for immediate inspection on the request of any person authorised by the Council or by any Police Officer or any Police Community Support Officer.
- 5) Each busking and street entertainment licence holder must comply with any request given by any person authorised by the Council or by any Police Officer or any Police Community Support Officer regarding the busking or street entertainment, which may include directions to stop performing.
- 6) Each busker and street entertainer must ensure that sound as a result of any performance does not cause nuisance to persons in nearby premises and levels must be immediately reduced on the request of any person authorised by the Council or by any Police Officer or any Police Community Support Officer.
- 7) Each busker and street entertainer must ensure their performance and audience does not cause an unreasonable obstruction to pedestrians, road users and neighbouring premises. An unreasonable obstruction is likely to be caused if a wheelchair or double pushchair cannot comfortably move past.
- 8) All buskers and street entertainers must have a valid Busking and Street Entertainment Licence to perform at any of the designated and marked pitches within the busking and street entertainment regulated areas.

- (9) Busking and street entertainment is permitted at any of the designated and marked pitches within the busking and street entertainment regulated areas from Monday to Sunday between the hours of I0am and 9pm, with the exception of Pitch 6 (Chinatown), where busking and street entertainment is only permitted from Monday to Friday between the hours of I0am and 9pm.
- (10) All busking and street entertainment must be contained within the designated and marked busking pitch. This means that all the buskers and street entertainers, the performance itself and anything used in connection with the performance must be within the designated and marked pitch. If a performance cannot be contained within the designated area it is unsuitable for that pitch.
- (11) Only one busking and street entertainment performance is permitted at any one time in any of the designated busking pitches.
- (12) Busking and street entertainment performances must not be longer than 40 minutes from start to finish and there must be a 20 minute break before the next busker or street entertainer performs.
- (13) No amplified, wind, brass, percussion or percussive busking or street entertainment performances are permitted, with the exception of Pitch 1 (Marble Arch), Pitch 9 (Leicester Square North East) Pitch 14 (St Pauls Church), Pitch 16 (Trafalgar Square Charing Cross Road), and Pitch 22 (King Charles Statue. These pitches permit amplification and such instruments only where the sound does not cause a nuisance to persons in nearby premises. The council does not permit the use of external power sources with amplifiers (e.g. battery packs or generators).
- (14) No naked flame, pyrotechnics, fireworks, knives, sharp objects or similar shall be used as part of the performance. No unlicensed animals shall accompany the buskers and street entertainers nor be used as part of the performance.
- (15) Pitches may be suspended in the event of an emergency, public disorder, planned events, or to prevent a nuisance being caused. Buskers and street entertainers must immediately comply with any requirement to cease busking that may be given by any person authorised by the Council or by any Police Officer or any Police Community Support Officer in those circumstances





APPLICATION PROCESS AND PROCEDURES

The full regulations for applications and the determination of applications is outlined in Appendix B³. A summary of the process and procedures has been provided below.

Applying for a Licence

An application for a busking and street entertainment licence must be made in writing to the council using the application form available online. The following information and documents will also be required:

- Name and home address in the UK.
- Telephone or mobile number or email address to enable licensing authority to contact the applicant without delay.
- Two forms of identification, including a passport or driving licence.
- Proof of valid Public Liability Insurance (of at least 2 million).
- National Insurance number or declaration of right to work.
- Declaration of any previous refusal or revocation of a licence under the Westminster Busking and Street Entertainment scheme or any other similar scheme in the United Kingdom.
- Declaration of any unspent convictions.
- Brief description of the busking and street entertainment that will be performed and a description of any instruments or other equipment that may be used during the performance.
- Confirmation of having read and understood the Westminster
 City Council Code of Conduct for busking and street entertainment and
 the standard conditions that apply to all busking and street entertainment in
 Westminster.
- Statement of truth

(optional)

- Self-declaration of membership of the Westminster Street Performers Association and/or relevant union membership.
- Self-declaration of membership of the Westminster Busking and Street Entertainment Forum.

How a decision is made to grant, vary or refuse an application

Applications will only be considered valid if the application is fully completed along with all required accompanying documents and payment of the application fee.

All applications will be considered on their own merits.

Applications that do not involve any changes to the standard conditions will be determined within 10 days, and the licence will be granted for a period of six months.

There may be applicants who would like the terms of their licence application varied. For example, a juggler might choose to apply to vary the pitch conditions to allow flaming torches; or a magician might choose to apply to vary the pitch conditions to allow a performance with a licensed performing animal. An application to vary any of the standard conditions can be made when making the application for the licence by completing the appropriate section of the application form. Should an applicant request a variation, they may expect to receive a decision within 21 days.

The following process for deciding whether to grant, vary or refuse an application is set out below:

- Online Application
- Automated Validation Where applicant is able to provide all the requested information and documentation.
- **Automated Determination** Where the applicant satisfies the relevant requirements and is able to confirms acceptance of the pitch and licence conditions and has paid the relevant fees.
- Officer Determination— Where automated validation and determination cannot be made because there is a
 question over the relevant requirements or the applicant seeks to vary the licence conditions the application
 will be determined by an officer.
- **Senior Manager Determination** Where the application is deemed to raise complex, serious or sensitive matters or the application involves unusual or novel requests for variation of the licence conditions the determining officer may defer the determination of the application to a senior manager.

When we may refuse an application

of the shared public space

An application for a busking and street entertainment licence may be refused on the following grounds:

Refusal Reason Considerations include (but not limited to): Does not meet the threshold of Does not have a right to work. 'fit and proper' • Has a relevant unspent criminal conviction which may for example include an offence of anti-social behaviour related to busking and street entertainment. • Has a record of noncompliance with the Westminster Code of Conduct and/or officer instructions. • Has a record of substantiated complaints and noncompliance with licence terms and conditions. • A licence has previously been revoked in our city or other similar • Information provided as part of the application is demonstrated to Likelihood of nuisance being The type or size of performance or equipment being used in caused to the occupiers of accordance with the pitch and performer terms and conditions. premises in the vicinity or users

³ These regulations are made pursuant to section 36(1) of the London Local Authorities Act 2000

When we may revoke a licence

The decision to revoke a licence may only be made by the Licensing Sub-Committee.

A Police Officer or Authorised Officer of the council may request that the Licensing Sub-Committee consider that a busking and street entertainment licence should be revoked. In such cases the busker or street entertainer licence holder will:

- Receive a letter setting out the grounds upon which the officer is requesting that the busking and street entertainment licence ought to be revoked.
- Be given 21 days to provide a written submission for consideration by the Licensing Sub-Committee.
- Be invited to attend a Licensing Sub-Committee where the licence holder will be given an opportunity to address the Licensing Sub-Committee.

A licence may be revoked on the following grounds:

- That there has been a breach of the conditions of the licence;
- that nuisance has been caused or undue interference with, or inconvenience to, or risk to the safety of persons using the street, or other streets within the vicinity of the street, has been caused as a result of the busking and street entertainment taking place.

How you can cancel your licence

A performer wanting to cancel their licence can do so if the request is made in writing to the council. This can be done via the councils busking and street entertainment webpages.

How you can renew your licence

A busker and street entertainer can apply to renew their busking and street entertainment licence online. A renewal application should only be made when being made on the same terms of the existing licence. If any changes are required, this will be treated as a new application.

If an application to renew a licence is submitted prior to the expiry of that licence, it will be deemed to continue until the application for the renewal is determined. Where a licence expires before a renewal application is submitted, the licence holder will need to apply for an entirely new licence.

When you can appeal a decision, we have made

There is a right of appeal if:

- an application for the grant of a licence is refused.
- a licence holder who is aggrieved by any term, condition or restriction on or subject to which the licence is held.
- a licence holder whose licence has been revoked.

Any appeal to the Magistrates' Court must be made within 21 days from the date on which the person is notified of the decision in writing. Where the decision is notified by post to the applicant or licence holder, the 21 days begins seven days after the notification was posted by first class post.

A further appeal against the Magistrates' Court decision may be made to the Crown Court where the court may make any such order as it thinks fit.

Getting your feedback and reviewing our Policy

We are committed to monitoring this policy through regular feedback with our community including buskers and street entertainers, residents and businesses. Feedback sessions will occur every three months throughout the first full calendar year of the policy, in order to assess its impact and effectiveness. Meeting dates and how to get involved in these feedback sessions will be available online.

We will also complete a full review after the first 12 months (or sooner) and amend the policy if required.

COMPLAINTS, COMPLIANCE AND ENFORCEMENT

Making a complaint

Buskers and street entertainers are usually unaware of the impact they are having on their surroundings and will often happily adjust their performance if asked. If a busker or street entertainer is causing a nuisance and you feel comfortable to do so, you should approach the them, explain the problem and politely ask that they adjust their performance.

If speaking to the busker or street entertainer is not possible, or you are experiencing an on-going issue, you can report your complaint to the council.

Please provide us with as much information as possible as this helps our enforcement officers gather the right information and take targeted action. Your complaint should include information

- The physical description of the busker or street entertainer.
- The exact location and time or the performance.
- What type of performance it was (for example a band, a magician etc.)
- What behaviour was problematic and/or causing you a nuisance and for how long.
- Any other information you think will be relevant for our officers to know.

To report a complaint go online at westminster.gov.uk/report-it or call us on 020 7641 2000.

Compliance and Enforcement

We keep records of engagement and complaints, In line with our Corporate Enforcement Policy, in most cases we will take a stepped approach to enforcement. This means we will in the first instance help buskers and street entertainers to be aware of and understand the Busking and Street Entertainment Policy across our city which may include receiving a warning notice. Should the busker or street entertainer continue to act unreasonably or breach the licensing conditions, our officers will take appropriate enforcement action.

The enforcement action taken will vary depending on whether the busker or street entertainer is in a nonregulated or regulated area, as outlined below.

Enforcement in Nonregulated / Self-regulated Areas

In all non-regulated areas across our city the following enforcement options are available to an authorised officer or police officer:

- they may make reasonable requests that the busking or street entertainment is adjusted so as not to cause a nuisance which may include requesting that the performance stops.
- they may issue a statutory notice that will clearly set out the actions which must be taken and the timescale to do so to ensure that any behaviour is rectified and/or prevented from recurring. Failure to comply with a statutory notice can be a criminal offence and may lead to prosecution.

Enforcement in Regulated Areas

In addition to the enforcement options outlined above, where a busking and street entertainment licence is required, and busking and street entertainment is taking place or is about to take place without a licence or in breach of the licence conditions, the following additional options are available to an authorised officer or a police officer:

- equipment (including instruments) connected with the busking and street entertainment may
- proceedings may be instigated to prosecute the person for offences under Part V London Local Authorities Act 2000.
- the council may consider revoking the licence and/or refusing any future application.

