



City of Westminster

Your Guide to Council Tax 2023/2024

The lowest
Band D
council tax
in the country



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About this booklet

This council tax booklet is being sent out at a time when the council is working hard to respond to a national cost of living crisis.

Our vision for a Fairer Westminster has residents at its heart, which is why we are freezing the Westminster part of the council tax for the coming year.

Although there is a small overall increase of just 18p a week, which is ring-fenced to provide care for some of our most vulnerable residents, those on Band D will still pay the lowest council tax in the country.

Keeping council tax affordable is part of our ambition for our city – along with high quality essential services and shared opportunities for employment and education for all Westminster residents.

Through your council tax contribution, we can invest in our communities for the future and build a Fairer Westminster.

Cllr Adam Hug,
Leader of Westminster City Council

Please contact us on

020 7641 6000

if you would like a copy of this document in Braille, large print, audiotape, or another language.

For the latest news from Westminster City Council, visit our website at www.westminster.gov.uk

Follow us on social media:

@CityWestminster

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You can also sign up to receive our regular email newsletters keeping you informed of the very latest news about the council and your local area: westminster.gov.uk/newsletters

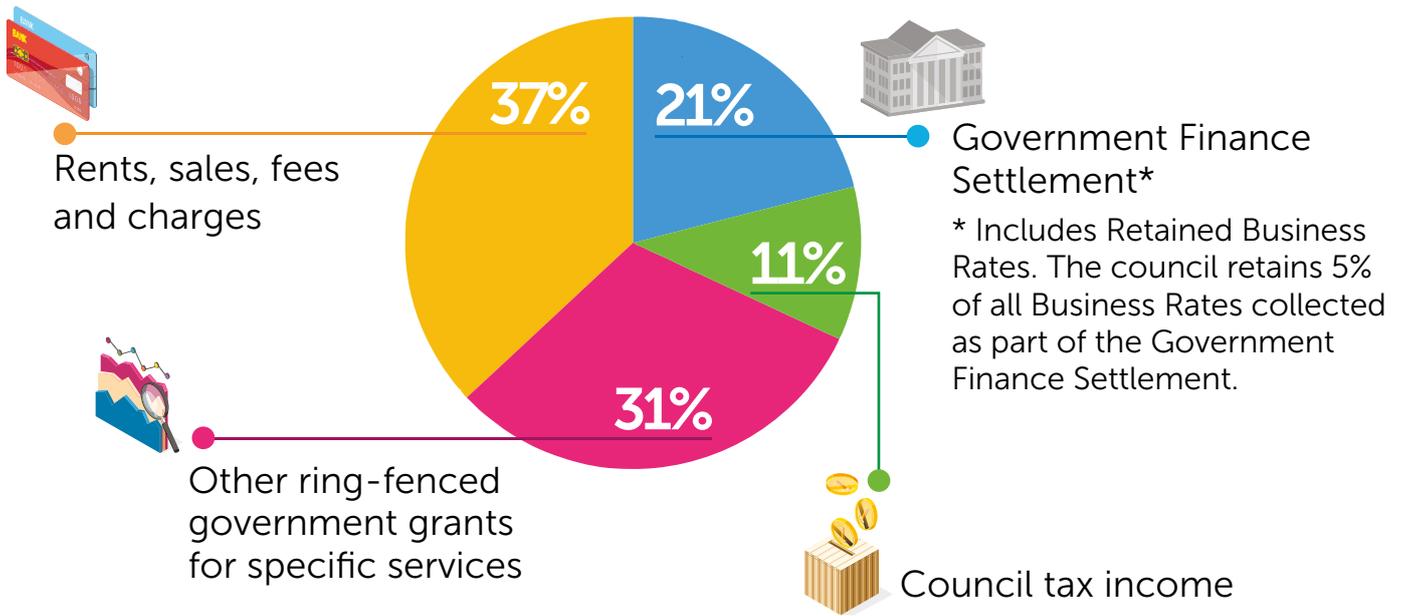


For more information, please visit:

westminster.gov.uk/council-tax

Where our funding comes from

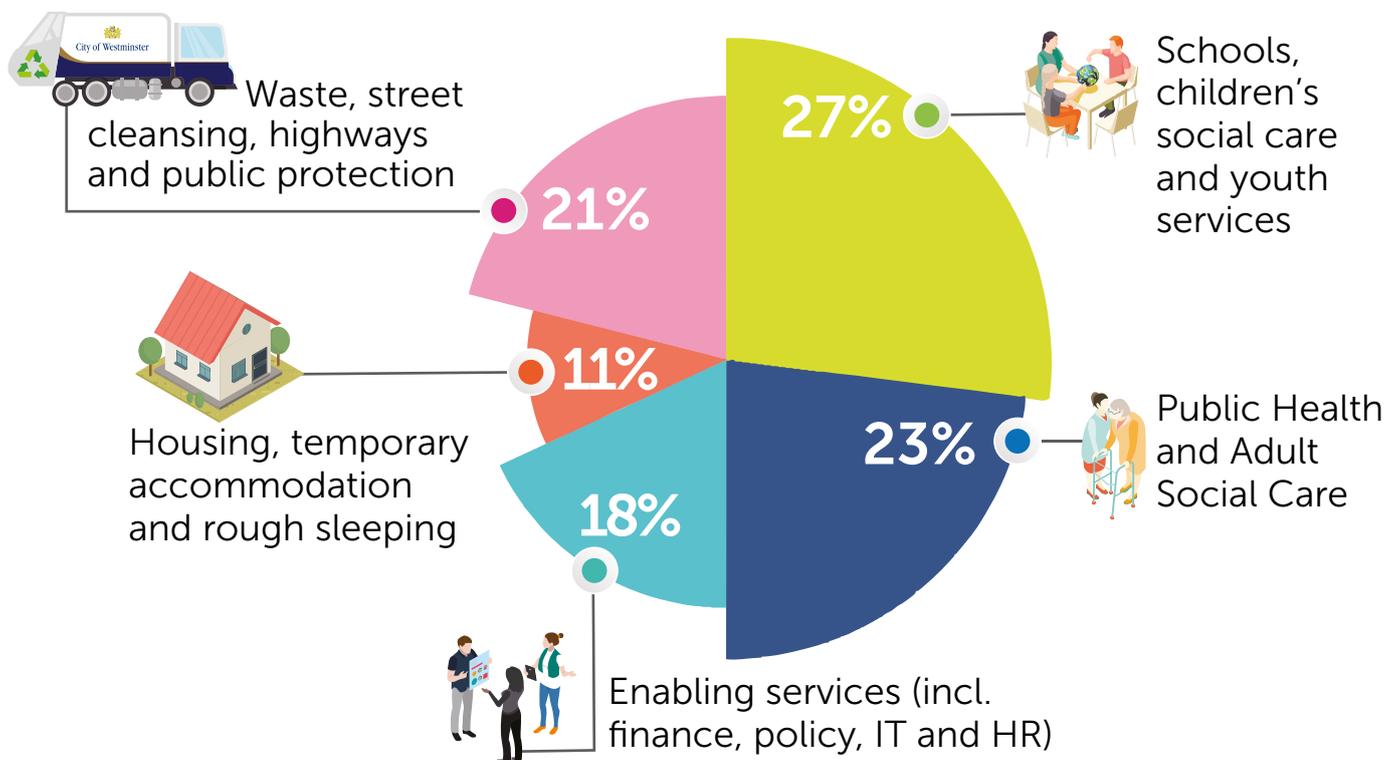
Council tax only makes up a portion of the council's overall income each year. The full breakdown is as follows:



Learn more: westminster.gov.uk/news/publication-budget-papers

How we spend our money

All money raised is invested in council services across Westminster (excluding social housing, which has its own ring-fenced fund, funded by rents from leaseholders and tenants). Here is a breakdown:



The GLA Precept: A proportion of your council tax goes towards funding services provided by the Greater London Authority. This includes London-wide transport, policing and fire services. The budget for this is set each year by the Mayor of London and is automatically included in the amount of council tax you pay.

How much council tax will I pay for 2023/24?

You can find out how much council tax you will pay each year by finding out the valuation band of your property. This is based on how much your property was worth in 1991.

