



City of Westminster

Westminster City Hall,  
64 Victoria Street, Westminster,  
London SW1E 6QP

housing.enquiries@westminster.gov.uk  
0800 358 3783

Date 26 June 2020

**Ref: V120/B**

Dear Resident,

**Safely restarting major works at the Lisson Green Estate from 2 July 2020**

In April we temporarily suspended all major works, including the repairs and decorations work at the Lisson Green Estate, as a result of COVID-19. We appreciate your understanding and patience during this time while we focused on helping our most vulnerable residents including those with emergencies.

We have been working with our contractor, United Living, to plan and agree restarting the work safely using the government's new 'COVID-19 Secure' guidance.

In line with this guidance, the work will restart on Thursday 2 July 2020. Before then a small number of United Living's team will be onsite to prepare for the start of the work. During this time, they may also telephone you to speak about the planned work, how it may affect you and to discuss your circumstances.

We understand that you may have questions about this so have enclosed a frequently asked question (FAQ) guide with more information including the new 'COVID-19 Secure' measures. You can also find out more at [www.westminster.gov.uk/yourhousing/V120](http://www.westminster.gov.uk/yourhousing/V120).

Although we cannot meet in the usual way, please join the Westminster project team and Axis at an online information session on Wednesday 1 July 2020, between 2pm and 3.30pm. The session will start at 2pm with a short presentation followed by questions and answers. Full details are in the enclosed FAQ.

If you have any questions about the online session please contact Bayazid, your dedicated Resident Liaison Officer, on 0800 988 2058 / 07500 082380 or e-mail him at [WCCenquiries@unitedliving.co.uk](mailto:WCCenquiries@unitedliving.co.uk).

We hope this information is useful and if you would like to contact us about any housing services related matter, please call us on 0800 358 3783.

Yours sincerely,

**Neil Wightman**  
Director of Housing  
Growth, Planning and Housing