APPENDIX A

The Busking and Street Entertainment Regulation Areas

The Busking and Street Entertainment Regulation Areas (where Part V of the London Local Authorities Act 2000 applies). Busking and street entertainment is prohibited in these areas apart from licensed busking and street entertainment in any of the 25 designated pitches identified in the maps that follow.

Adam And Eve Court Adam Street Adams Row Adelaide Street Adelphi Terrace Agar Street Air Street Albany Albany Courtyard Albemarle Street Albert Gate Albion Close Albion Mews Albion Mews Private Section Albion Street Aldburgh Mews Aldford Street Aldwych Alexander Mews Alexander Street All Souls Place Allington Street Ambassadors Court **Andrews Crosse** Angel Court Apple Tree Yard Apsley Way **Archer Street** Archer Street Chambers **Archer Street Works** Archery Close Archibald Mews Argyll Street Arlington Street Arne Street Arundel Street Ashburton Place Ashland Place Audley Square

Avery Row

Aybrook Street

Babmaes Street

Ayrton Road

Baker Street

Baker's Mews

Balfour Mews

Balfour Place

Balderton Street

Banbury Court Bark Place **Barlow Place Barrett Street** Barrie Estate Bateman Street Bateman's Buildings **Bathurst Mews Bathurst Street** Bayswater Road **Beak Street** Bear Street Beaumont Mews **Beaumont Street Bedford Court Bedford Street** Bedfordbury **Beeston Place** Belgrave Mews North Belgrave Mews South Belgrave Place Belgrave Square Belgrave Yard Bell Yard Bennet Street Bentinck Mews Bentinck Street Berkeley Mews Berkeley Square Berkeley Street Berners Mews Berners Place Berners Street Berwick Street **Beverston Mews** Bickenhall Street Bingham Place Binney Street Bird Street Birdcage Walk Bishop's Bridge Road Black Lion Passage Blackburne's Mews Blandford Street Blenheim Street **Bloomfield Place Bloomfield Place Private Section** Blore Court

Blue Ball Yard Blue Ball Yard Private Section **Bolney Gate Bolsover Street Bolton Street** Booth's Place **Botts Mews Botts Mews Private Section Botts Passage Bourchier Street Bourdon Place** Bourdon Place Private Section **Bourdon Street Bourlet Close Bourne Mews** Bouverie Place **Bow Street Boyle Street** Bremner Road **Brendon Street Brewer Street** Brewer's Green **Brick Street Bridford Mews Bridge Street** Bridle Lane **Bridstow Place Broad Court Broad Sanctuary** Broad Walk Hyde Park **Broadbent Street Broadstone Place Broadway Broadwick Street Brook Mews North Brook Street Brook Street Brook's Mews** Brown Hart Gardens **Brown Street Browning Mews Brunswick Mews Bruton Lane Bruton Place Bruton Street** Bryanston Mews East Bryanston Mews West **Bryanston Place Bryanston Square Bryanston Street** Brydges Place Buck Hill Walk Buckingham Arcade Buckingham Gate **Buckingham Mews** Buckingham Palace Road **Buckingham Place Buckingham Street**

Bull Inn Court

Bulstrode Place Bulstrode Street Burdett Mews Burleigh Street **Burlington Arcade Burlington Gardens Burwood Place Bury Street Butler Place** Bywell Place Cabbell Street Callendar Road Cambridge Circus Cambridge Square Canalside Walk Candover Street Canon Row Canon Row Private Section Carburton Street Cardinal Walk Carey Street Carlisle Street Carlos Place Carlton Gardens Carlton House Terrace Carlton Street Carnaby Street Caroline Close Caroline Place Caroline Place Mews Carpenter Street Carrington Street Carteret Street Carting Lane Castle Lane Castlereagh Street Cathedral Walk Catherine Place Catherine Place Private Section Catherine Street Catherine Wheel Yard Cato Street Cavendish Mews North Cavendish Mews South Cavendish Place Cavendish Square Caxton House Access Road Caxton Street Cecil Court Celbridge Mews Central St Martin's College Access Road Cerney Mews Cervantes Court Chandos Place Chandos Street Chapel Place

Chapel Street Connaught Square Chapel Street Connaught Street Chapone Place Constitution Hill Charing Cross Cork Street Charing Cross Road Cork Street Mews Charles li Street Corner House Street Charles Street Covent Garden Chepstow Place Coventry Street Chepstow Road Craig's Court Chester Close Cramer Street Chester Mews Cranbourn Alley Chester Square Mews Cranbourn Street **Chester Street** Craven Hill Chesterfield Gardens Craven Hill Gardens Chesterfield Hill Craven Hill Mews Chesterfield Street Craven Passage Chiltern Street Craven Road Chilworth Mews Craven Street Chilworth Street Craven Terrace Christchurch Walk Crawford Mews Church Place Crawford Place Circus Mews Crawford Street Clare Market Cross Keys Close Clarendon Close Crown Court Clarendon Mews Crown Passage Clarendon Place Cubitt's Yard Clarges Mews Culross Street Clarges Street Curzon Square Clarke's Mews Curzon Street Clay Street Dacre Street Clement's Inn Dansey Place Clement's Inn Passage D'Arblay Street Clenston Mews **Dartmouth Street** Cleveland Gardens David Mews Cleveland Place **Davies Mews** Cleveland Row **Davies Street** Cleveland Row Private Dawson Place Section De Walden Street Cleveland Square Dean Farrar Street Cleveland Terrace Dean Street Clifford Street Deanery Mews Clifton Place Deanery Street Clipstone Mews Dean's Mews Clipstone Street Denman Place Coach And Horses Yard Denman Street Cockpit Steps Derby Gate Cockspur Court Derby Gate Private Cockspur Street Section Colour Court **Derby Street** Conduit Court **Dering Street** Conduit Mews Dering Yard Conduit Passage Devereux Court Conduit Place Devonshire Close Conduit Street Devonshire Mews North Coniston Court Devonshire Mews South Connaught Close Devonshire Mews West Connaught Close Private Devonshire Place

Section

Connaught Place

Devonshire Row Mews

Chapel Side

Devonshire Street Devonshire Terrace Diadem Court Dorset Mews **Dorset Street** Dover Street Dover Yard **Dover Yard Private** Section Down Street **Down Street Mews Downing Street** Drury Lane Dryden Street **Duchess Mews Duchess Street** Duck Lane **Dudley Street Dufour's Place Duke Of York Street Duke Street** Duke Street St James's Duke's Mews Duke's Yard **Duncannon Street Dunraven Street Dunstable Mews Durham House Street Durham Terrace Durweston Mews Durweston Street** Eagle Place Easleys Mews Eastbourne Mews Eastbourne Terrace Eastcastle Street Eaton Lane Eaton Row **Ebury Mews East Eccleston Mews Eccleston Place Private** Section **Eccleston Street** Edinburgh Gate Edward's Mews Elms Mews **Embankment Place Endell Street Enford Street Engine Court Ennismore Gardens Ennismore Gardens** Mews **Ennismore Mews** Essex Street Evelyn Yard Excel Court Devonshire Place Mews Exchange Court

Exeter Street

Exhibition Road Fairholt Street Falconberg Court Falconberg Mews Falconberg Mews **Private Section** Fareham Street Farm Street Fitzhardinge Street Fitzmaurice Place Flaxman Court Floral Court Floral Street Foley Street Forset Street Fosbury Mews Foubert's Place Frederick Close Friary Court Frith Street Fulton Mews Ganton Street Garbutt Place Garrick Street Garrick Yard Garway Road Gate Mews Gees Court George Court George Street George Yard **Gerrard Place Gerrard Street** Gilbert Street Gildea Street Glasshouse Street Globe Yard Gloucester Gardens Gloucester Mews Gloucester Mews West Gloucester Place Gloucester Place Mews Gloucester Square Gloucester Terrace Golden Square Goodge Street Goodwin's Court Gosfield Street Goslett Yard **Grafton Street Grange Court** Grantham Place Grantham Place Private Section Granville Place Gray's Yard **Great Castle Street**

Great Chapel Street

Great Cumberland Mews Great Cumberland Place Great George Street Great Marlborough Street **Great Newport Street Great Portland Street Great Pulteney Street** Great Queen Street Great Scotland Yard Great Scotland Yard Access Road Number I **Great Titchfield Street** Great Windmill Street Greek Court **Greek Street** Green Street Green's Court Greenwell Street **Greyhound Court Groom Place Groom Place Private** Section Grosvenor Crescent Grosvenor Crescent Mews Grosvenor Gardens Grosvenor Gardens Mews East Grosvenor Gardens Mews North Grosvenor Gardens Mews South Grosvenor Hill Grosvenor Square **Grosvenor Street** Grotto Passage Half Moon Street Halkin Street Hallam Mews Hallam Street Hallfield Estate Ham Yard Hamilton Mews Hamilton Place Hampden Gurney Street Hanover Place Hanover Square Hanover Street Hanover Yard Hanson Street Hanway Place Hanway Street Harbet Road Harbet Road Private Section

Harcourt Street Ivybridge Lane Harewood Place Jacob's Well Mews Harley Place James Street Harley Street James Street Harrowby Street Jason Court Harvey's Buildings lay Mews Service Road Jay Mews Private Hatherley Grove Section Haunch Of Venison Jermyn Street Yard **Iervis Court** John Adam Street Hay Hill Haymarket John Prince's Street Hay's Mews **Jones Street** Headfort Place **Junction Mews** Junction Place Heathcock Court Heddon Street Kean Street Henrietta Place Kemble Street Henrietta Street Kemps Court Herbert's Passage Kendal Street Hereford Mews Kendall Place Kenrick Place Hereford Road Hermitage Street Kensington Gardens Heron Place Square Hertford Street Kensington Gore Hill Street Kensington Road Hill's Place Kent Yard Hinde Mews Kildare Gardens Kildare Terrace Hinde Street King Charles Street Hobart Place Hobhouse Court King Street Hollen Street King Street Holles Street Kingdom Street Kingly Court Homer Row Homer Street Kingly Court Private Hop Gardens Section Hopkins Street Kingly Street Horse And Dolphin Kings Gate Walk Kingsgate Parade Yard Horse Guards Avenue Service Road Horse Guards Parade Kingsway Horse Guards Road Knights Arcade Horseshoe Yard Knightsbridge Knightsbridge Green Houghton Street Hungerford Bridge Knox Street Hungerford Lane Lancashire Court Hunts Court Lancashire Court Hyde Park Crescent Private Section Hyde Park Gardens Lancaster Gate Hyde Park Gardens Lancaster Gate Service Road Mews Hyde Park Gardens Lancaster Mews Private Section Lancaster Place Hyde Park Place Lancaster Terrace Hyde Park Square Lancaster Walk Hyde Park Square Lancelot Place Mews Lanesborough Place Hyde Park Street Langham Place Langham Street Ilchester Gardens Langley Court India Place Langley Street Ingestre Place Inigo Place Lansdowne Row Lazenby Court Inver Court Inverness Mews Lees Place Inverness Place Leicester Court Leicester Place Inverness Terrace Irving Street Leicester Square

