

**Westminster Works:** A free recruitment service for Westminster residents looking for employment, offering support, advice, and volunteering and training opportunities, along with access to hundreds of job vacancies. Visit [westminster.gov.uk/westminsterworks](http://westminster.gov.uk/westminsterworks) or call 020 7575 3113.

**Westminster Adult Education Service:** Offers full-time and part-time study in the daytime, evenings and at weekends. Visit [waes.ac.uk](http://waes.ac.uk) or call 020 7297 7297.

**Westminster Kingsway College:** A wide range of education programmes for people aged 16 and above. Visit [westking.ac.uk](http://westking.ac.uk) or call 0870 060 9800.

#### Affordable entertainment

**Libraries:** For free or low-cost books, DVDs, CDs, PC usage, internet access, newspapers, magazines and much more. Visit [westminster.gov.uk/libraries](http://westminster.gov.uk/libraries) or call 020 7641 1300.

**Pay as you go leisure:** Use Westminster's leisure and sport facilities without paying a monthly membership fee. Visit [westminster.gov.uk/leisure](http://westminster.gov.uk/leisure)

**ResCard:** A free card giving discounts at over 200 venues in Westminster. Visit [westminster.gov.uk/rescard](http://westminster.gov.uk/rescard)

**Senior Passport:** Information and advice on local services for older residents and their carers. Visit [westminster.gov.uk/seniorpassport](http://westminster.gov.uk/seniorpassport) or call 020 7641 1444.

**Youth Passport:** A card for 11-19 year old Westminster residents giving free or discounted activities. Junior passports are also available for 8-11 year old Westminster residents. Visit [youthpassport.info](http://youthpassport.info) or call 020 7641 1200.

#### Financial security

**Debt management and benefits advice:** One-to-one advice on personal budgeting, managing debt, and accessing financial support. Contact the council's housing benefit and council tax service on 0800 072 0042 (freephone 8am-6pm).

**Housing benefit and council tax benefit services:** To find out if you are eligible to make a new claim or to discuss an existing claim for housing and/or council tax benefit, visit [westminster.gov.uk/counciltaxbenefits](http://westminster.gov.uk/counciltaxbenefits) or call 0800 072 0042 (freephone 8am-6pm).

**Jobcentre Plus:** For advice on state benefits including carers' allowances, housing benefit, council tax benefit, income support, jobseeker's allowance and tax credits, call 0800 055 6688.

**One Stop Services:** Face-to-face access to a wide range of council services in three convenient locations. Visit [westminster.gov.uk/onestopservices](http://westminster.gov.uk/onestopservices) or call 020 7641 6000 for details.

**For more information about how the council is helping residents and businesses to beat the recession, visit [westminster.gov.uk/beattherecession](http://westminster.gov.uk/beattherecession)**

# Beat the recession



Find out more about what the council is doing to help you through the recession at [www.westminster.gov.uk/beattherecession](http://www.westminster.gov.uk/beattherecession)



City of Westminster

Westminster City Council

Guiding you through tough economic times



City of Westminster

## A map to get you through tough times

These are tough economic times – for some of us, the toughest times we’ve ever known. Because of this, we’ve launched a City Recovery Programme to help our residents beat the recession. With information on personal finances and details of organisations that can help you with housing, getting back into work, and dealing with stress, the council and its partners are on hand with support and advice.

This guide shows you just a few of the ways the council can help you get to where you want to be – financially secure, with the right job and training, in a safe and warm home and enjoying affordable entertainment.



**Affordable entertainment**



**The right job and training**



**A safe and warm home**



**Financial security**



## Key to beating the recession

### A safe and warm home

**Council letting service:** If you are a landlord looking for tenants, help with tenancy agreements or legal advice, call 020 7641 1000 or visit 101 Orchardson Street, London NW8 8EA. No fees are charged and landlords will receive payment when they rent to a council client.

**Energy grants:** The council offers grants to low income home-owners and private tenants to install or improve central heating and insulation. Call Residential Services on 020 7641 6161 for further grant information and full eligibility criteria.

**Mortgage rescue:** If you are threatened with repossession, you may qualify for help with mortgage or rent arrears through a small interest free loan from the council or the national mortgage rescue scheme. Contact the council’s Housing Options Service on 020 7641 1000 or visit 101 Orchardson Street, London, NW8 8EA for advice.

**Westminster Citizens Advice Bureau:** For advice on a range of issues including mortgage arrears and repossession, call Westminster Citizens Advice Bureau on 0844 477 1611 or visit [adviceguide.org.uk](http://adviceguide.org.uk).

### The right job and training

**City of Westminster College:** Offers around 250 full and part time courses. Visit [cwc.ac.uk](http://cwc.ac.uk) or call 020 7723 8826 for more information.

**Jobcentre Plus:** Search for local and national jobs by visiting [jobcentreplus.gov.uk](http://jobcentreplus.gov.uk) or calling 0845 606 0234.

**London Apprenticeship Company:** A scheme to employ, train and hire out apprentices to employers. Visit [londonapprenticeship.co.uk](http://londonapprenticeship.co.uk) or call 020 7963 8548.