

May 2009

Dear Marylebone Area Forum Member

You are warmly invited to the

<p style="text-align: center;">Marylebone Area Forum Thursday 14th May 2009 from 6.30pm – 8.30pm Council House, 97-113 Marylebone Road, NW1 5PT</p>

Between 6.30pm and 7pm there will be a **Surgery Session** where you can raise individual issues with Council Officers. During this session there will be information stands on: the Car Clubs Scheme, development of the City Management Plan, and the Westminster Standard - How do you want to access council services? **Light refreshments** will be available from 6.30pm.

At 7pm there will be a welcome and announcements from the Chairman. From 7.10pm you will be able to attend two workshops from the following.

- **Economic Recovery – Help for Residents and Businesses**
- **Noise Strategy/ Noise Issues**
- **Pavements and Lighting**
- **NHS Westminster: Your Views for a Polyclinic in your Area**

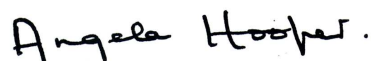
At 8pm, Ward Members will feedback to residents on progress with their £100,000 ward budget spending. This will be followed by the Open Forum, which is your opportunity to raise any other issues of concern to you.

If you would like to comment on any of the workshop topics but are not able to attend this Area Forum, please complete the form on the back of the workshop briefs. You can return it to us using the Freepost address provided.

Area Forums are open meetings and so we encourage you to invite friends and colleagues, who may live, work or learn in the Bryanston & Dorset Square, Church Street or Marylebone High Street wards.

I look forward to meeting you at the Area Forum on the 14th May.

Yours sincerely



CLlr Angela Hooper C.B.E. DL
Chairman, Marylebone Area Forum

Marylebone Area Forum – 14th May 2009

Agenda & format

**Surgery Session
6.30-7.00pm** Talk informally with a range of key council officers – including Councillors and department directors – over a drink and a sandwich.

There will be information stalls and discussion tables on:

- Car Clubs Scheme
- Planning: Development of the City Management Plan
- Westminster Standard - How do you want to access council services?

**Main meeting
7.00pm** Welcome from the Chairman of the Marylebone Area Forum

You can attend two workshops from a choice of four. The workshops are designed to gather your views, ideas and opinions in an informal, interactive and fun way. Independent facilitators manage the workshops to ensure your views are heard.

Workshop sponsors will give a brief introduction to each topic, and why they would like you to attend.

Workshop topics this evening are:

- **Economic Recovery – Help for Residents and Businesses**
- **Noise Strategy/ Noise Issues**
- **Pavements and Lighting**
- **NHS Westminster: Your Views for a Polyclinic in your Area**

7.10pm – Attend your first workshop

7.35pm – Attend your second workshop

**Ward budget updates
8.00pm** Residents invited to break up into their individual wards to receive an update from their Councillors on progress with their ward budget spending.

**Open Forum
8.20pm** The open forum is an opportunity to raise any other issues of concern to you.

8.30pm Drinks reception

Council Officers attending the Marylebone Area Forum – 14th May 2009

These Officers will be available to meet with you on a one-to-one basis. The Area Forums Team will be on hand to help direct your query to the right Officer.

Please note this officer list may be subject to change.

Lead Chief Officer – John Barradell - Deputy Chief Executive (Built Environment)

Adult Services

- Cath Attlee - Assistant Director Joint Commissioning (Care & Health)

Benefits

- Chris Wright - Benefits Officer

Children's Services

- Geoff Skinner - Acting Director of Children, Young People & Family Services

CityWest Homes

- Natasha Smith – Senior Housing Officer
- Darren Levy - Management Cost and Budgets Officer

Community Protection

- Dean Ingledew - Director of Community Protection
- Sharon Miller - Area Manager North East, Street Management
- Chris Marsh - Team Leader, City Guardian Mobile Team,
- Eric Seargent - Operations Manager, City Inspectors,
- Jim Barr - Principal Trading Standards Officer, Trading Standards
- Chris Armstrong - Project Officer, Noise Strategy
- John Wilkinson - Acting Operations Manager-24hr Noise Team

Customer Services

- Laura Ives, Customer Programmes

Development Planning Services

- Jo Palmer – Planning Officer

Environment & Leisure

- Tbc

Libraries

- Ann Farrell – Marylebone Library Manager
- Michael Lightowlers - Marylebone Information Service Librarian
- Alison Clarke – Learning Support Librarian
- Tony Rice – Group Manager Performance

Neighbourhoods and Engagement Team

- Rachel Antony-Roberts - Neighbourhoods and Engagement Manager
- Amy White - Neighbourhood Officer
- Victoria Andrews - Neighbourhood Support Officer

Parking Services

- Felicity Leahy – Service Development
- Damon Budds - Parking Policy and Compliance Officer

Planning and City Development

- Collette Willis - Principal Planning Officer
- Adam Williams – South Planning Team

Policy Unit

- John Dimmer - Head of Policy Unit
- Katy Bentham - Policy Manager – Strategic Development