Leicester Street Leinster Gardens Leinster Mews Leinster Place Leinster Square Leinster Terrace Lewisham Street Lexington Street Lincoln's Inn Fields Lisle Street Litchfield Street Little Argyll Street Little Chester Street Mayfair Place Little Essex Street Little George Street Little Marlborough Street Little Newport Street Little Portland Street Mercer Walk Little Sanctuary Little St James's Street Little Titchfield Street Livonia Street Lombardy Place London Mews London Street Long Acre Long's Court Lord Hill's Bridge Lover's Walk Lower Belgrave Street Lower James Street Lower John Street Lower Robert Street South Lowndes Court **Lumley Court** Lumley Street Luxborough Street Lygon Place Macclesfield Street Maddox Street Maiden Lane Maltravers Street Man In Moon Passage Manchester Mews Manchester Square Manchester Street Mandeville Place Manette Street Mansfield Mews Mansfield Street Marble Arch Processional Margaret Court Margaret Street Market Court Market Mews Market Place Marks Yard Marlborough Court

Marlborough Road

Mews

New Burlington Marshall Street Martlett Court Mews Private Section Marylebone High New Burlington Street Place Marylebone Lane New Burlington Marylebone Mews Marylebone Passage Street Marylebone Street New Cavendish Mason's Arms Mews Street Mason's Yard New Inn Passage New Palace Yard Matthew Parker New Quebec Street Street **New Row** Newburgh Street Mayfair Row Newman Passage May's Court Meard Street Newman Street Newport Court Medici Courtyard Melbourne Place Newport Place Newton Road Mercer Street Noel Street Norfolk Crescent Merchant Square Norfolk Place Merchant Square Norfolk Square East Norfolk Square Merchant Square Mews West Norris Street Middleton Place North Audley Milford Lane Milkmaid Passage Street North Carriage Mill Street Drive Molyneux Street North Flower Walk Moncorvo Close Monmouth Place North Row North Wharf Road Monmouth Road Northumberland Montagu Mansions Montagu Mews Avenue North Northumberland Street Montagu Mews Nottingham Place Nottingham Street Montagu Mews **Nutford Place** West Odhams Walk Montagu Place Ogle Street Montagu Row Old Barrack Yard Montagu Square Old Bond Street Montagu Street Old Brewer's Yard Montpelier Mews Old Burlington Montpelier Place Montpelier Square Street Old Cavendish Montpelier Street Street Montpelier Terrace Old Compton Montpelier Walk Montreal Place Street Old Park Lane Montrose Court Old Quebec Street Montrose Place Old Queen Street Moor Street Oldbury Place Mortimer Street Olympia Yard Moscow Place Moscow Road Orange Street Mount Row Orange Yard **Orchard Street** Mount Street Orme Court Mount Street Mews Orme Court Mews Moxon Street Orme Lane Nassau Street Orme Square Neal Street Ormond Yard **New Bond Street** Orsett Mews New Burlington

Osnaburgh Street Porchester Mews Ossington Buildings Ossington Street Oxendon Street Oxford Circus Avenue Oxford Square Oxford Street Paddington Goods South Paddington Station Passage Paddington Station Service Road **Paddington Street** Palace Court Palace Court Private Section Palace Place Palace Street Pall Mall Pall Mall East Palmer Street Panton Street Park Close Park Crescent Park Crescent Mews East Park Crescent Mews West Park Lane Service Road Park Place Park Place Private Section Park Square Mews West Park Street Park West Place Parliament Square Parliament Street Pearson Square Pembridge Square Pembroke Close Percy Passage Perry's Place Peter Street **Petty France** Phipps Mews **Piccadilly** Piccadilly Arcade Piccadilly Circus Piccadilly Place Piccadilly Underpass Piccadilly Yard Pickering Mews Pickering Place Picton Place Pine Apple Court Pitt's Head Mews Poland Street Pollen Street Poplar Place Poplar Place Spur

Porchester Gardens

Porchester Gardens

Mews

Queensway

Orsett Terrace

Radnor Place Porchester Place Porchester Road Rainsford Street Ramillies Place Porchester Square Porchester Terrace Ramillies Street Porchester Terrace Ranelagh Bridge North Raphael Street Rathbone Place Porchester Walk Porter Street Rathbone Square Rathbone Street Portland Mews Portland Place Red Lion Yard Red Place Portman Close Redan Place Portman Mews Rede Place South Reeves Mews Portman Square Regent Place Portman Street Regent Street Portobello Passage Portsea Mews Regent Street St Portsea Place lames's Relton Mews Portsmouth Street Rex Place Portugal Street **Praed Mews** Richmond Buildings **Praed Street** Richmond Mews Richmond Terrace Prince Consort Riding House Street Road Prince Of Wales Gate Robert Street Rodmarton Street Princes Arcade **Princes Court** Romilly Street Princes Gardens Romney Mews Princes Gardens Rose And Crown Yard Private Section Princes Gate Rose Street Princes Gate Court Rosewood Walk Rotten Row Princes Mews Royal Academy Of Princes Mews St lames's Arts Service Road Royal Albert Hall Steps Princes Place Prince's Square Royal Arcade Royal Opera **Princes Street** Arcade **Princess Court** Providence Court Royalty Mews Rupert Court Quadrant Arcade Rupert Street Quebec Mews Russell Court Queen Anne Mews Queen Anne Street Russell Street Rutland Gardens Queen Anne's Gate Queen Street Rutland Gardens **Queen's Gardens** Mews Queen's Gardens Rutland Gate Queen's Mews Rutland Gate Mews Queen's Mews Rutland Mews East Rutland Mews East Private Section Queen's Square Private Section Mews **Rutland Street** Queen's Walk Queensborough Ryder Court Mews Ryder Street Queensborough Ryder Yard Passage Sackville Street Queensborough Saddle Yard Studios Sainsbury's Wing Sale Place Queensborough Terrace Salem Road

Radnor Mews

Savoy Row Savoy Steps Savoy Street Savoy Way Sedley Place Robert Adam Street Shepherd Market Silver Place Square Soho Place Soho Square Soho Street Drive Rutland Mews West Passage South Street Salisbury Place

Speaker's Court Sardinia Street Savile Row Spenser Street Savoy Buildings Sporburg Place Savoy Court Spring Gardens Savoy Hill Spring Gardens Savoy Place Private Section Spring Mews Spring Street Spur Road St Alban's Street Scotland Place St Anne's Court St Anselm's Place Seaforth Place St Christopher's Serpentine Road Place Serpentine Walk St Clement's Lane Seymour Mews St Ermin's Hill Seymour Place St George Street Seymour Street St George's Fields Shaftesbury Avenue St James's Court Shaver's Place St James's Market Sheffield Street St James's Place Sheldon Square St James's Shelton Street Residencies Shepherd Close St James's Square Shepherd Market St James's Street St Margaret Street Private Section St Martin's Court Shepherd Street St Martin's Lane Shepherds Place St Martin's Mews Sheraton Street St Martin's Place Sherlock Mews St Martin's Street Sherwood Court St Marylebone Sherwood Street Church Gardens Shillibeer Place St Michael's Mews Shouldham Street Hyde Park St Michael's Street Shrewsbury Mews Shrewsbury Road St Petersburgh Mews Sir Simon Milton St Stephen's Slingsby Place Crescent Smallbrook Mews St Stephen's Smith's Court Gardens Smith's Court St Stephen's Mews Private Section St Vincent Street Stable Yard Stable Yard Road Stafford Passage Somers Crescent Stafford Place South Audley Street Stafford Street South Bruton Mews Standbrook Court South Carriage Stanhope Gate Stanhope Place South Molton Lane Stanhope Row South Molton Stanhope Terrace Star Street South Molton Street Station Forecourt Charing Cross South Wharf Road Sterling Street Southampton Street Storey's Gate Southwick Mews Stornaway House Southwick Place Access Road Southwick Street Stourcliffe Street Southwick Yard Strand Spanish Place Strand Lane Speakers Corner Strand Tunnel

Stratford Place Strathearn Place Stratton Street Subway Bressenden Place/Buckingham Palac Subway Bressenden Place/Victoria Street Subway Bridge Street/Victoria **Embankment** Subway Edgware Road/Marylebone Road Subway Hyde Park Corner/Duke Of Wellingt Subway Marble Arch/Park Lane Subway Marylebone Road/Baker Street Subway Marylebone Road/Marylebone Road Subway Park Lane/ Aldford Street Subway Park Lane/ Curzon Gate Subway Parliament Street/Parliament Squa Subway Strand/ Charing Cross Station Subway Trafalgar Square/Cockspur St Petersburgh Place Street Suffolk Place Suffolk Street Sunderland Terrace Surrey Steps Surrey Street Sussex Gardens Sussex Gardens Service Road Sussex Mews East Sussex Mews East Private Section Sussex Mews West Sussex Mews West Private Section Sussex Place Sussex Square Sutton Row Swallow Passage **Swallow Place** Swallow Street **Swiss Court** Talbot Square Tanner Lane Tarrant Place **Tavistock Court Tavistock Street** Temple Place

Tenison Court Tenniel Close Tent Place Tenterden Street Thayer Street The Arches The Broad Walk, Kensington Gardens The Mall The Mall Access Road Old Admiralty Build The Mall Approach The Market The Piazza The Royal Mews Thornton Place Three Kings Yard Tilney Street Tisbury Court Titchborne Row Subway Marylebone Tothill Street Road/Cabbell Street Tottenham Court Road Trafalgar Square Transept Street Transept Street **Private Section** Treasury Passage Trebeck Street Trevor Place Trevor Square Trevor Street Trevor Walk Tweezer's Alley Tyler's Court Union Yard Unwin Road Upbrook Mews Upper Belgrave Street Upper Berkeley Street **Upper Brook Street** Upper Grosvenor Street **Upper James Street** Upper John Street Upper Montagu Street Upper St Martin's Lane Upper Wimpole Street Vandon Passage Vandon Street Vere Street Victoria Square Vigo Street Villiers Street Vine Street Virgil Place Walker's Court Wallenberg Place Walmer Place Walmer Street

