



City of Westminster

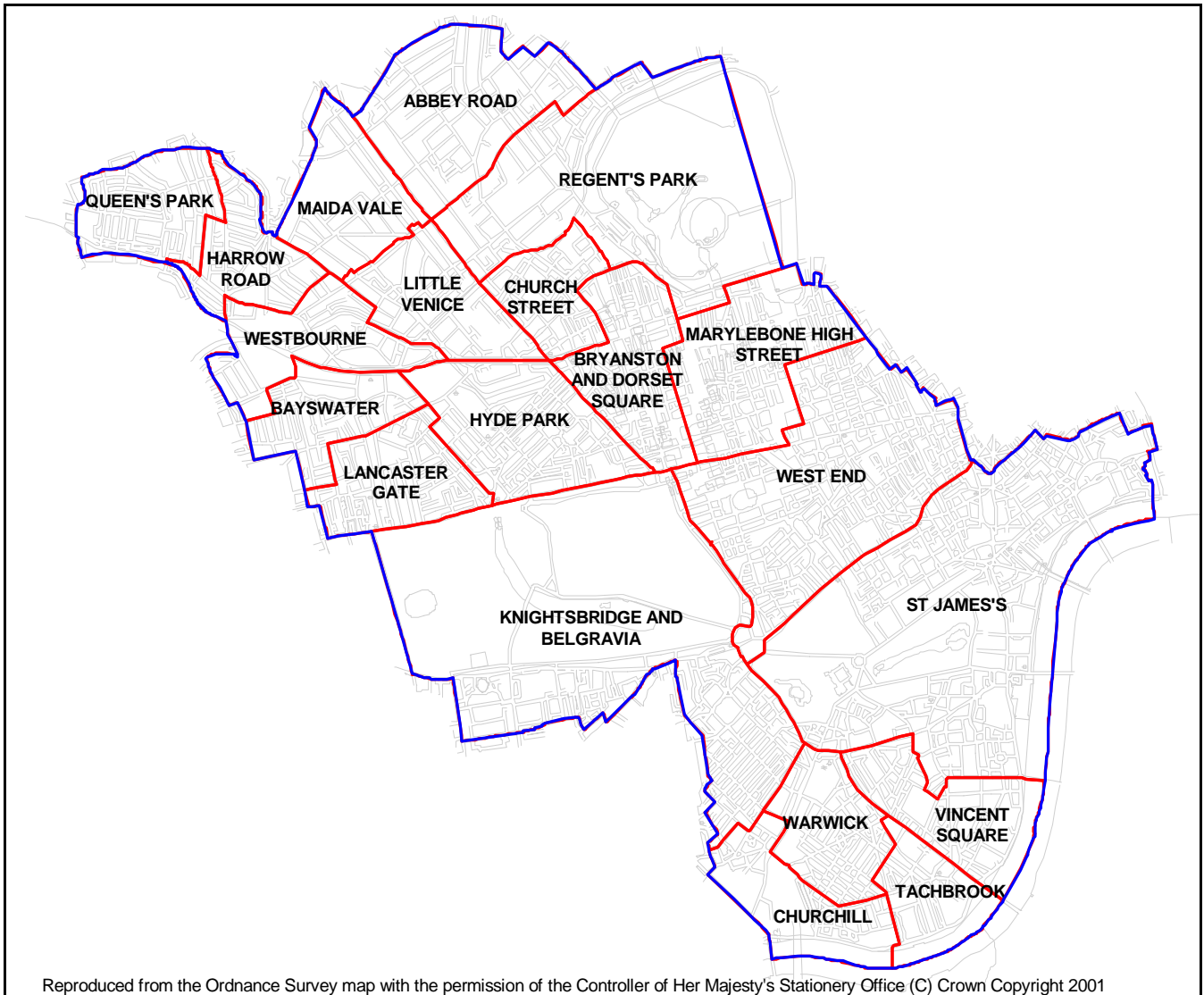
**Facts and Figures
2007/08**

September 2007



City of Westminster

Westminster Wards



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AREA

The City of Westminster is located in the heart of London and is home to the Monarchy, the Government and many Commonwealth High Commissions and foreign embassies. One of 33 London Boroughs, the City includes within its boundaries some of London's most prestigious landmarks and districts, including Westminster Abbey, Houses of Parliament, Buckingham Palace, Big Ben, Marble Arch, Mayfair, Oxford Street, Piccadilly Circus, Soho and Trafalgar Square. The City's diverse built environment blends contemporary with period architecture. Within its 2,204 hectares (8.51 square miles)¹ Westminster takes in Regent's Park to the north, Hyde Park to the west, and Covent Garden to the east. To the south it follows the River Thames.

Westminster is also one of Europe's most prestigious business locations and houses the international headquarters of many multinational organisations. Small businesses play an equally important part in the economy of Westminster. 69% of firms in Westminster employ fewer than 5 people and more than 92% of firms employ fewer than 25 people.²

BUDGET (2007/08) ³

Gross Expenditure by Service– General Fund

	£ '000	%
Childrens Services & Schools	194,303	22.8
Housing (Private Sector)	300,456	35.2
Libraries & Leisure Services	16,587	1.9
Environmental Services (incl Refuse Collection)	60,368	7.1
Planning Highways & Transport	115,363	13.5
Adults Social Care	128,527	15.1
Licensing & Community Protection	28,309	3.3
Other Services	9,095	1.1

Total Expenditure	853,008	100.0
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Total Income

	£ '000	%
Council Tax	48,145	5.6
Net use of Contributions & Reserves	9,652	1.1
Redistributed Business Rates	142,913	16.8
Revenue Support Grants	23,984	2.8
Specific Grants & Subsidies	394,000	46.2
Other income	234,314	27.5

Total Income	853,008	100.0
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Council Tax rates 2007/08:

Council Tax Band	Westminster	GLA	Total
Band A	£251.86	£202.59	£454.54
Band B	£293.85	£236.35	£530.20
Band C	£335.82	£270.12	£605.94
Band D	£377.80	£303.88	£681.68
Band E	£461.75	£371.41	£833.16
Band F	£545.71	£438.94	£984.65
Band G	£629.66	£506.47	£1136.13
Band H	£755.60	£607.76	£1363.36

CUSTOMER SERVICE

- In the 2006/07 financial year, 122,818 emergency and 1.38 million standard calls were received by the CSi contact centre.⁴
- 92.8% (target of 90%) of the emergency calls were answered within 10 seconds and 85.9% (target of 75%) of the standard calls were answered within 20 seconds.
- At our three One Stop Services, at Harrow Road, City Hall and Church Street, over 106,863 visitors were served in the 2006/07 financial year.

