

NACCC is the national charity promoting safe child contact within a national framework of 390 Child Contact Services, offering safe, friendly and neutral places where children of separated families can spend time with one or both parents and sometimes other family members.

Supported Child Contact Centres

Most Centres offer Supported contact at a neutral venue where contact can take place. Centres can also normally facilitate a handover if the parents do not want to meet; if this is required it would need to be specified that the parents were not to meet on the referral form. Supported centres cannot work with families if there are high levels of risk involving domestic violence, safeguarding children, drug or alcohol abuse and mental illness.

Supervised Child Contact Services

Where there is identified risk of harm a supervised centre has to be used as they offer one-to-one supervision. Reports for court can be produced if required.

Details about the types of child contact services and how they should be used are detailed on the website www.naccc.org.uk/about-us/types-of-contact. Significant information for all judiciary and legal professionals can be found within the Judicial Protocol www.naccc.org.uk/referring/protocols/judicial-protocol, endorsed by Sir Nicholas Wall, the President of the Family Division. See also a handy card produced specifically for referrers detailing the differences in referrals www.naccc.org.uk/shop/downloads/Referrer_card.pdf. It is important that you read through both these documents before making a referral to a Supported Child Contact Centre or call the NACCC office to clarify any queries.

NACCC Directory of Child Contact Centres

NACCC produces an updated on-line Directory primarily for referral agencies for a subscription fee of £45 pa. This lists services in England, Wales & NI plus shows general information about Child Contact Centres, definitions of contact and the referral process.

The only centres that appear in the Directory have completed the accreditation process (supported centres shown by 1 tick in the Directory) or enhanced accreditation (supervised centres shown by 2 ticks in the Directory). Accreditation standards were drawn up in conjunction with CAFCASS, DCSF, a range of Child Contact Centres, the Judiciary and NACCC representatives.

Becoming an Affiliate

On this occasion we can provide details of the Child Contact Centre you require, but our information line both via email and over the telephone is aimed at members of the public and is completely unfunded. We therefore try to restrict the amount of time spent assisting referrers and would appreciate it if you would subscribe; this is an excellent way of keeping your organisation informed about Child Contact Services. The application pack is on the NACCC website at the following address: <http://www.naccc.org.uk/join-us/affiliate-membership>

Please see below centre details nearest to Westminster as requested:

Name of NACCC Child Contact Service: St Vincent's Family Project

Type of contact offered: Supported & Supervised contact

Open days and times: Monday 10am to 4pm, Tuesday 10am to 2pm & Saturday 10am to 4pm.

Contact number: Co-ordinator, 020 7654 5353

Any charge: Details available on request

If accept self-referrals (as last resort only if no-one available to refer): Yes