Warwick House Street Warwick Row Warwick Street Water Street Watergate Walk Waterloo Bridge Waterloo Place Watson's Mews Waverton Street Wedgewood Mews Weighhouse Street Welbeck Street Welbeck Way Wellington Arch Processional Wellington Street Wells Mews Wells Street Wells Way Wesley Street West Carriage Drive Westbourne Bridge Westbourne Crescent Westbourne Crescent Mews Westbourne Gardens Terrace Westbourne Park Passage Westbourne Park Road Westbourne Park Villas Westbourne Street Westbourne Terrace Westbourne Terrace Mews Westmoreland Street Weymouth Mews Weymouth Street Wheatley Street Whitcomb Court Whitcomb Street White Bear Yard White Horse Street Whitehall Whitehall Court Whitehall Gardens Whitehall Place Wigmore Place Wigmore Street Wild Street Wilder Walk Causton Street Wilfred Street Causton Street **Private Section** William Iv Street Wilton Mews Chadwick Street Wilton Mews Chapter Chambers

Wilton Mews Private Section Wilton Place Wilton Row Wilton Street Wimpole Mews Wimpole Street Winnett Street Winsland Mews Winsland Street Winsley Street Wood's Mews Wood's Mews **Private Section** Wyndham Place Wyndham Yard Wythburn Place Yarmouth Place Yarmouth Place West Garden Place Private Section York Buildings York Place York Street Abbey Orchard Estate Abbey Orchard Street Westbourne Grove Abingdon Street Westbourne Grove Ambrosden Avenue Arneway Street **Artillery Place Artillery Row Ashley Place Barton Street** Hindon Place Howick Place Hudson's Place Hugh Mews Hugh Place Hugh Street John Islip Street King George Square Kings Scholars' **Passage** Little Cloisters Bennett's Yard **Bloomburg Street Bulinga Street** Bulleid Way Carey Place Carlisle Place Cathedral Piazza

Woodstock Mews Woodstock Street Wyndham Mews Wyndham Street Ashburnham Mews Atterbury Street Horseferry Road

Chapter Street Charlotte Place Coburg Close Colonnade Walk Cowley Street **Cureton Street** Dalkeith Court Dean Bradley Street Dean Ryle Street Dean Stanley Street Dean Trench Street Dean's Yard Douglas Street **Ebury Street Eccleston Place Eccleston Square Eccleston Square** Mews **Eccleston Yard** Elizabeth Court **Elverton Street** Emery Hill Street **Erasmus Street** Esterbrooke Street Hatherley Street Fountain Square Francis Street Fynes Street Gayfere Street Gillingham Mews Gillingham Row Gillingham Street **Great Cloisters Great College** Street Little College Street Little Dean's Yard Little Smith Street Longmoore Street Lord North Street Little College Marsham Street Maunsel Street Meade Mews Medway Street Millbank Millbank Tower Service Road Monck Street Montaigne Close Morpeth Terrace Old Palace Yard Old Pye Street

Osbert Street

Perkin's Rents

Poets' Corner

Regency Place

Regency Street

Riverside Walk

Rochester Row

Rochester Street

Ponsonby Place

Ponsonby Terrace

Page Street

Romney Street Rutherford Street St Ann's Lane St Ann's Street St Matthew Street St Oswulf Street Stanford Street Station Yard Stillington Street Strutton Ground Subway Vauxhall Bridge Road/ Neathouse Place Tachbrook Mews Terminus Place The Sanctuary Thirleby Road Thorney Street **Great Peter Street Great Smith Street** Greencoat Place Greencoat Row Greycoat Lane **Greycoat Place** Greycoat Street Guildhouse Street Smith Square Herrick Street Hide Place Hindon Place Horseferry Road Howick Place Hudson's Place Hugh Mews Hugh Place Hugh Street John Islip Street King George Square Kings Scholars' Passage Little Cloisters Street Little Dean's Yard Little Smith Street Longmoore Street Lord North Street

Marsham Street

Maunsel Street

Medway Street

Millbank Tower

Service Road

Spencer Place

Tufton Street

Upper Tachbrook

Udall Street

Vane Street

Victoria Arcade

Victoria Place

Victoria Street

Vincent Square

Vincent Street

Street

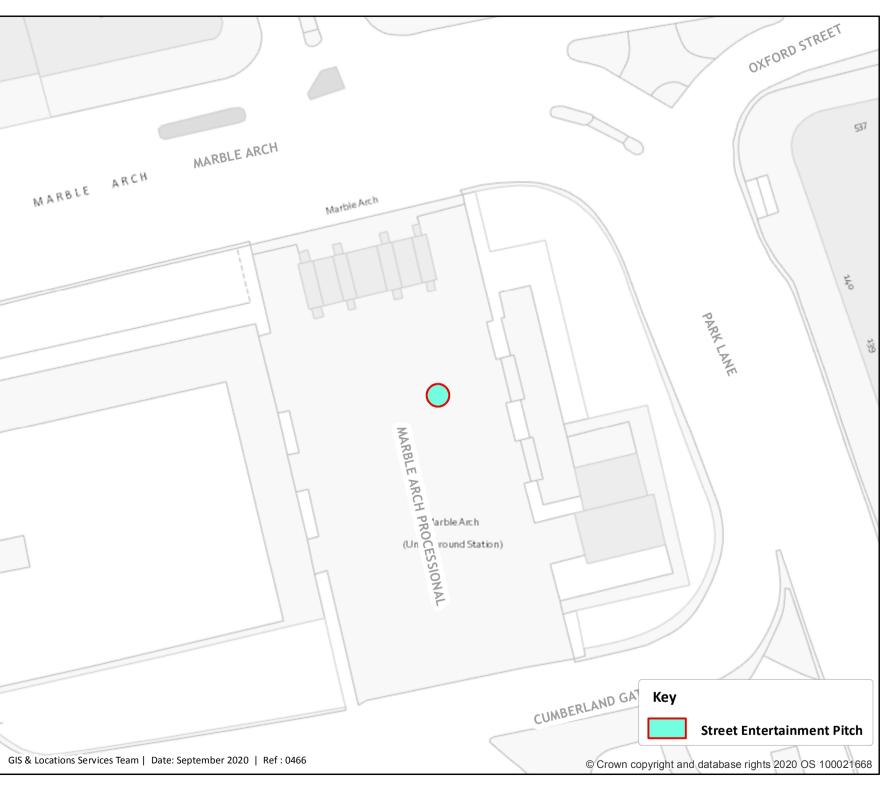
Meade Mews

Millbank

Walcott Street Warwick Place North Wilcox Place Willow Place Wilton Road Windsor Place Monck Street Montaigne Close Morpeth Terrace Old Palace Yard Old Pye Street Osbert Street Page Street Perkin's Rents Poets' Corner Ponsonby Place Ponsonby Terrace Regency Place Regency Street Riverside Walk Rochester Row Rochester Street Romney Street **Rutherford Street**

PITCH LOCATIONS

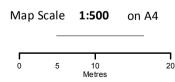
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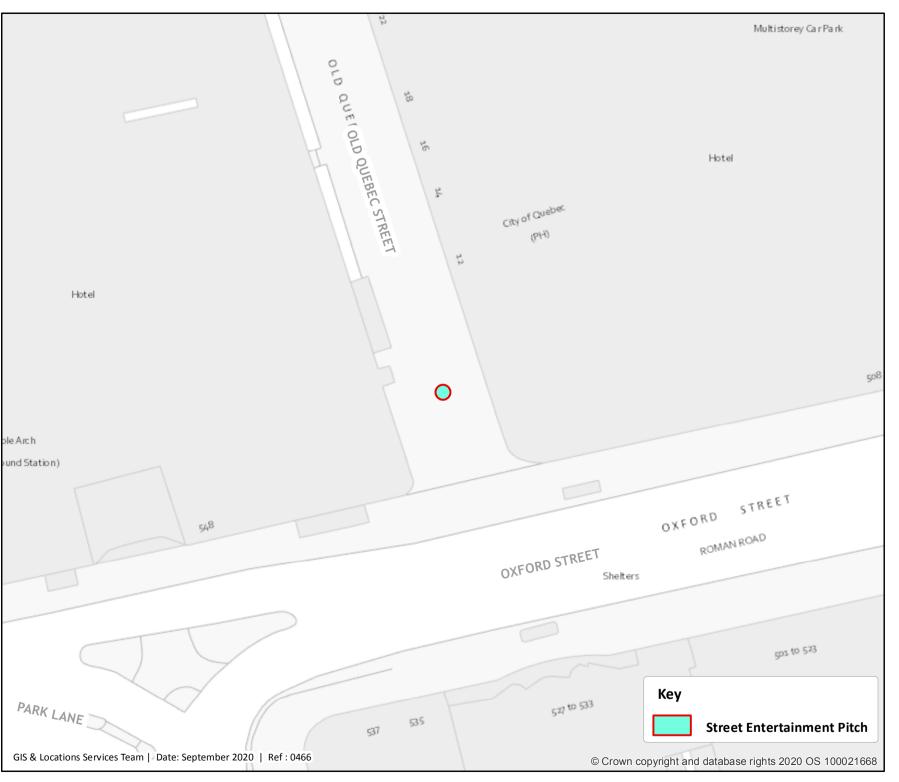




Marble Arch

- This pitch is 3 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are permitted here providing the sound does not cause a nuisance to persons in nearby premises.