- Of these customers served at our One Stop Services, over 95% (98.8%) were seen within 30 minutes.⁵

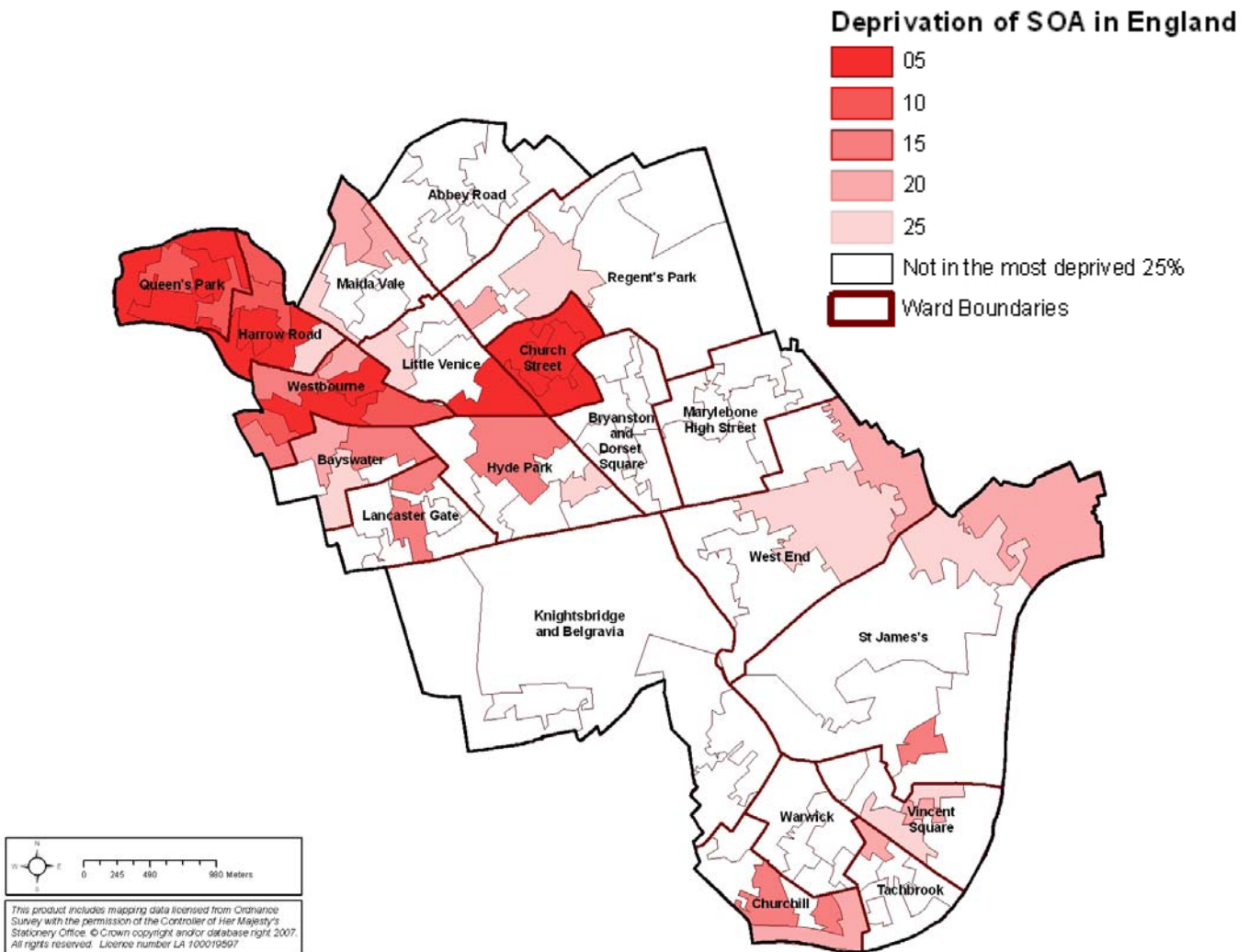
DEPRIVATION⁶

The Indices of Deprivation 2004 (ID 2004) provide a measure of deprivation for every local authority area and super output area in England. It consists of a number of indicators across seven differently weighted domains, which are combined into an Index of Multiple Deprivation. The seven deprivation areas (with weightings) are Income Deprivation (22.5%), Employment Deprivation (22.5%), Health Deprivation & Disability (13.5%), Education, Skills & Training Deprivation (13.5%), Barriers to Housing Services (9.3%), Crime (9.3%) and Living Environment Deprivation (9.3%). Westminster is ranked as the 39th most deprived district out of England's 354 districts and 9th when compared with London's 33 boroughs.

'Super Output Area Levels' (SOAs) contain between 16-25% of a ward's population and form more detailed geographic boundaries than wards. They are much more effective at showing up small areas of deprivation, which exist in wards, which can be masked by areas of affluence. There are 32,483 SOAs in England. Westminster has 120 SOAs in 20 wards. Of these, 21 SOA's are in the top 10% most deprived in England, and a further 21 SOAs are in the top 20%. The indices suggest that deprivation is most concentrated in Church Street and the northwest wards. Deprivation in the south is concentrated in Churchill ward.

A new Indices of Deprivation is being produced by the Communities and Local Government Department in 2007, which will use the same indicators as the ID 2004 but with updated data.

Top 25% most Deprived Super Output Areas in England, in Westminster from ID 2004



EDUCATION⁷

Schools

	Number of pupils	Number of schools
Primary	11,073	40
Secondary	6,704	7
Nursery	234	4
Special	146	2
Total	18,157	53

63.1% of pupils in Westminster's schools speak a first language other than English. The top ten languages spoken by pupils at home (of which there are 119) apart from English are Arabic, Bengali/Sylheti, Albanian, Portuguese, Kurdish, Spanish, Somali, French, Persian/Farsi, and Yoruba.

