

# Westminster City Council Anti-Social Behaviour Plan

## Easy Read Guide





# Foreword

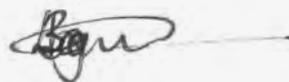
We want to stop Anti-social behaviour in Westminster. It can make people feel upset and frightened.

Westminster has some of the highest amounts of anti-social behaviour in London which is why we have designed this strategy to tackle it.\*

Supporting people who experience anti-social behaviour is important for Westminster.



**Cllr Aicha Less**  
Cabinet member for  
Communities and  
Public protection



**Cllr Liza Begum**  
Cabinet Member  
for Housing services



# Definitions



## **Community-led approach**

Groups of people who live in Westminster help make the plan to stop the anti-social behaviour



## **Victim**

Someone who has experienced anti-social behaviour



## **Communities**

Groups of people that are living in Westminster



## **Housing association/ provider**

A housing company responsible for the houses people live in



## **Strategy**

The plan that everyone uses when thinking about how to stop anti-social behaviour.

# **What is anti-social behaviour?**

Anti-social behaviour is when someone acts in a way that worries, upsets or frightens people. It can make people scared to go out, or afraid when they are in their own home. Examples of anti-social behaviour may include



Damaging or vandalising property



Littering or leaving rubbish lying about



Being noisy



Using cars, motorbikes, e-scooters, or other vehicles illegally



Threatening, bullying or abusing other people



Anti-social drinking or drug taking

# What we have done so far

We have spoken to local people and professional people about how they think we should deal with anti-social behaviour.

## You told us:



“People calling you bad names would make you feel sad/ depressed/ upset”



“Too much noise makes me annoyed”



“You need to keep people updated, that his how you build trust between people”

# How we are going to deal with anti-social behaviour

## We want to stop anti-social behaviour before it happens

We want to involve everyone in the community. We will provide more support for services that help young people, encourage positive role models and give people more things to do.



**Know the signs:** understand what anti-social behaviour is



**Community-led approach:** show anti-social people the effect their behaviour has on other people



**Stamp it out:** limit the space that people can use to get involved in anti-social behaviour.



## **We want to help people as early as possible**

- Agencies need to work together
- We want people to speak to each other with respect before things get out of hand
- We want to make sure that people feel safe to speak about anti-social behaviour.



## **Victim Support**

- Some people need more help than others
- Everyone should be able to receive support and help to deal with any anti-social behaviour issues they face
- Everyone should be able to access the support that is available to them
- People who help victims of anti-social behaviour should always look for better ways that they can support those that have experienced anti-social behaviour.





## Justice

- We believe that everyone can help identify those responsible and not just rely on the police



- We need to support victims to report bad behaviours
- Where possible, help victims to have a say in how people responsible for anti-social behaviour are dealt with.





## Community engagement

Residents often understand the local issues that affect their neighbourhoods better than anyone else.

- To put people off committing anti-social behaviour, we can show people what happens if they engage in anti-social behaviour



- Encourage communities to have a say in how we can all tackle anti-social behaviour together



- Show people how they can access support if they experience anti-social behavior



## Thank you

Thank you so much to those who helped us with this strategy, it would not have been possible without you. We will continue to work with you to make Westminster a safer place to live and work.



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\*This is based on data from the Mayor's Office for Crime and Policing (MOPAC) on ASB within London

<https://www.london.gov.uk/what-we-do/mayors-office-policing-and-crime-mopac/data-and-statistics/crime-dashboard>



## **How to report anti-social behaviour**

We know that anti-social behaviour can be difficult to experience, but you can report it and receive help.

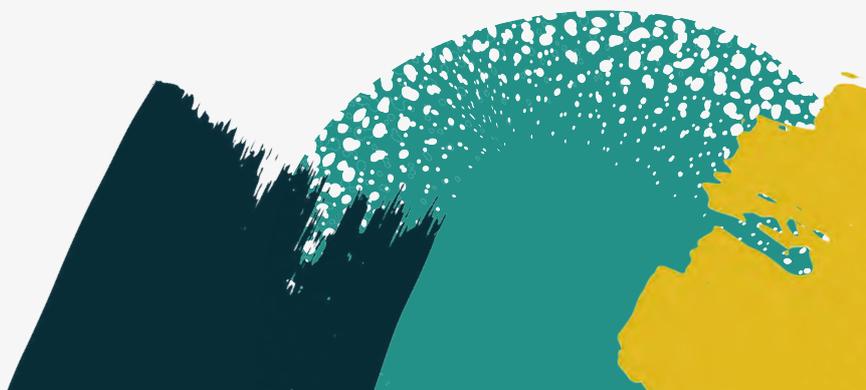
It is important to know that the council is not the police, ambulance, or fire service. Where there is danger and the possibility of harm to people or property, the police or other emergency services must be told on **999**.

## **Housing association tenants**

If you are a housing association tenant, it is important that you report any anti-social behaviour you have experienced in and around your property to your housing provider first. Unless you see danger or harm to a person or property that you should tell the police and emergency services about first.

If you are a Westminster Housing tenant, please visit our webpage:

<https://www.westminster.gov.uk/housing/tenants/report-anti-social-behaviour-or-tenancy-fraud-westminster-housing-residents>



## Reporting to the police

The police have improved the way anti-social behaviour can be reported. There is now an on-line form:

<https://www.met.police.uk/ro/report/asb/asb-v3/report-antisocial-behaviour/>

You can still continue to report via **101** or to your local Neighbourhood Policing Team. In the case of emergency dial **999**.

## Report without giving personal details

You can report anti-social behaviour to the police without giving your personal details like your name or address via their online form:

<https://www.met.police.uk/ro/report/asb/asb-v3/report-antisocial-behaviour/>

To report crime without giving personal details, you can also contact Crimestoppers on **0800 555 111**. The number is free to call.

You can also visit the Crimestoppers website:

[www.crimestoppers-uk.org](http://www.crimestoppers-uk.org)



## **Community trigger**

If you've reported three experiences of anti-social behaviour in the last six months, you are able to use a community trigger. If you had reported the anti-social behaviour to the police, your housing association or Westminster City Council, and you feel that nothing has been done, you can use the link below to use a community trigger.

<https://www.westminster.gov.uk/leisure-libraries-and-community/crime-and-community-safety/community-trigger>

This will bring every organisation who can help together to look at your case and see if anything else can be done to stop the anti-social behaviour.





If you are in receipt of Adult Social Care Services, you are eligible to be supported by the Advocacy Project. They can help you to report anti-social behaviour and to get the support you may need. To find out more, please go to <https://www.advocacyproject.org.uk/> or call **020 3960 7920**.

If you are a carer and require support for either yourself, or somebody you are supporting to report anti-social behaviour you can reach out to the Carers Network on **020 8960 3033**.

You can also reach out to our Adult Social Care team on **0207 641 1175**.



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