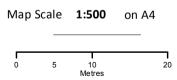


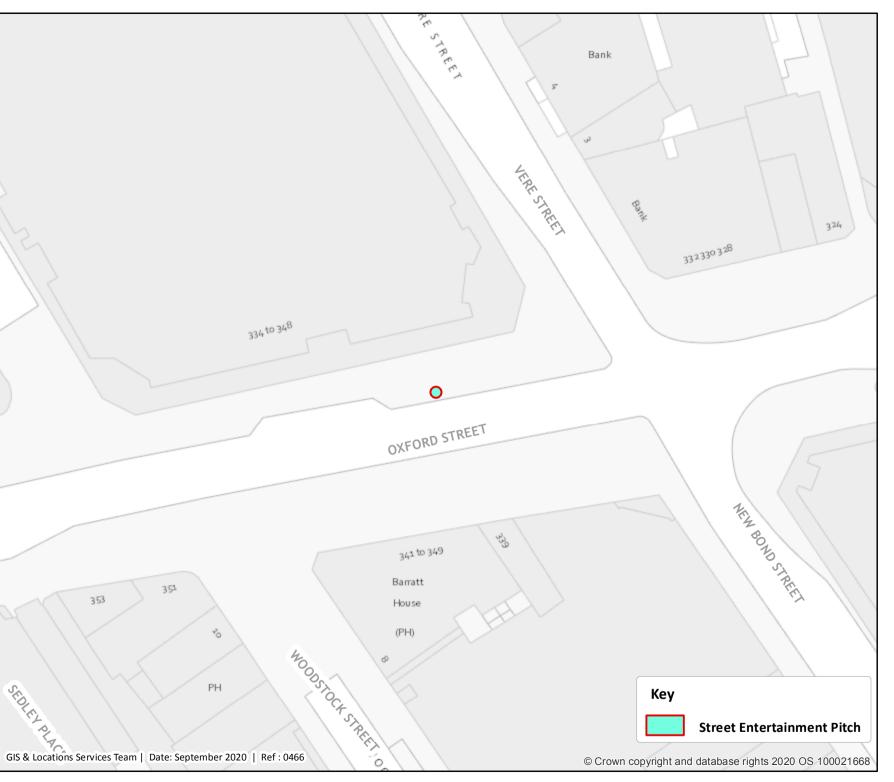




Old Quebec Street

- This pitch is 2 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- Amplification, brass, wind percussion and percussive instruments are not permitted here

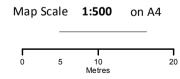






Vere Street

- This pitch is 1.5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walkby acts. Audiences or crowds are not permitted here
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

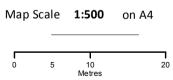


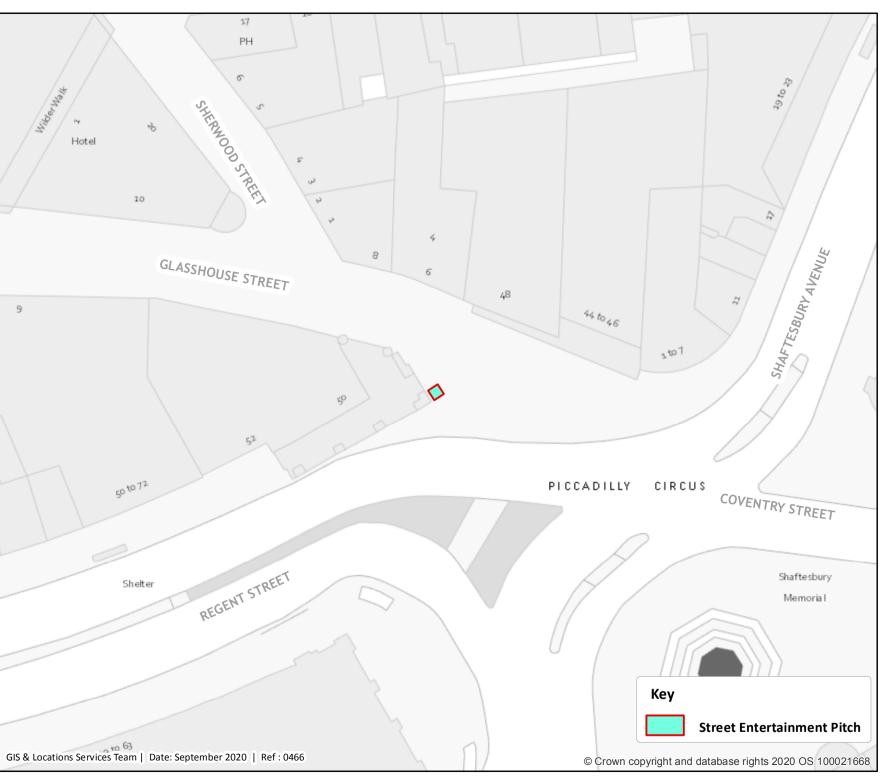




Princes Street

- This pitch is 2 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

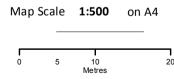


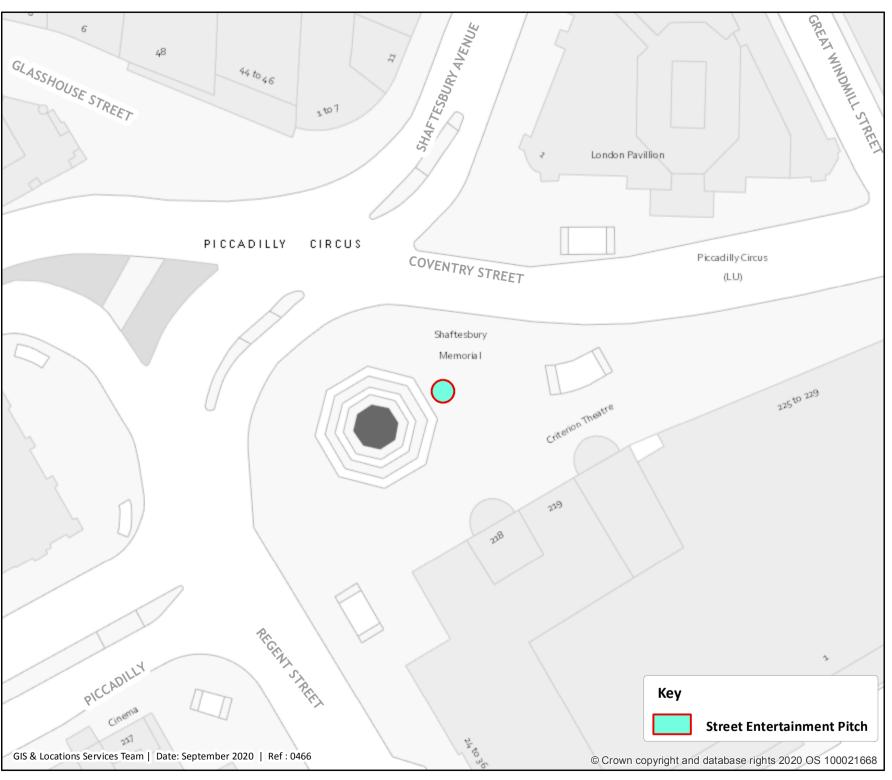




Glasshouse Street

- This pitch is 1.5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walkby acts. Audiences or crowds are not permitted here
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

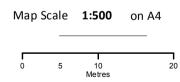


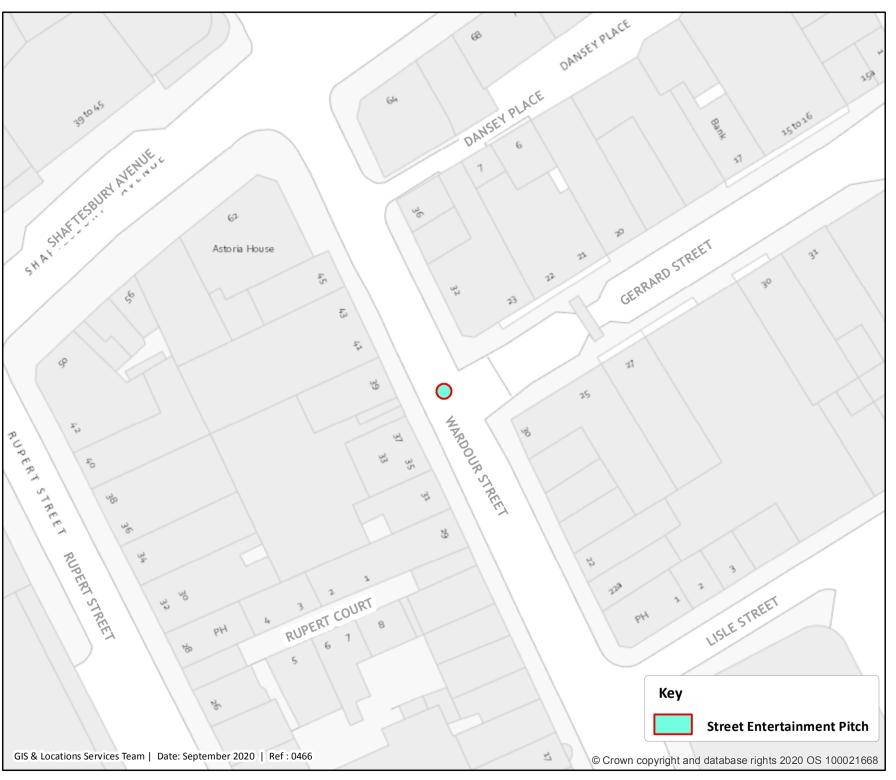




Eros Statue

- This pitch is 3 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- • This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

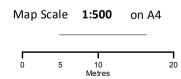


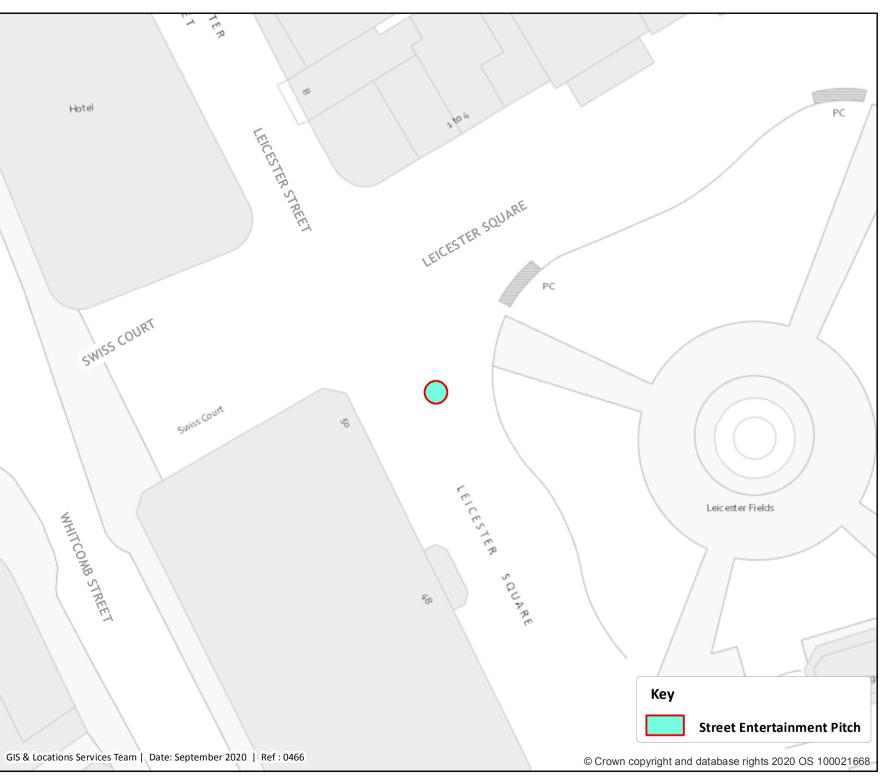




China Town

- This pitch is only in operation Monday – Friday between the hours of 10am – 9pm
- This pitch is 2 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walkby acts. Audiences or crowds are not permitted here
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