80.5% of primary school students live in Westminster, but only 42.5% of secondary students are residents in the borough.

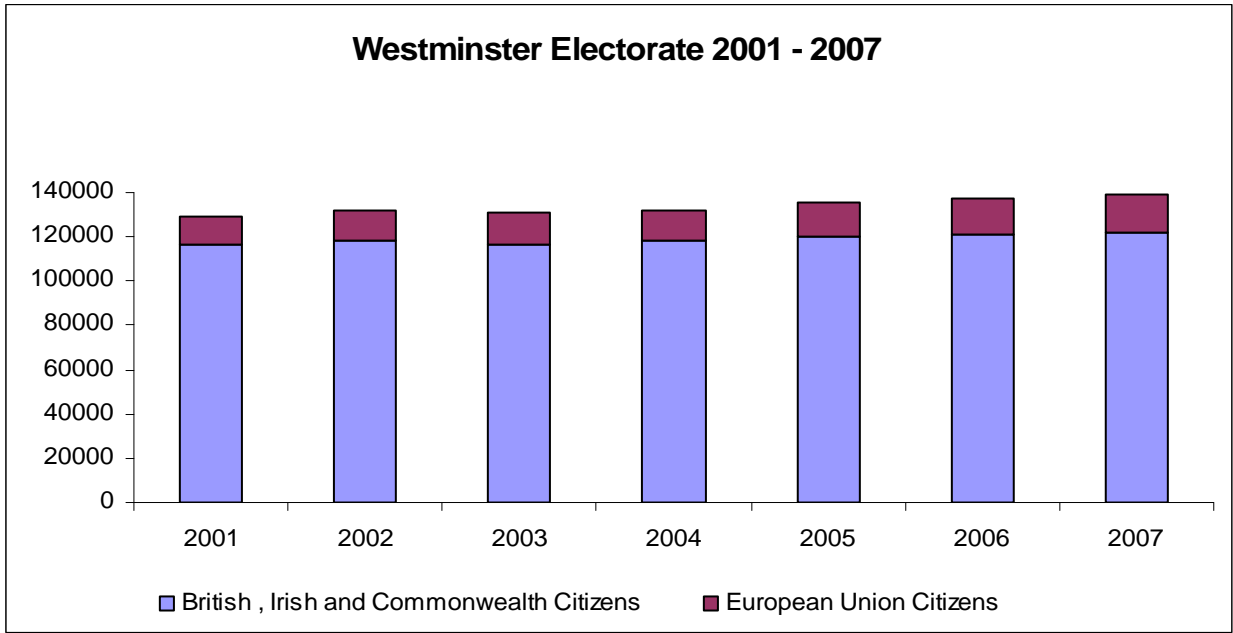
Adult Education 2006/07⁸

Number of enrolments	21,948
Number of students	11,633
Number of courses	2,407
Number of sites	71

3 main sites (Amberley, Ebury Bridge, Frith Street) plus 67 community venues.

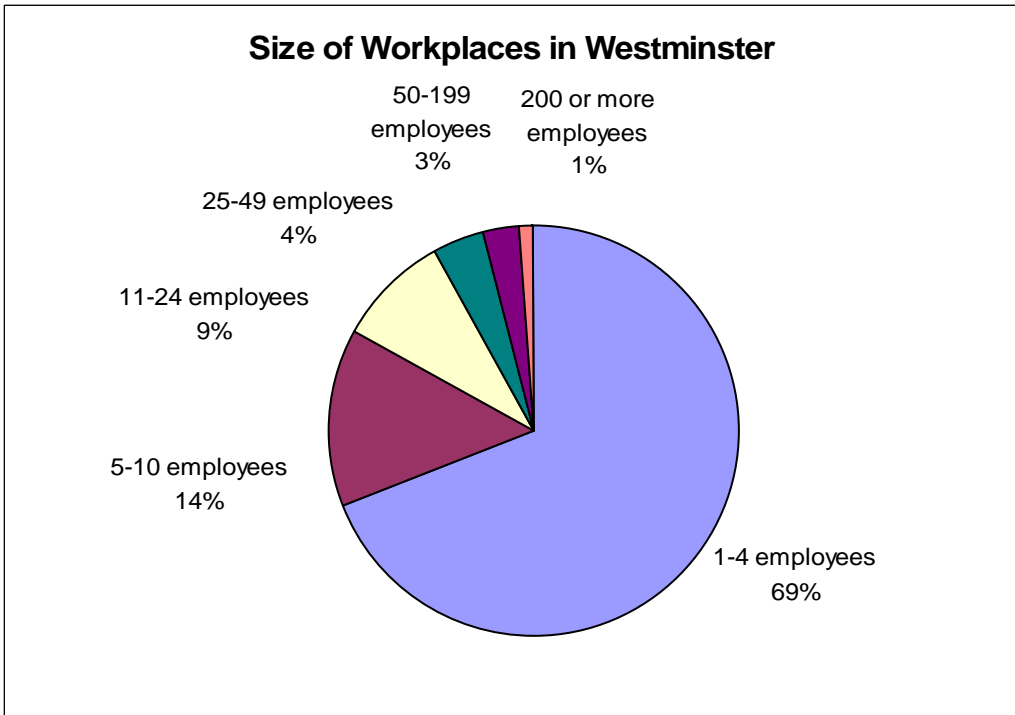
ELECTORAL REGISTER⁹

WARD	2005	2006	2007
Abbey Road	6,743	6,975	7,041
Bayswater	7,139	6,892	7,105
Bryanston & Dorset Square	6,859	7,148	7,434
Church Street	6,729	6,978	7,180
Churchill	6,016	6,029	6,160
Harrow Road	7,078	7,228	7,432
Hyde Park	6,747	6,629	7,052
Knightsbridge & Belgravia	6,059	6,207	5,904
Lancaster Gate	7,710	7,870	7,800
Little Venice	6,737	6,729	6,808
Maida Vale	6,713	6,783	6,813
Marylebone High Street	6,497	6,525	6,565
Queen's Park	7,418	7,646	7,752
Regent's Park	7,032	7,178	7,323
St James's	6,447	6,412	6,829
Tachbrook	6,452	6,363	6,043
Vincent Square	6,509	6,787	6,887
Warwick	6,755	6,777	6,816
West End	6,589	6,645	6,604
Westbourne	7,695	7,840	7,964
Westminster	135,924	137,641	139,512



