Reply to: Marie Baker Property Services Team CityWest Homes 21 Grosvenor Place London SW1X 7EA

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Date: 03 September 2018

Dear

Lisson Green Major works (V120) – update following residents' meetings

Thank you to those residents that were able to make one of the three major works meetings that were held in August.

At these meetings we gave an overview of the works planned and explained the next stages before the work starts onsite towards the end of this year.

For the benefit of all residents, I am enclosing a question and answer sheet of the key questions that were raised at the meetings and our answers to these.

As our plans progress for these works, we will arrange further meetings for residents to keep you informed. You can also refer to our website at any time as this will be regularly updated with all relevant information regarding the works: www.cwh.org.uk/major-works/current-projects/lisson-green-repairs-and-decorations-V120

If you have any questions about the planned works that are not covered in the question and answer sheet, please contact me and I will be happy to assist.

You can call our customer services team and ask to speak to Marie Baker in the Property Services Team, or you can email me directly at mbaker@cwh.org.uk.

Yours sincerely

Marie Baker Property Services Team