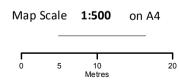


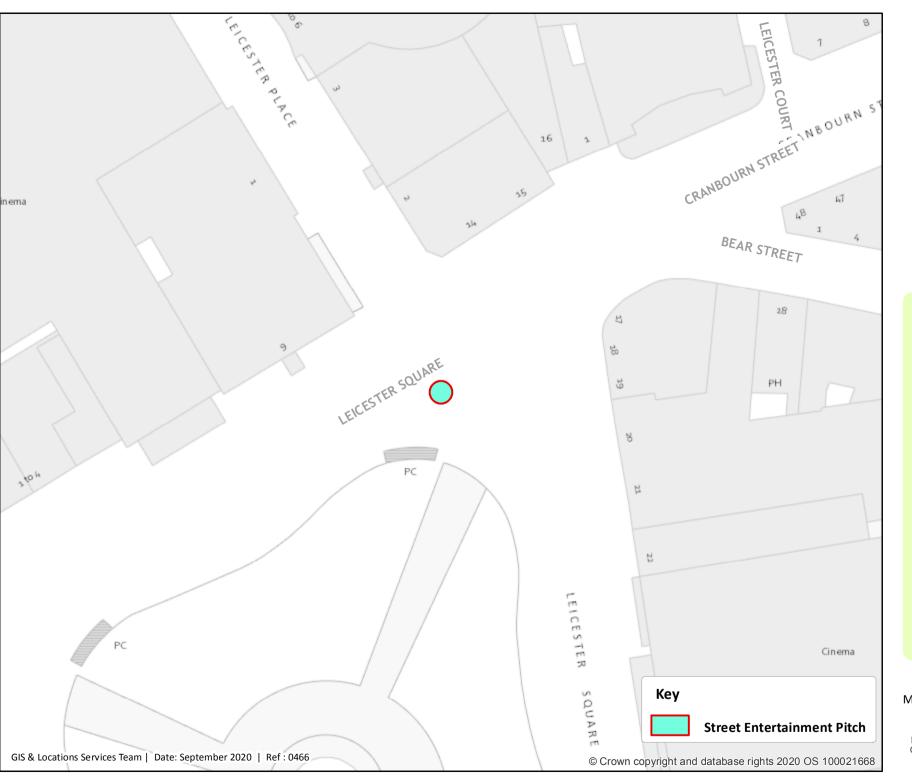




Leicester Square North West

- This pitch is 3 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

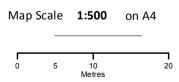


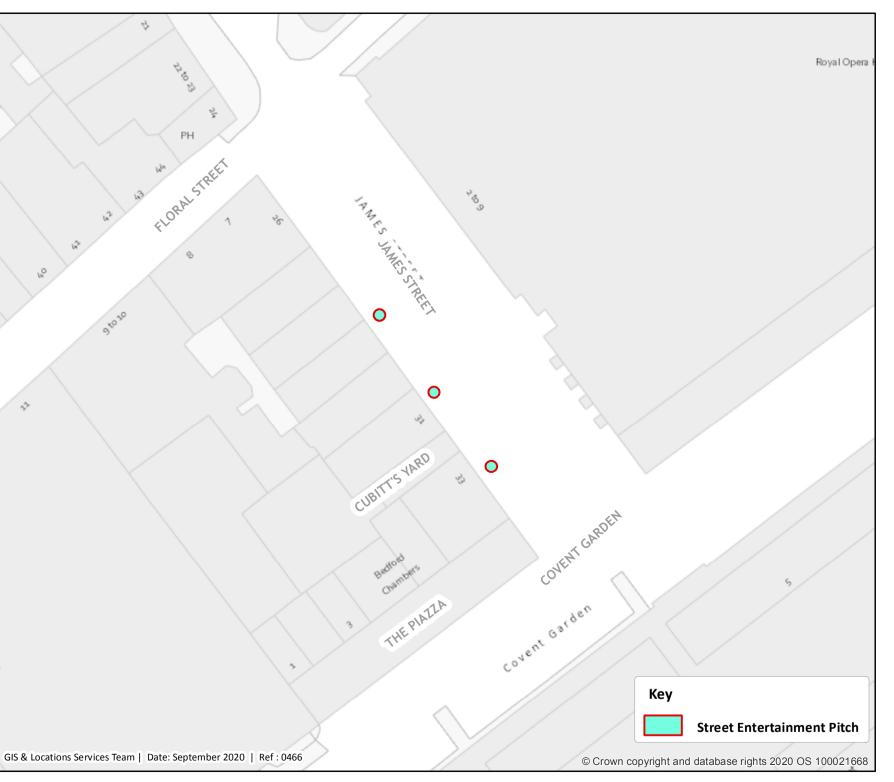




Leicester Square North East

- This pitch is 3 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are permitted here providing the sound does not cause a nuisance to persons in nearby premises.

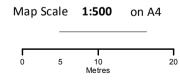


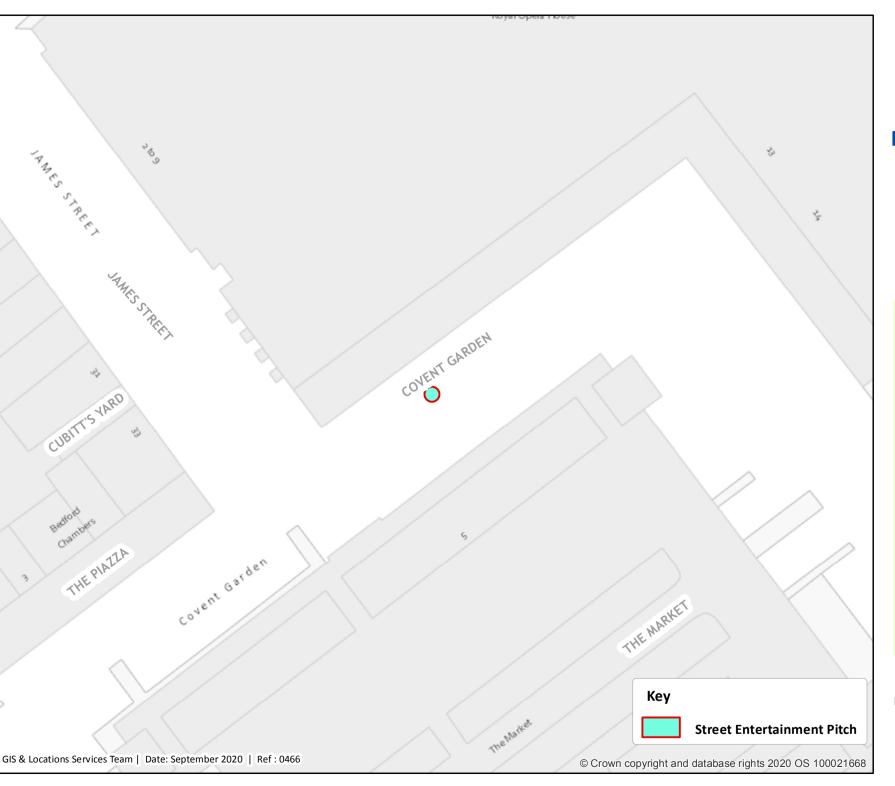




James Street

- Each pitch is 1.5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- These pitches are suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

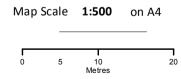






Royal Opera House

- This pitch is 2 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

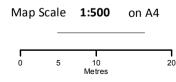


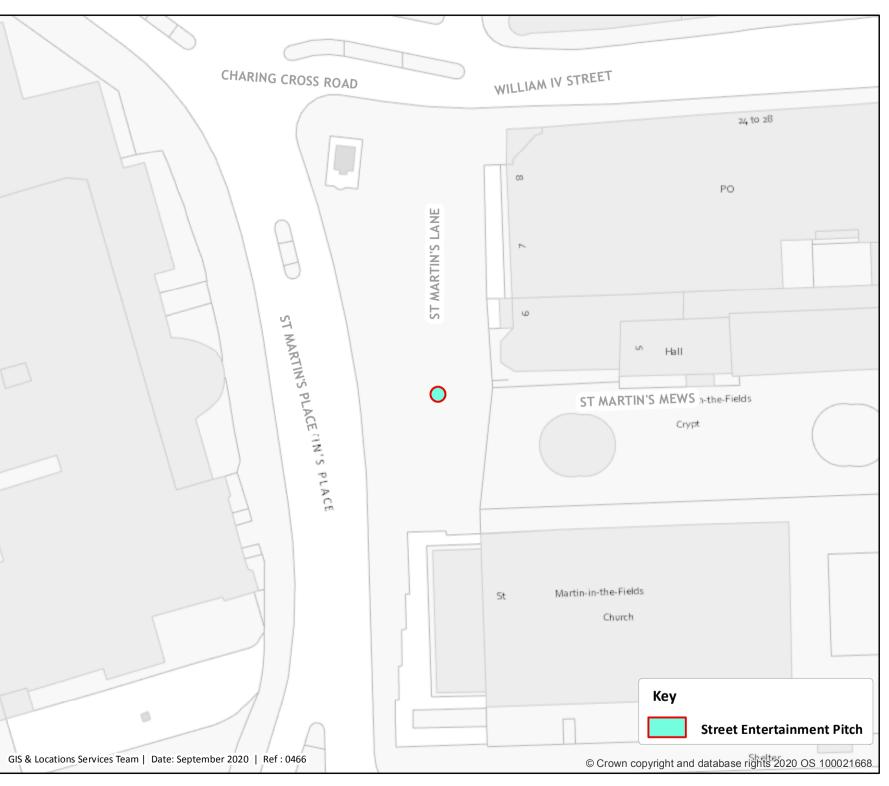




St Paul's Church

- This pitch is not marked, however performances must not be more than 5 metres in space.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are permitted here providing the sound does not cause a nuisance to persons in nearby premises.