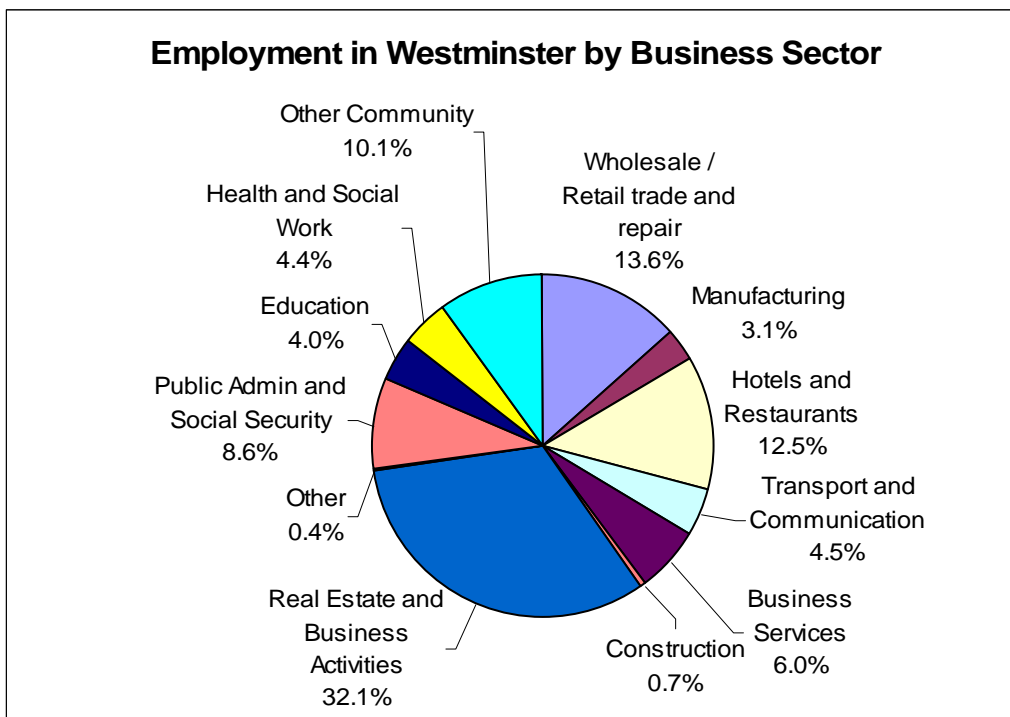
EMPLOYMENT ¹⁰

In 2005 there were more than 46,500 workplaces in Westminster providing employment for over 568,000 people, comprising 14% of employment in London and 2.5% of England's. Westminster provides a place of employment to more people and contains more firms than any other borough in Great Britain. Employment rose by over 18,600 people (3.4%) from the previous year (2004), ensuring Westminster maintained its position as London's largest employment centre.



Employment distribution is highly concentrated within the City. Almost two-thirds of employment in Westminster is located in the wards of St. James (186,123 people or 32.7%) and West End (171,299 people or 30.1%). The number of employees is lowest in the Maida Vale area forum wards of Queen’s Park, Maida Vale, Little Venice and Harrow Road where a total number of 7,884 people (1.4% of all employees in Westminster) are employed.

The biggest single industrial group in Westminster remains Banking, Finance and Insurance, which constituted 37.6% of employment (214,150 people) in 2005.



ENVIRONMENT¹¹

Cleansing

The Cleansing Service manages the City Council’s responsibilities for waste collection, recycling, street cleansing, winter maintenance, public conveniences, and the transfer and disposal of waste. The main Waste Collection, Recycling and Street Cleansing Contract with Onyx was let in September 2003 and has an annual value of £34m per annum. Approximately 190,000 tonnes of waste is collected each year.

Tonnes of waste produced within Westminster:

	Household	Street Cleansing	Commercial	Parks Litter
2006/2007	60,500	20,000	110,000	400
2005/2006	60,000	19,000	110,000	1,000
2004/2005	58,585	20,239	134,213	-
2001/2002	56,503	22,601	152,244	-
1999/2000	57,663	34,411	163,619	-

Of the overall municipal waste collected by Westminster in 2006/7

- 75.4% is incinerated (Household only, 61.1%)
- 9.8% is recycled (Household only, 19.7%)
- 14.3% is sent to landfill (Household only, 18.3%)
- 0.6% is composted (Household only, 0.8%)

The Cleaning Service are scheduled to sweep approximately 170,000km of footway per year and carry out flushing on over 25,000km of carriageway per year

The contractor provides over 3.8 million residential waste collections a month as well as kerbside recycling collections to 80% of residents.

Westminster has 40 public conveniences with an estimated 12 million users per annum. This consists of 26 conventional conveniences, 11 automatic public conveniences and 3 conveniences leased out to a private company to operate on a 10 year lease.

Additionally as part of a programme to reduce street fouling there are 12 temporary urinals placed out in the West End at weekends and four permanent urinals which are opened at night.

HOUSING

Dwellings by Sector at 1 April 2007¹²

Private Sector	83,318
Council Homes (rented)	12,298
Council (lessees)	9,060
Registered Social Landlords	12,961
Other Public Sector	463
Total	118,100

Rehousings 2004/05¹²

Total Transfers	306
Total lettings to new tenants	859
Total	1,165

Housing Register¹²

Households on the Housing Register (as at 1 April 2006)

Total 7,240

Tenant Transfer List¹²

Total 860 (as at 1 April 2005)

Average Property Price¹³

£571,720 (Oct-Dec 2006)

Average Weekly Rents 2005/06^{12, 14, 15}

	Council ¹²	RSL ¹⁴	Private Sector ¹⁵
Studio/Bed sit	£67.67	N/A	£176.25
1 bed	£81.55	£75.46	£269.50
2 bed	£95.41	£92.87	£416.32
3 bed	£108.50	£101.91	£580.88
4 bed +	£130.16	(3 beds+)	£669.17

Homelessness¹²

- Households accepted as homeless in 2006/07
Total 661

- Homeless households accommodated in TA at 31 March 2007 ***
Total 3,013

***Of which 262 in Bed & Breakfast

Rough Sleepers¹²

Total 111 of which 92 general rough sleepers and 19 A8s.

