

Paddington, Bayswater and Westbourne Area Forum

Chairman: Cllr Michael Brahams

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Dear Area Forum Member

Thank you to all who were able to attend the recent Paddington, Bayswater and Westbourne Area Forum and help us to make decisions that affect your local area. Your views are important to us, so I'd like to take this opportunity to let you know what we are planning to do in response to your feedback.

If you would like more detail on the workshop discussions and ward budget spending visit www.westminster.gov.uk/neighbourhoods or contact our Area Forums Team.

At our last area forum meeting on Monday 8th November, three workshops were held to give you the opportunity to comment on the changes to parking services in Westminster, the NHS and the likely impact of the 2012 Olympics.

Parking

Tim Cowan, Communications Director for Westminster's parking contractor NSL, highlighted the key changes to the Westminster Parking Service. He outlined the new role of the Civil Enforcement Officers and the differences between the old and new service following the recent award of a new parking contract. Some of the key changes are:

- new brighter uniforms to improve the public perception of the CEOs and to ensure they are easily identifiable
- re-training of all CEOs to provide excellent customer service and develop their advisory role
- greater focus on compliance - target of 95% compliance
- development of a new customer and stakeholder team who will be tasked with understanding what residents and stakeholders want and need from the parking service and developing better solutions.

Olympics

Tim Owen, Events and Contingency Planning Assistant Director, explained the likely impact of the London Olympic Games on Westminster. The council is used to hosting large scale events and is working with Olympic partners including the Olympic Delivery Authority (ODA), LOCOG, Transport for London and Visit London to ensure the interests of residents and businesses are represented.

Roads and other services will be affected before and during the Games but the city will continue to operate on a business as usual basis. We will make sure you are informed of developments and you said you would like printed materials to be available in libraries and One Stop Services, which are now in place. You also said you would use the website as a source of information and would like the opportunity to sign up for email updates. Information is now available at www.westminster.gov.uk/olympics

Changes to the NHS

The session on 'changes to the NHS' highlighted many of the concerns that you have regarding the impact of the proposed NHS white paper changes to local care, especially the impact on GP


services as GPs take on an increased managerial role. You also expressed concerns regarding the significance of the managerial cost savings being made in North West London and the potential impact on service delivery and ability to respond to increased demand, for example during the Olympics. Overall, you felt that it was important that focus does not shift away from patients.

£50,000 for your Ward – Ward Budget Updates
Bayswater, Lancaster Gate, Hyde Park, Westbourne

Councillors are currently seeking ideas about how to spend this year's ward budgets. You made some suggestions at the area forum and further suggestions can be made through the contact details at the bottom of this page. If you would like to find out about how ward budgets were spent last year, please go to www.westminster.gov.uk/wardbudgets To find out which electoral ward you are in, please visit www.westminster.gov.uk/wardfinder or contact the team.

Your next Paddington, Bayswater and Westbourne Area Forum

I look forward to welcoming you to the next area forum on Monday 7th March, from 6.30-8.30pm (agenda and venue to be confirmed). If you would like to raise a topic at the next forum, or for further information, please contact the Area Forums Team using the contact details on the front page of this letter.



Cllr Michael Brahams
Chairman of the Hyde Park, Bayswater and Westbourne Area Forum
Contact your ward councillors by calling 020 7641 2322 or email:
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