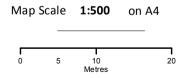


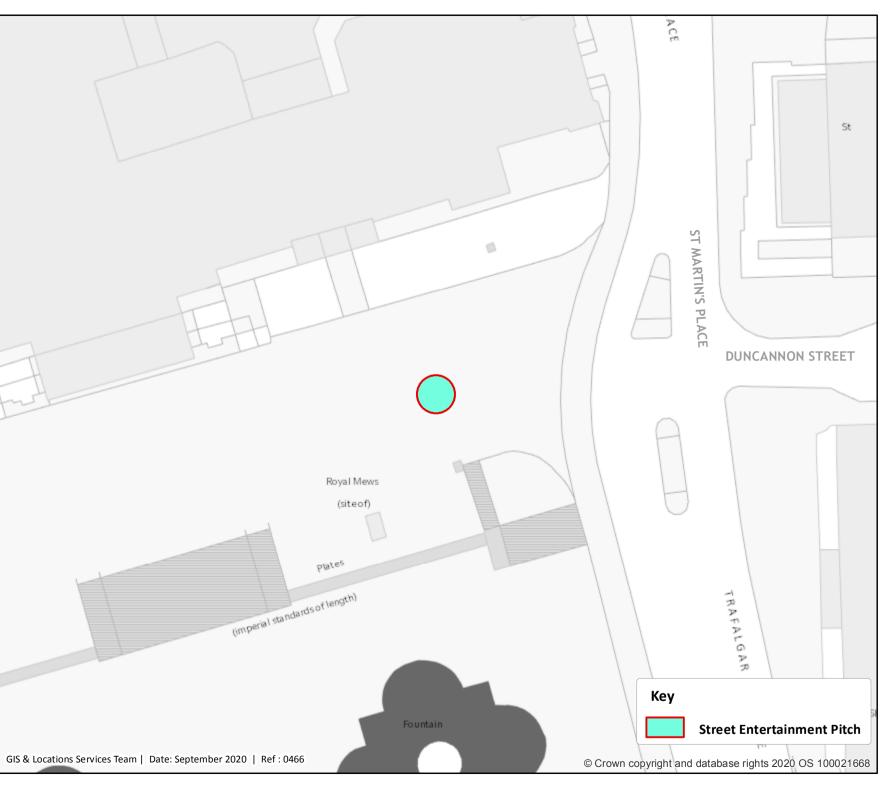




St Martins Church

- This pitch is 2 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walkby acts. Audiences or crowds are not permitted here
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

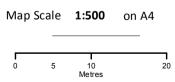


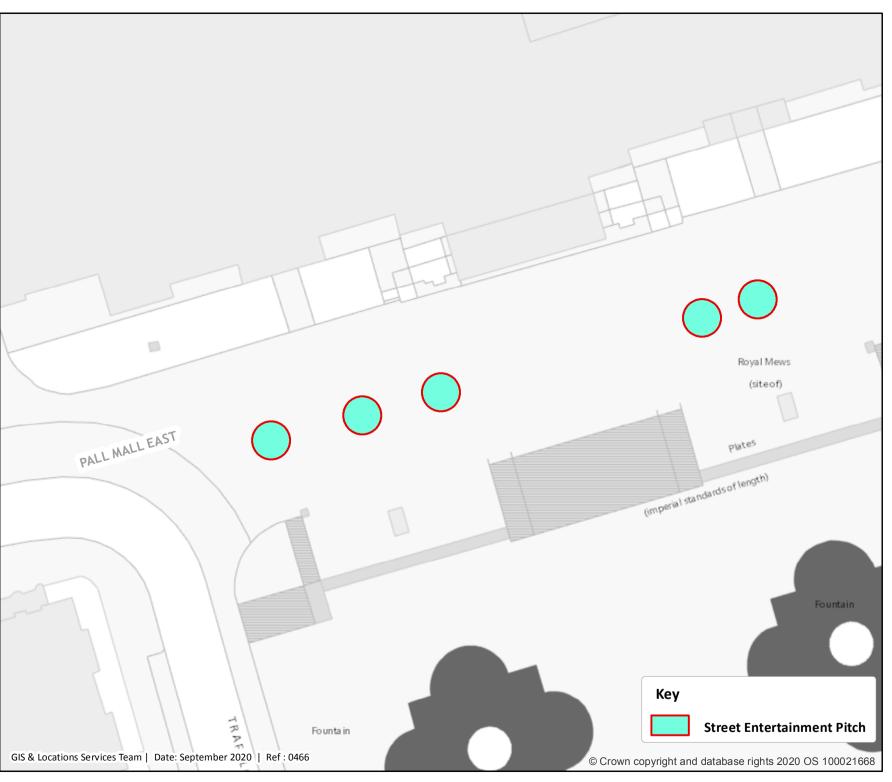




Trafalgar Square – North Terrace -Charing Cross Road

- This pitch is 5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are permitted here providing the sound does not cause a nuisance to persons in nearby premises.

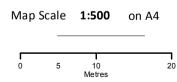


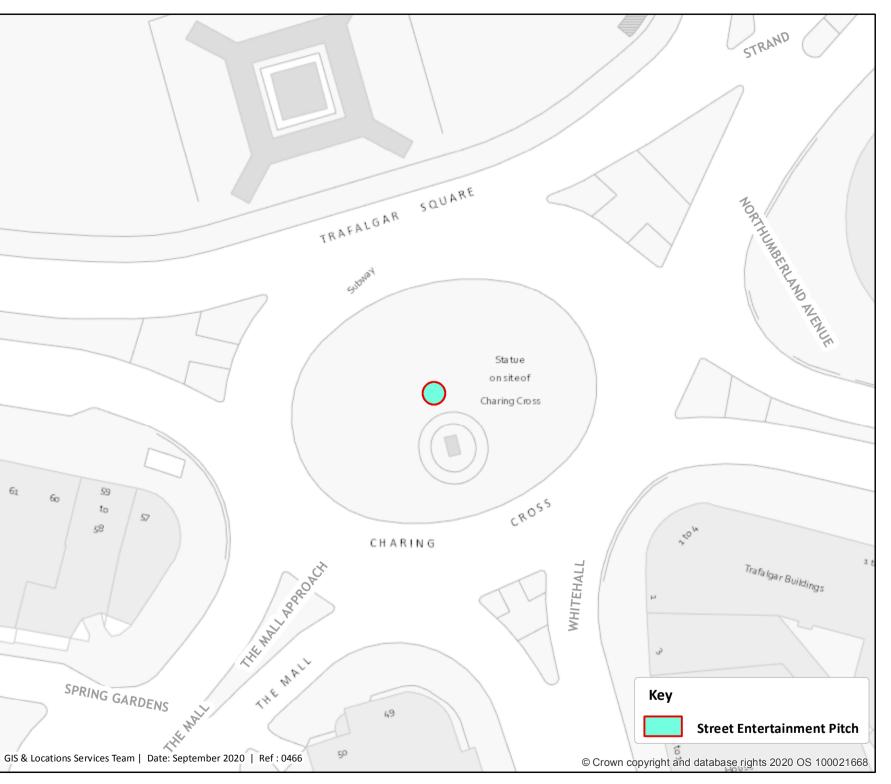




Trafalgar Square – North Terrace

- Each pitch is 5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- These pitches are suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

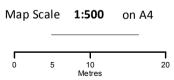


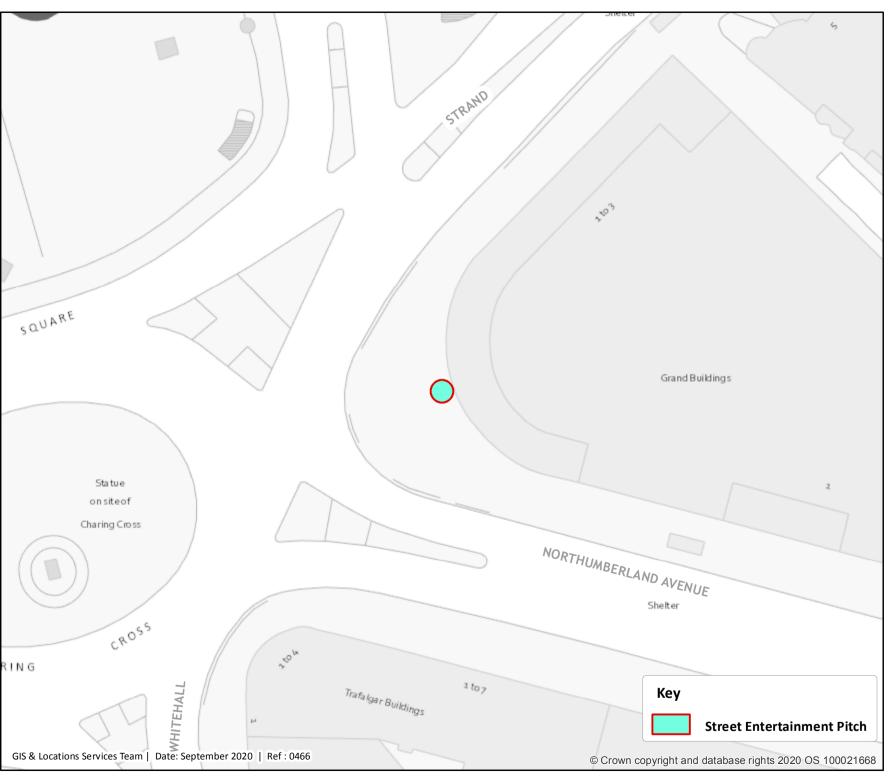




King Charles Statue

- This pitch is 3 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walkby acts. Audiences or crowds are not here
- Amplification, brass, wind percussion and percussive instruments are permitted here providing the sound does not cause a nuisance to persons in nearby premises.