Based on full count undertaken 29 March 2007

Decent Homes¹²

- Number of LA non-decent homes at 1 April 2007 = 0 (Decent Homes Programme completed in 2006/07)

Relet times¹²

- Average re-let time for LA properties 2006/07 = 28 days

Repairs (LA Properties)¹²

- Percentage of urgent repairs completed on time in 2006/07 = 99.27%
- Average time to complete non-urgent repairs in 2006/07 = 8.89 calendar days

Rent¹²

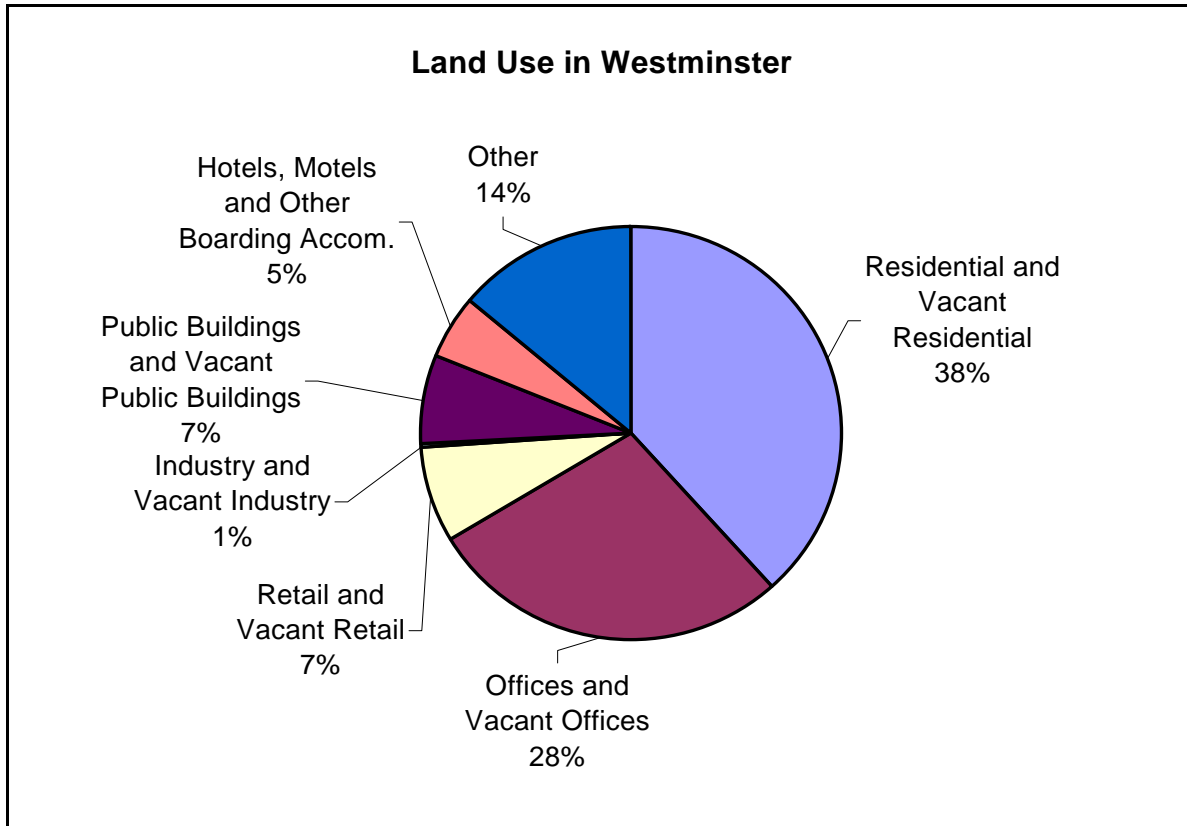
- Rent arrears of current tenants as % of rent roll 3.78% at 31 Mar 2006

Sales¹²

Properties sold under Right to Buy in 2005/06 = 40

LAND USE¹⁶

Total open space	535 hectares
Public open space	456 hectares
Private open space	79 hectares
Total floor space	31.9 million square metres



LEISURE¹⁷

Sports Facilities

- Westminster has 4 indoor sites and 1 outdoor site. A further 2 sites (1 indoor and 1 outdoor) will be opening in 2007/08, and another indoor site is to be opened in 2009.
- Currently, over 3 million people use our sites annually. Approximately 2 million users at our indoor sports & leisure sites and over 1 million visitors at our outdoor sports & leisure site.

Parks and Gardens

- Westminster maintains about 120 parks and open spaces, which are open 365 days a year.
- Westminster owns 15,000 trees, the rest are in parks, open spaces and cemeteries. It also maintains around 1225 hanging baskets and floral displays.
- 3 Cemeteries - located in Mill Hill, East Finchley and Hanwell.

All these sites and services have won many awards, including 4 Green Flags, and are highly regarded by residents.

