Reply to: David Larkin CityWest Homes 137 Lupus Street London SW1V 3HQ

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Date: 14 April 2016

Dear

Re: Contract R103 – Wharncliffe Gardens – window replacement and external decorations

Further to our letter dated 17th February 2016, I would like to start by thanking you for your patience whilst CityWest Homes has carried out investigations into the most suitable window material to be installed on the Wharncliffe Gardens estate under the R103 major works scheme.

CityWest Homes has carried out numerous surveys to individual properties to establish exact window types throughout the estate. We have also been in constant dialogue with window manufacturers to utilise their expertise on suitable window types. Finally, we employed the services of an independent consultant to undertake a NPV (Net Present Value) of Upvc, aluminium and timber window frames to establish the most cost effective product over their life cycles.

We have concluded that after carrying out all of the above, a Upvc window frame material offers the best value over a 30 year life cycle, whilst providing the required levels of thermal and security performance in accordance with the building regulations and minimum industry standards.

To keep you fully informed, the next stage of the process is the drafting of the specification of works. We anticipate a completed specification of works by the end of April. Upon completion, we will arrange a residents' meeting to present our findings to you together with an open Q&A session to discuss the R103 major works scheme. We will also ensure that a selection of window pilots will be readily available for you to view and operate at the meeting

I shall write to you with the date of the meeting once we have the windows and specification ready.

Yours sincerely

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David Larkin Engagement and Consultation Coordinator