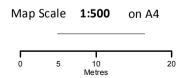


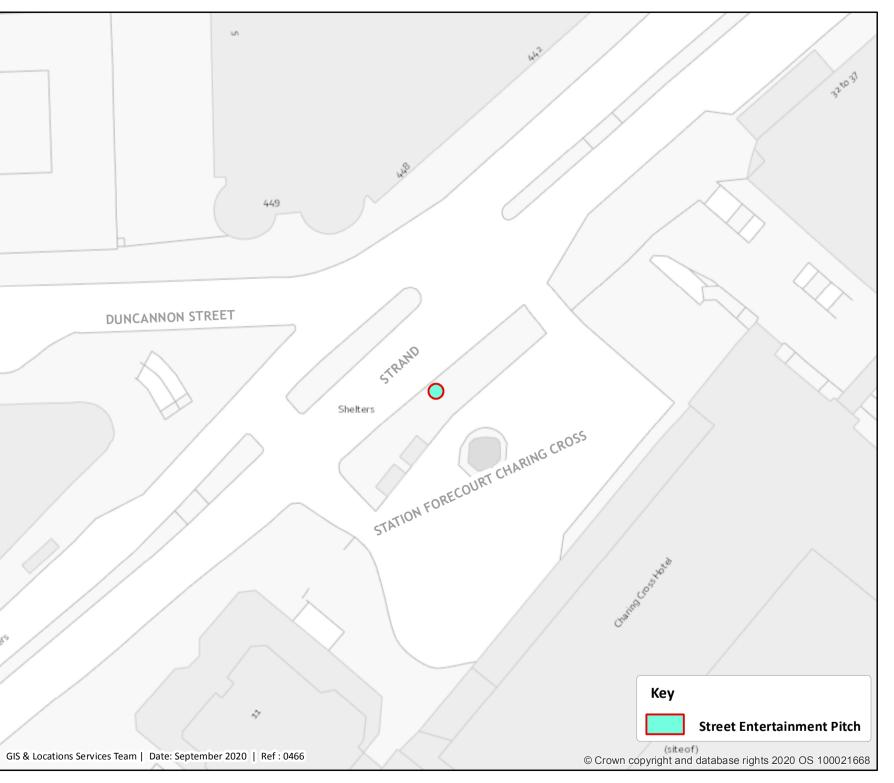




Northumberland Avenue

- This pitch is 1.5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

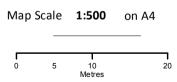


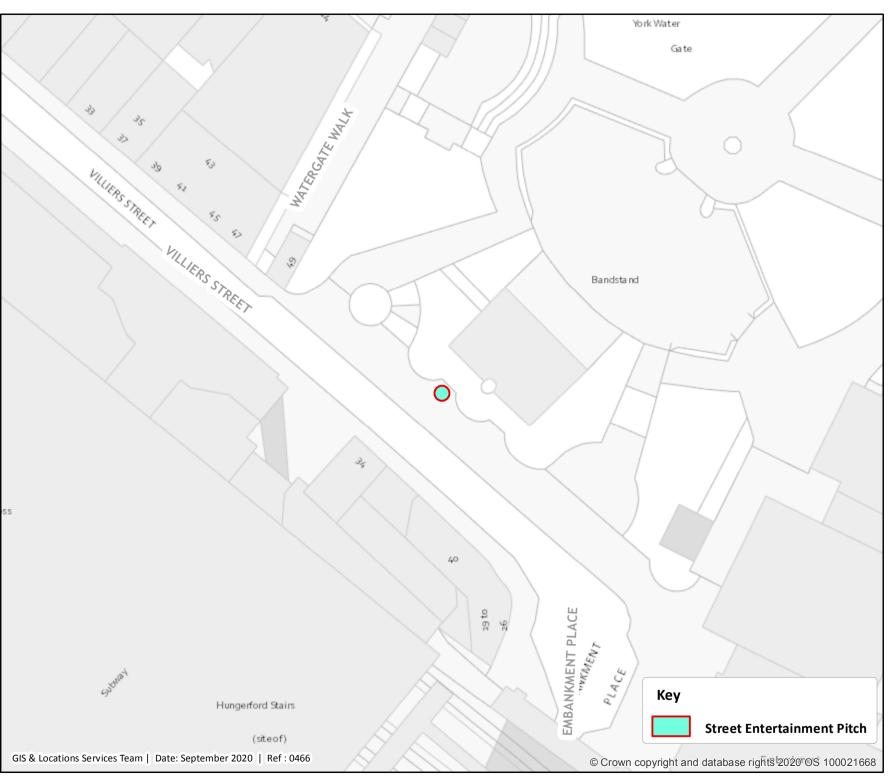




Charing Cross Station

- This pitch is 1.5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walkby acts. Audiences or crowds are not here
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

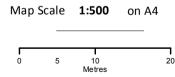






Villiers Street

- This pitch is 2 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walkby acts. Audiences or crowds are not here
- Amplification, brass, wind percussion and percussive instruments are not permitted here.



BUSKING AND STREET ENTERTAINMENT IN WESTMINSTER

Regulations made by the City of Westminster pursuant to Section 36(1) and 36(2) of the London Local Authorities Act 2000 prescribing the information to be provided by applicants for the grant of a busking and street entertainment licence and the procedure for determining applications.

In these Regulations, the expressions "Street" and "Busking" have the same meaning as set out in Section 32 of the London Local Authorities Act 2000.

- 1. All applications (including new applications, renewal applications and variation applications) must be made using the online application form provided by Westminster City Council and must be accompanied by a passport size photograph of the applicant, along with the application fee.
- 2. Applications must be made by individual buskers and street entertainers. If in a group, each busker or street entertainer must apply for an individual licence.
- 3. The following information is required for all applications:
- Name and home address in the UK.
- Telephone or mobile number or email address to enable licensing authority to contact the applicant without delay.
- Two forms of identification, including a passport or driving licence.
- Proof of valid Public Liability Insurance (of at least 2 million).
- National Insurance number or declaration of right to work.
- Declaration of any previous refusal or revocation of a licence under the Westminster Busking and Street Entertainment scheme or any other similar scheme in the United Kingdom.
- Declaration of any unspent convictions.
- Brief description of the busking and street entertainment that will be performed and a description of any instruments or other equipment that may be used during the performance.
- Confirmation of having read and understood the Westminster City Council Code of Conduct for busking and street entertainment and the standard conditions that apply to all busking and street entertainment in Westminster.

- 4. The applicant will be given the option of declaring the following information:
- Self-declaration of membership of the Westminster Street Performers Association and/ or Musicians Union membership.
- Self-declaration of having signed up to join the Westminster Busking and Street Entertainment Forum.
- 5. The applicant will also be given the opportunity to apply for a temporary licence to engage in street trading pursuant to the City of Westminster Act 1999. Such a temporary licence will only be granted if the busking and street entertainment licence is granted and the duration of the temporary licence will be identical to the duration of the busking and street entertainment licence.
- 6. Any temporary licence that is granted pursuant to the City of Westminster Act 1990 in accordance with these regulations will only permit trading to take place from the designated pitch at which the busker and street entertainer is performing for a period starting when the performance commences and ending 15 minutes after the performance has concluded. The trading permitted by such a licence will be restricted to merchandise that is directly related to the busking and street entertainment taking place (such as CDs being sold by a musician). A separate fee will have to be paid for the temporary licence.

Additional requirements for a variation application

- 7. The following additional information is required for any application to vary a busking and street entertainment licence:
- The conditions requested to be varied.
- Proposals for alternative conditions (if any).
- 8. It is not possible to apply to vary a licence to provide busking and street entertainment in any part of the Westminster City Council that has not been designated as a licence street.

The Procedure for Determining Applications

- 9. Applications will only be regarded as valid when they have been made in accordance with these regulations, including the payment of the correct fee.
- 10. Any application that is made to engage in busking and street entertainment in any street in the Westminster City Council that has not been designated as a licence street will be refused (in accordance with Section 37 (2) of the London Local Authorities Act 2000).
- 11. All applications granted by the council shall be deemed to have been so granted subject to any standard conditions that have been prescribed by the council under Section 40 of the London Local Authorities Act 2000, except so far as they are expressly excluded or amended in any particular case.
- 12. Applications may be granted in full or refused or granted subject to such additional conditions as may be considered appropriate in the circumstances.
- 13. An application to vary a busking and street entertainment licence can be made at the same time as an application for a new licence or an application to renew the licence without incurring an additional fee. An application to vary a licence that is made at any other time will incur a separate fee.
- 14. Subject to Condition 22 below, a valid application for a new busking and street entertainment licence, or the renewal of such a licence, that does not involve any changes to the standard conditions will usually be determined within 10 working days following the receipt of the application (excluding weekends and all bank and public holidays).

- 15. Subject to Condition 22 below, a valid application for a new busking and street entertainment licence, or the renewal of such a licence, that does involve any changes to the standard conditions will usually be determined within 21 working days following the receipt of the application (excluding weekends and all bank and public holidays).
- 16. Subject to Condition 22 below, a valid application for a variation of a busking and street entertainment licence that is not made at the same time as an application for a new licence or for the renewal of that licence will usually be determined within 21 working days following the receipt of the application (excluding weekends and all bank and public holidays).
- 17. A busking and street entertainment licence will be granted for a period of six months.
- 18. An application to renew a busking and street entertainment licence must be made so as to be received by the licensing authority on or before the date of expiry of the existing licence. No late applications for renewal will be processed.
- 19. When an application to renew a busking and street entertainment licence has been made so as to be received by the licensing authority on or before the date of expiry of the existing licence, the existing licence will be deemed to remain in force until such time as it is either renewed or the holder of the licence is informed in writing that the application has been refused. The holder of the licence is deemed to have been informed that the application has been refused as soon as he or she has been informed of the refusal or seven days after the date when the notice of refusal was posted by first class pre-paid letter to the address held for that person by the licensing authority, whichever is the earliest.
- 20. All applications will be determined by a single officer ("the determining officer"). There may be a number of determining officers but all of them will be authorised in writing by the Executive Director heading up the licensing service. The Executive Director (or any person in an equivalent post) will have delegated powers to authorise the determining officers.

- 21. All applications will be determined on merit having regard to any Busking and Street Entertainment policy that may be in force and may be subject to consultation with the Police or appropriate officers within the council itself, such as officers from the Environmental Health Service and Highways Service. The determination does not involve an audition process and the determining officer will not make any assessment regarding the content or the quality of the busking and street entertainment that will be provided by the applicant.
- 22. If the determining officer is minded to refuse the application or is only minded to grant the application subject to additional conditions being imposed on the licence, the applicant will be given written notification and an opportunity to provide additional information in support of the application. Any delay in providing additional information might impact on the ability to meet the time limits set out in Conditions 14, 15 and 16 above.
- 23. Applications will be determined on the basis of the information provided by the applicant, any written representations that may be received in response to any consultation and any additional written submissions received from the applicant. The final decision reached by the determining officer will not be subject to any internal review but any decision that is adverse to the applicant can be challenged by way of an appeal in accordance with the provisions contained in section 41 of the London Local Authorities Act 2000.
- 24. If a request is received to consider the possible revocation of a busking and street entertainment licence pursuant to Section 39 of the London Local Authorities Act 2000, that will be referred for determination by a Licensing Sub-Committee.