Libraries, Archives and Arts 2006/07¹⁸

	2005/6	2006/7
Number of Libraries	12	12
Archive Centre	1	1
Number of Library Members	84,225	81,511
Visitors to Libraries and Archives (2004/05)	2,894,871	2,295,303
Items of Library Stock	855,175	903,770
Annual Stock additions	112,000	121,837
Number of items that can be borrowed for FREE	15	20
Arts organisations supported	21	25
Libraries and Archive Website hits per month	149,000	205,000

LICENSING¹⁹

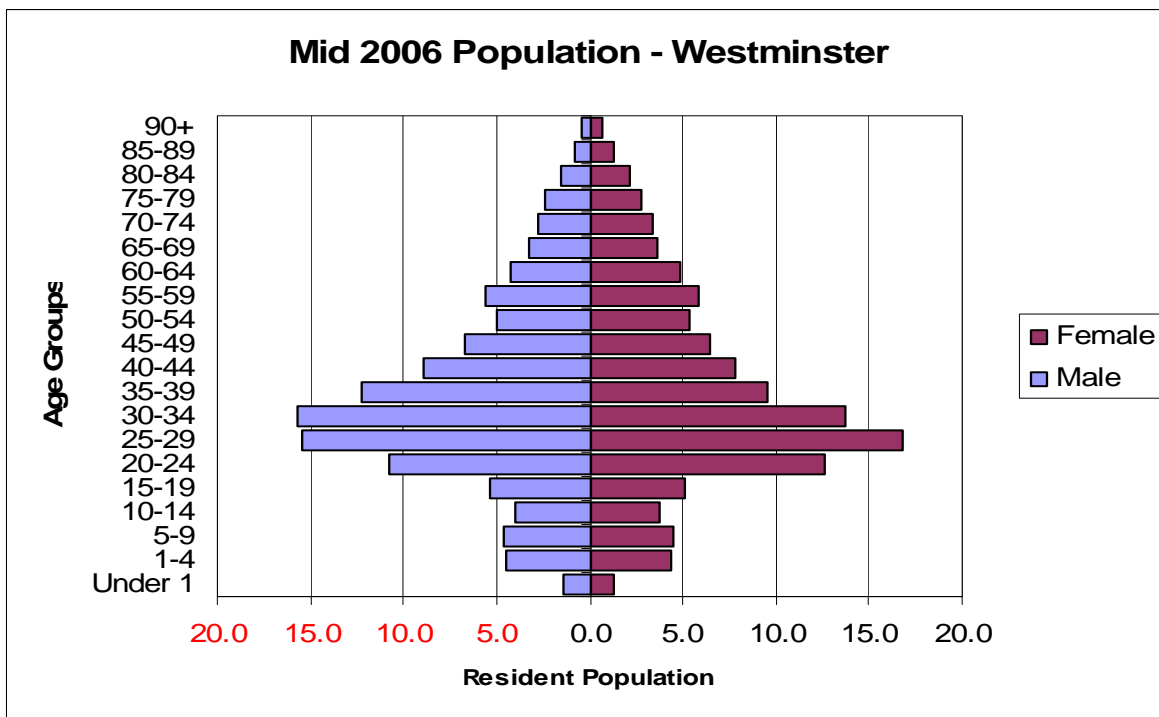
- The Licensing Service currently licences around 2,900 premises with Premises Licences or Club Certificates, and deals with around 200 applications for Temporary Event Notices each month.
- Around 2,750 premises in Westminster are licensed to sell or supply alcohol, and around 2,350 provide late night refreshment. Almost 750 are permitted to have live music, and around 450 provide facilities for dancing as a licensable activity.
- Of the premises selling alcohol, almost 500 sell alcohol after midnight and less than 250 sell alcohol after 2am. Twelve hotels hold 24 hour licences for sale of alcohol to their guests.
- The Licensing Service also deals with the licences for over 400 other premises, permitting them to carry out diverse activities, such as massages and beauty treatments, sale of poisons, dealing in game, and carrying out marriages.
- Also, the Licensing Service is responsible for the licensing of the street trading with almost 1,150 pitches across the city.
- Around 5,300 food businesses are regulated by the food team, more than any other London Authority.

PEOPLE²⁰

Westminster has a resident population of 232,000, according to the 2006 Mid Year Estimates.

Age Structure

	Females	Male	All
Under 1	1.3	1.4	2.7
1-4	4.4	4.5	8.9
5-9	4.5	4.6	9.1
10-14	3.8	4.0	7.8
15-19	5.1	5.3	10.4
20-24	12.6	10.8	23.4
25-29	16.8	15.4	32.2
30-34	13.7	15.7	29.4
35-39	9.5	12.2	21.7
40-44	7.8	8.9	16.7
45-49	6.4	6.7	13.1
50-54	5.4	5.0	10.4
55-59	5.9	5.6	11.5
60-64	4.8	4.3	9.1
65-69	3.6	3.3	6.9
70-74	3.4	2.8	6.2
75-79	2.8	2.4	5.2
80-84	2.2	1.6	3.8
85-89	1.3	0.8	2.1
90+	0.7	0.4	1.1
All Ages	116.0	115.7	231.7