Transportation/Highways

- Hugh Brennan - Principal Transport Planner
- John Roberts – Network Manager

VENUE DETAILS

Council House, 97-113 Marylebone Road, NW1 5PT



 Council House,
97-113 Marylebone Road, NW1 5PT
(The main meeting will begin in the
reception room on the first floor)



Buses: 2, 13, 30, 74, 82, 113, 139, 189, 274



**Baker Street (Bakerloo, Jubilee, Metropolitan,
Hammersmith & City Lines)**

Marylebone (Bakerloo line and National Rail)

**Edgware Road (Bakerloo, Hammersmith & City, Circle
and District lines)**



**There is limited meter and pay & display parking on the
surrounding streets.**

Access arrangements:



Wheelchair access to the ground floor of Council House is via a side entrance. Please contact us in advance if you wish to use this and we can assist you. Access to the reception room is by lift from the ground floor.



Lift available to function room on the first floor.



There is level access on the first floor to the wheelchair accessible toilet.



There is an induction loop in the main meeting room.



Please let us know as soon as possible if you require BSL interpreters as these are only booked on request.



Registered assistance dogs are welcome.

Westminster City Council is committed to making this meeting accessible. In order that all attendees can participate fully please let us know about any adjustments you may need and we will do our best to meet your requirements.

If you, or someone you know, would like these details in an alternative format please tell us and we will be happy to provide them.

For these and all other enquiries please contact the Area Forums team on 020 7641 3916 or via email to areaforums@westminster.gov.uk



Workshop Briefs:

1. Economic Recovery – Help for Residents and Businesses

In October 2008, the council launched its City Recovery Programme, a broad 15 point package of measures aimed at helping local residents and businesses cope with the economic downturn.

These measures covered four broad themes and included:

- 1. Help for individuals:** a new group apprenticeship scheme to provide opportunities to over 200 residents; a combined debt and benefits advice service; training courses for over 500 residents whose employment is at risk; the new Westminster Works scheme, supporting 2,500 job seekers in Westminster by linking them to training, job-search and sustained employment.
- 2. Help for businesses:** a new advice service for small businesses; speeding up the council's payment of invoices to small businesses and adapting our procurement processes to make it easier for them to work with us; and accelerating our Civic Streets programme.
- 3. Help with housing:** establishing a pool of rental properties in the private sector priced at cheaper housing benefit level for the homeless; a mortgage hardship fund for those at risk of repossession.
- 4. Help with the cost of living:** freezing pay as you go leisure charges for residents and the council tax for 2009-10.

We'd like your views on the City Recovery Programme, in particular:

- 1. How have you/your family/friends been affected by the economic downturn?**
- 2. Has the council made the right interventions so far?**
- 3. What else would you like to see us do?**

Contact Details

Katy Bentham
Policy Unit
Tel: 020 7641 4296
Email: kbentham@westminster.gov.uk

If you would like to comment on this workshop, please fill out the box below and leave in the box at the registration desk or post back to Area Forums at:

Westminster City Council, Area Forums, FREEPOST LON17563, 16th Floor, City Hall, 64 Victoria Street, London SW1E 6QP
Email: areaforums@westminster.gov.uk

Name:

Postal /Email Address:

Contact Number:

Comments:



2. Noise Strategy/Noise Issues

Noise Awareness Week 18th – 22nd May 2009

Noise Awareness Week, is an annual initiative co-ordinated by Environmental Protection UK (formerly NSCA). The aim of this initiative is to raise awareness of the problems associated with neighbour noise and the practical solutions available to tackle it. It provides an opportunity for local authorities such as Westminster City Council, housing providers, mediation services and all those agencies involved in neighbour noise management to raise awareness of services available and promote practical solutions. This year the Noise Team emphasis is focused on audible intruder alarms, noise awareness amongst school children and promoting the Westminster Noise Strategy.

Westminster Noise Strategy

In 2007 work began on the development of a comprehensive Noise Strategy for Westminster. It is a joint Community Protection and Planning and City Development project and the project will result in the creation of a Noise Strategy and an Action Plan. Final consultation on the draft Noise Strategy will take place in summer 2009 and we are aiming to publish the Strategy in autumn 2009.

Why a Noise Strategy?

Noise is an environmental problem in Westminster with significant implications for quality of life. Some noise problems are very difficult to solve and in many cases outside the control of the council. We want to ensure we exploit opportunities to tackle noise and any potential for improvements to the sound environment. There have been significant advances in tackling noise issues and the Noise Strategy will help to promote these achievements and the services the council can provide.

Intruder alarms – Register your alarm!

Last year the Westminster's Noise Team received in excess of 1559 complaints about intruder alarms. Under the Environmental Protection Act 1990, the council has powers to deal with noise nuisances from audible intruder alarms, and this can include forced entry of unoccupied premises to disable the alarm. The Noise Team maintains a voluntary register of keyholders and by registering your keyholder details, you could avoid substantial costs should your alarm malfunction.

