



KEEP YOUR NOISE DOWN

# ALARMS

All audible intruder alarms should be fitted with a 20 minute cut out device. If your alarm repeatedly activates indiscriminantly, you are liable for the costs of any action involving a third party contractor required to disable the alarm.

## WHAT CAN WE DO?

If a house alarm has been sounding for more than 20 minutes continuously or intermittently for over an hour and is affecting residents, it may be deemed a nuisance and the council has the right to take any reasonable action necessary to turn it off.



## GUIDANCE FOR OWNERS

give the Noise team details of your key holder

make sure your alarm system is well maintained – for example fix faulty sensors

make sure your alarm has a 20 minute cut out

make sure windows are firmly closed when leaving

leave a key with someone close by who can disable the alarm and leave their details with your neighbours



## OUR OBLIGATIONS TO ALARM OWNERS



if we enter your property we will leave it secured

if we damage locks we will replace them with locks of equal or better quality

we will leave a notice inside to inform you of the reason the alarm has been silenced

if we change the locks we will leave a note explaining where to collect the new keys