



13th June 2011

Dear St James's Library customer,

Closure of St James's Library

As a member of the Westminster City Council library service, and a customer at St James's Library, I am writing to let you know that we have decided to close St James's Library. This will happen on 23rd August 2011.

We remain committed to maintaining a first class library service and the decision to close this library has only been taken in the knowledge that there are two other excellent Westminster libraries in the area. Victoria and the new Pimlico Library are close to St James's Library (see enclosed leaflet) and are bigger and open longer.

This decision is also connected to a wider initiative to improve our existing One Stop Services. As part of that project we are seeking to move One Stop Services into neighbourhoods and make it easier for you to contact and deal with the council, which will start to happen from August 2011. You can find out more about the plans for Your One Stops in local communities at www.westminster.gov.uk/youronestop.

Your One Stop services will be offered from both Pimlico Library and the Churchill Gardens Estate Office. This means that, as the library and the One Stop Service occupy the same building, we have reluctantly made the decision to close that building and realise a significant cost saving to the council.

We are committed to library services in Westminster and will continue to offer a first class and innovative service.

You don't even have to leave home to access many of our services including library book renewal. This and many other services can be found at www.westminster.gov.uk. More are coming online every month and you can sign up for news of services at www.westminster.gov.uk/services/mywestminster.

Yours sincerely

Cllr Melvyn Caplan
Cabinet Member for Customer Services and Transformation