To register your alarm please visit our website at:

www.westminster.gov.uk/environment/pollution/noisepollution/naw/

Questions for you

- Have you been affected by a neighbour's alarm?
- Have you reported any other neighbour noise issues directly to the council?
- What issues would you like us to prioritise in Westminster's Noise Strategy?

For further information please contact:

John Wilkinson, Acting Operations Manager-24hr Noise Team

020 7641 5964

jwilkinson@westminster.gov.uk

Or you can contact the Noise Team directly on: 020 7641 2000 or

noiseteam2@westminster.gov.uk

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3. Pavements and Lighting

Pavements

Cllr Bradley has recently completed a review of the condition of roads and pavements, in particular those aspects of condition that residents and others believe contribute most to the visual appearance of the street. The conclusions of this review are still being finalised, but the initial findings on pavements are that:

- **Poor pavement condition in terms of trip hazards, rocking slabs, cracks, depressions, as opposed to purely aesthetics, was the most commonly referenced issue among those consulted**
- **'Tatty' appearance is also a problem in relation to paving especially in relation to material used for repairs and the quality of some of those repairs**
- **The importance attached to visual appearance differs across user group and area of the City – some older participants expressed the view that mastic asphalt was more desirable as they faced fewer trip hazards than on paving slabs. Many noted that visual appearance in terms of quality of materials was more important in key areas, e.g. local shopping districts**

These findings will be used to influence how the Council determines its annual priorities for pavement maintenance.

In the future, it is intended to take into account other factors, such as defect history and visual appearance, other than just structural condition

Attendees at the workshops are asked to consider the following questions:

1. **Are there any particular factors you think the Council should take into account when prioritising our annual programme of pavement maintenance?**
2. **How important is visual appearance, compared to safety?**

Lighting

Street lighting impacts on all of us in one way or another, for example as a means of walking or driving safely throughout the City, as a crime deterrent, or as a nuisance as light pollution.

It also has a key role in supplementing and enhancing the character of a street through careful design of the equipment.

The Council spends considerable money keeping its lighting stock in reasonable condition, including an improvement programme, a light against crime programme, various programmes to deal with equipment at the end of its service life and an annual painting programme.

Attendees at the workshops are asked to consider the following questions:

1. **Are there any particular factors you think the Council should take into account when prioritising our annual programmes of lighting maintenance?**
2. **What are your views on the style and condition of street lighting in your area?**

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Postal / Email Address:

Contact Number:

Comments:



4. NHS Westminster: Your views for a Polyclinic in your area

NHS Westminster will be developing a polyclinic (a super health centre) at Brampton House which is located at the Hospital of St John and St Elizabeth on Grove End Road. The polyclinic will provide a wide range of health, wellbeing and support services under one roof. This includes services normally only available at hospitals such as x-rays and outpatient clinics, as well as useful community services such as benefits support and housing advice. The polyclinic will be open 8am to 8pm, seven days a week; and will not replace any existing GP practices.

Questions for you

1. Do you have any comments on these proposals?
2. What services would you like to see provided in the polyclinic?

For further information, please contact:

Emily Savin, Head of Involving People
Community Health Improvement
Westminster Primary Care Trust
15 Marylebone Road,
London,
NW1 5JD
Tel: 020 7150 8379

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Email: areaforums@westminster.gov.uk

Name:

Postal / Email Address:

Contact Number:

Comments:



Additional Surgery Session Information:

Shaping Westminster: Development of the City Management Plan

Planning policies are currently included in the Unitary Development Plan, which sets out our approach to development decisions in Westminster. This document will be replaced by the Local Development Framework - a folder of planning documents. In particular the Core Strategy and the City Management Plan will contain new policies developed to govern, future change. Westminster deals with around 10,000 planning applications every year -more than any other authority in the country. Together these documents will influence every planning application received by the Council and will become a decisive factor in determining how Westminster will look, feel and function as a city for decades to come.

Want to have your say?

We want to hear your views on how to shape Westminster's new City Management Plan. You can get involved by attending the next Area Forum, officers will be present at the planning surgeries to listen and record to any views you have on issues like sustainable design and energy, housing issues (including specialist housing and affordable housing), changes of use of new cafés bars and takeaways, social and community facilities, retailing (shopping centres and the West End), views and tall buildings, commercial uses and other issues. Comments received will be considered in the preparing the City Management Plan.

We would also like to invite you to attend a number of evening topic based workshops in late June and July. The workshops will provide an opportunity to work with the Council, other interest groups and stakeholders, to debate a wide range of issues.

For more information:

To find out more visit our website at

www.westminster.gov.uk/environment/planning/ldf/cityplan.cfm

Details of these workshops, dates and times will be posted on the website (when available).

If you would like to attend and be involved in these workshops please contact the LDF Team on 020 7641 2503 or email the LDF Team LDF@Westminster.gov.uk.