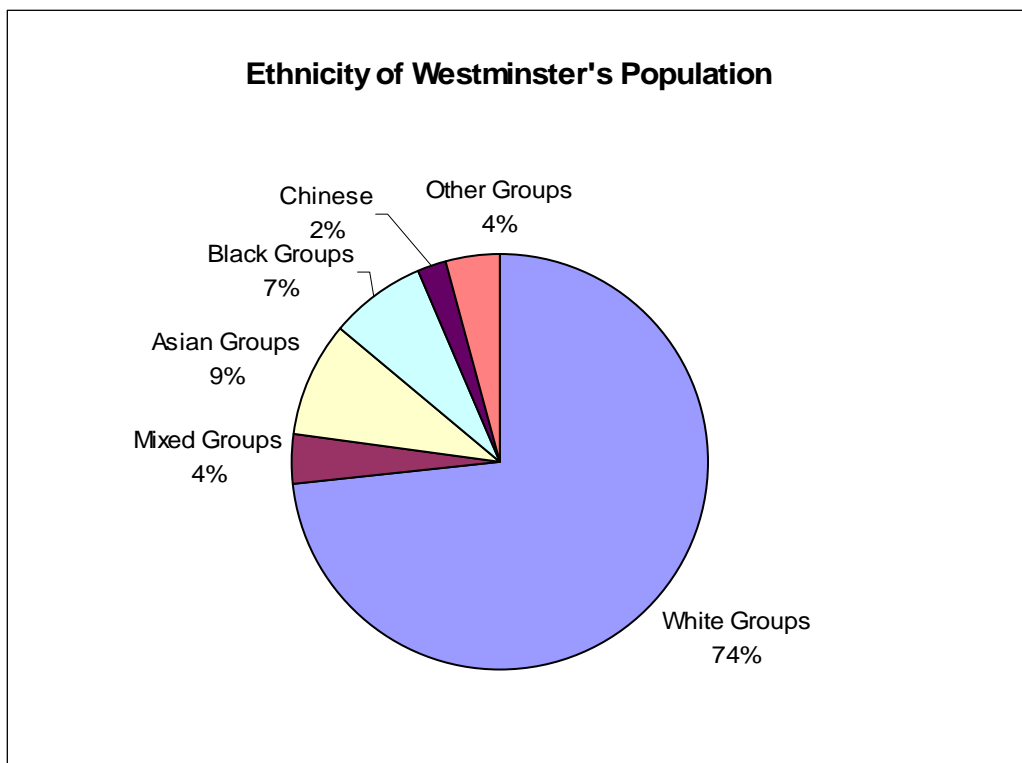


Note: Figures are rounded to the nearest hundred persons. Therefore totals may not agree.

Ethnicity²¹

The diversity of Westminster's ethnicity profile is unique in England. Almost half of Westminster's residents are White British, and another fifth White from outside the UK and Ireland. The other main ethnic groups in the City in descending order of size are 'other', Indian, Black African, Irish, and Chinese.

- Westminster has a higher percentage of residents who are Chinese, mixed White and Asian, and 'other' than any other Authority in England. It also contains the second highest percentage of 'other mixed' and 'other white' residents.
- The proportion of Chinese, Indian, and Pakistani residents has grown since the 2001 census, while the number of Irish, Black Caribbean and Bangladeshi residents has declined slightly since 2001.
- The ethnicity of 0 to 15 year old residents is significantly different to the adult population and shows an increasing trend towards a more ethnically diverse population. Currently white British residents comprise 42% of this group.

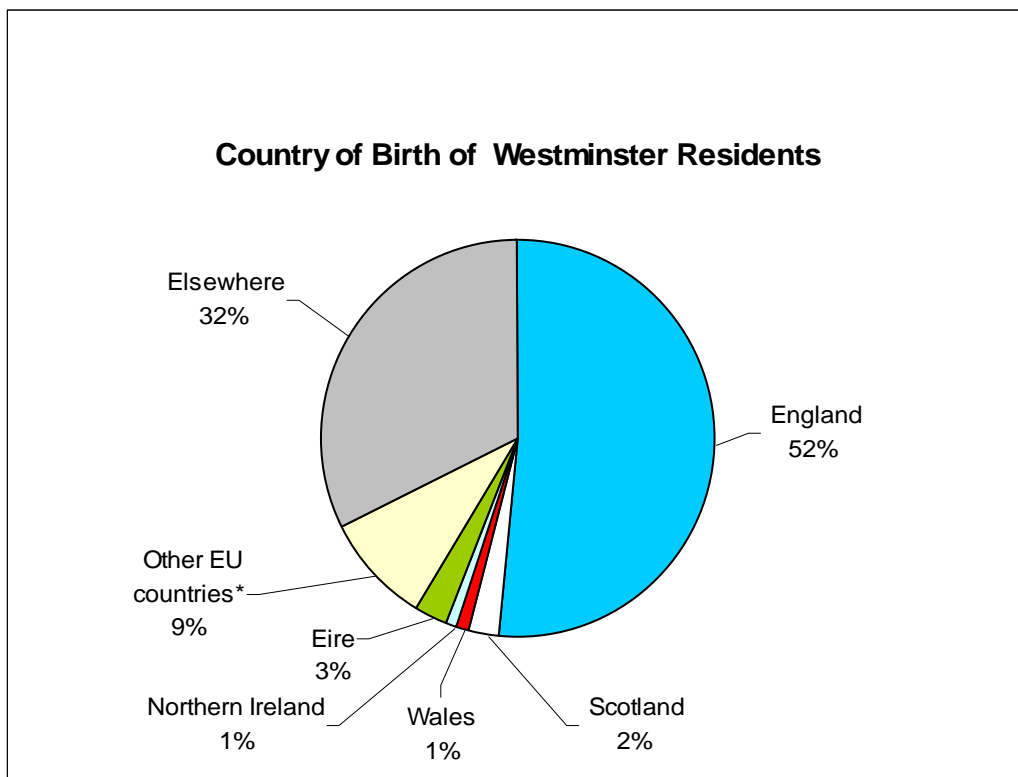


Country of Birth²²

The residents of Westminster originate from diverse countries of birth compared to average English and London Authorities.

- Only 55.8% of Westminster's residents are born in the UK, compared to an English average of 90.7% and a London average of 72.9%. Only Brent (53.4%) and Kensington and Chelsea (55.5%) have a smaller proportion.
- Westminster has the second highest proportion (9.0%) of non-UK EU* born residents in England behind only Kensington and Chelsea (11.2%).
- The proportion of residents born outside the UK (both in the EU* and elsewhere), has risen from 40% in the 1991 census, to 44% in 2001.
- 182 different nationalities are represented in Westminster, the highest of any London borough.