The valuation rates are:

Band	Valuation rates
A	Up to £40,000
B	£40,001 to £52,000
C	£52,001 to £68,000
D	£68,001 to £88,000
E	£88,001 to £120,000
F	£120,001 to £160,000
G	£160,001 to £320,000
H	More than £320,000



The band of your property is also shown on the bill we send to you, just below where it says: 'Council tax demand'.

By looking up your band on the table below, you will see your total council tax payment for the year:

Band	WCC (£)	GLA precept (£)	Total (£)
A	318.61	289.43	608.04
B	371.71	337.66	709.37
C	424.81	385.90	810.71
D	477.91	434.14	912.05
E	584.11	530.62	1,114.73
F	690.31	627.09	1,317.40
G	796.52	723.57	1,520.09
H	955.82	868.28	1,824.10

If you live in Queen's Park, an additional precept is applied for the Queen's Park Community Council, created in April 2014:

Band	WCC (£)	GLA precept (£)	QP precept (£)	Total (£)
A	318.61	289.43	31.54	639.58
B	371.71	337.66	36.80	746.17
C	424.81	385.90	42.05	852.76
D	477.91	434.14	47.31	959.36
E	584.11	530.62	57.82	1,172.55
F	690.31	627.09	68.34	1,385.74
G	796.52	723.57	78.85	1,598.94
H	955.82	868.28	94.62	1,918.72

If you live in Montpelier Square, an additional precept is applied:

Band	WCC (£)	GLA precept (£)	MP precept (£)	Total (£)
A	318.61	289.43	453.75	1,061.79
B	371.71	337.66	529.38	1,238.75
C	424.81	385.90	605.00	1,415.71
D	477.91	434.14	680.63	1,592.68
E	584.11	530.62	831.88	1,946.61
F	690.31	627.09	983.13	2,300.53
G	796.52	723.57	1,134.38	2,654.47
H	955.82	868.28	1,361.26	3,185.36

How to pay your council tax



By Direct Debit e-billing

You can start paying by direct debit and receiving your bill electronically.



Go to westminster.gov.uk/council-tax/pay-your-council-tax to find the links to set up your e-billing/Direct Debit payments.



By telephone

Alternatively, you can pay by debit or credit card by using our 24-hour automated payment line:

020 3772 2602

You'll need your 9-digit account number which can be found on your council tax bill.



In person

You can also pay by cash, cheque or debit card at any bank, or at any post office branch in the Westminster area.

All cheques should be made payable to 'Westminster City Council' or to 'Post Office Counters Ltd.' if paid via a post office.



Support with paying your council tax

Remember you can contact the Council Tax Service if you have financial difficulties affecting your ability to pay the council tax. They will make sure you have claimed any relevant discounts or exemptions. They can offer a longer than usual payment plan. Having discussed your personal circumstances, the Council Tax Service or an advisor assisting you may propose a discretionary reduction. This reduction could affect the council's ability to provide services and/or future council tax levels, so each request for a discretionary reduction is carefully considered.



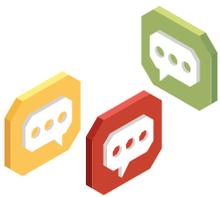
For details on deferring payments, applying for exemptions and more, visit [westminster.gov.uk/council-tax/more-information-about-council-tax](https://www.westminster.gov.uk/council-tax/more-information-about-council-tax)



Cost of living support



- We also encourage all residents to visit the cost of living hub on our website (www.westminster.gov.uk/cost-of-living-support) to find out about the support you could be entitled to. The hub includes:
 - Advice on tackling debt, such as contacting debt agencies who can evaluate your situation and give you bespoke advice
 - Support with rising utility bills, from how to talk to your supplier to ways to make your homes more energy efficient
 - Ways to find further financial advice that relates to your specific needs



Contacting the council

You can contact us if you need information or have any problems with anything to do with council tax.

Our call centre number is:

0343 178 2743

You can email your query to:
westminstercounciltax1@
secure.capita.co.uk

You can reach us by post at:
Westminster City Council
Council Tax
P.O. Box 165, Erith
DA8 9DW