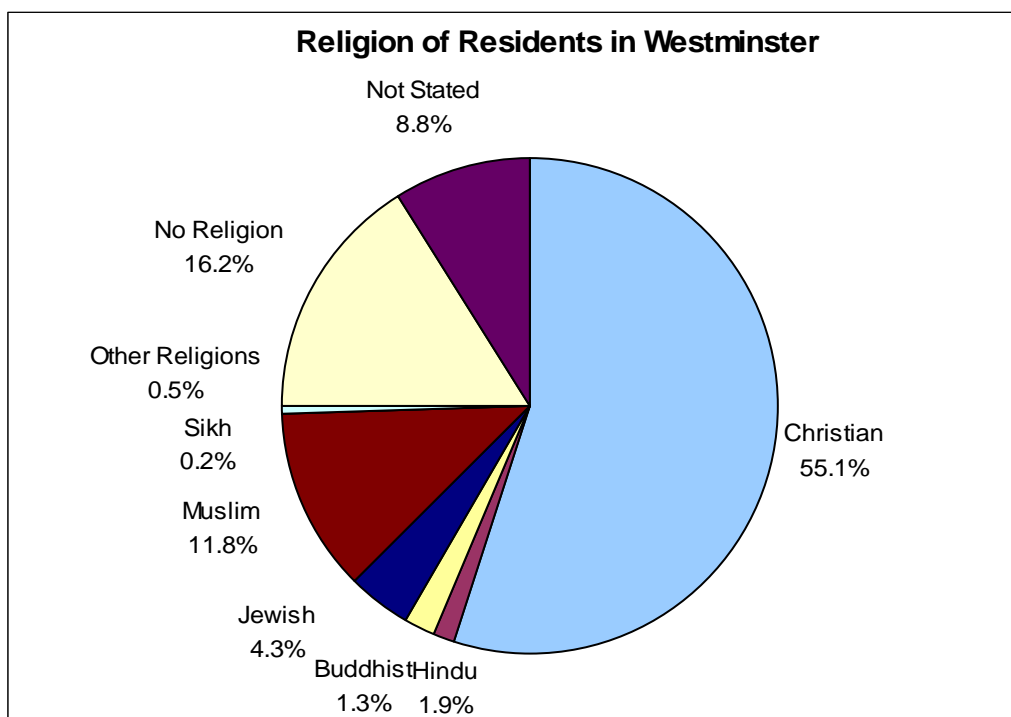
Notes: * European Union as defined on Census day (29 April 2001) – Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, Netherlands, Portugal, Spain and Sweden.



Religion²³

Just over half of Westminster's residents are Christian, whilst the next largest group of residents state that they have 'no religion'. Islam is the third largest religion in the City.

- 71.7% of the average English authority's residents are Christian, Westminster's proportion is considerably lower (55.1%)
- The proportion of Westminster's residents (16.2%) with no religion is higher than the national average (14.6%), but lower than the Inner London average (18.3%).
- Westminster's population contains the highest proportion of Buddhist residents in the country.



PLANNING²⁴

- Westminster's Planning Department is one of the busiest in the country.
- In 2006/07:
 - **6,686** planning applications were received (cases monitored by government)
 - **82%** of all major applications were determined within 13 weeks.
 - **72%** of all minor applications were determined within 8 weeks
 - **80%** of all other applications were determined within 8 weeks
- The City contains **over 11,000** listed buildings of special architectural and historic interest.
- **78%** of Westminster is included within 54 designated conservation areas.

In 2006/07 approximately:

- 1,263 new residential units were completed.
- 2,044 residential units were under construction.
- 1,248 residential units were planned but not under construction.

Planning - Entertainment²⁵

- There were almost 3,000 entertainment uses (A3, A4, A5 & D2 uses), including bars, pubs, nightclubs, restaurants, cinemas and casinos, in Westminster at the beginning of 2006/07.
- In 2006/07, 9 new A3 (restaurants & cafes) uses were completed and 3 new A4 (drinking establishments) were completed.
- In 2006/07 17 casinos were in operation and 6 new casinos were given planning permission.

POLITICAL COMPOSITION²⁶

Members of Parliament Mark Field (Conservative) Cities of London & Westminster
Karen Buck (Labour) Regent's Park & Kensington North

Members of European Parliament (London) Gerard Batten (UK Independence Party)
John Bowis OBE (Conservative)
Robert Evans (Labour)
Mary Honeyball (Labour)
Jean Lambert (Green)
Baroness Sarah Ludford (Liberal Democrat)
Claude Moraes (Labour)
Dr Charles Tannock (Conservative)
Syed Kamall (Conservative)

Member of Greater London Authority Angie Bray (Conservative) West Central

Number of Councillors 60 (Conservative 48, Labour 12)

Electoral Wards 20

SOCIAL SERVICES²⁷

Children in need	1,995
No. of cases	
Older people aged 65 and over	3,980
Adults with physical disabilities 18-64	1,020
Adults with learning disabilities 18-64	500
Adults with substance misuse problems 18-64	190
Referrals to Community Mental Health Teams 18-64	3,440

Vulnerable adults in Westminster

- Using national rates we estimate that:
 - - up to 38,000 residents aged 16 or over have a moderate to severe disability.
 - - approximately 5,500 adult residents aged under 60 are blind or partially sighted and that around 10,500 adult residents aged under 60 are deaf or hard of hearing.
- There were approximately 1,100 people diagnosed with HIV living in Westminster in 2007.

- The City Council helps approximately 3,800 residents aged 18 and over to remain independent, by supporting them in their own homes with a range of community care services.
- Around 103,000 'meals-on-wheels' per year are delivered to people in their own homes.
- Around 700 older people, who can no longer be supported in their own homes, receive residential or nursing home care.
- We receive up to 1,000 requests per annum for emergency assessments under the Mental Health Act.

Children in need in Westminster

At 31st March 2007 there were:

- 109 children on the Child Protection Register
- 293 children 'looked after' by the City Council

In any one week approximately 2,000 children in need receive support from Social & Community Services. The reason for needing services can be broken down as follows:

- 2% low income
- 32% abuse or neglect
- 8% family in acute distress
- 21% family dysfunction
- 7% absent parenting
- 13% disability
- 10% parental illness/disability
- 5% socially unacceptable behaviour
- 2% other.

TOURISM^{28, 33}

The City of Westminster is located in the heart of London and has the largest concentration of visitor attractions in London - including prestigious landmarks such as Buckingham Palace, Westminster Abbey and Trafalgar Square, as well as most of the West End theatres and cinemas, and world famous shopping areas of Oxford Street, Regent Street and Bond Street. It also contains 40% of London's hotels and guesthouses.

- Westminster contains 450 hotels and their 65,000 bed spaces equate to 30% of all London bed spaces.
- Approximately 30 million people visit London each year. It is estimated that over 95% of visitors to London visit Westminster, representing a total of approximately 28.5 million people per year.
- The National Gallery and Westminster Abbey are Westminster's most popular visitor attractions; they each attract approximately 4 million visitors per year.
- Four of London's nine Royal Parks are located within Westminster.
- The location for every Coronation since 1066, Westminster Abbey, together with the adjoining Houses of Parliament and 10 Downing Street, forms a UNESCO World Heritage Site.

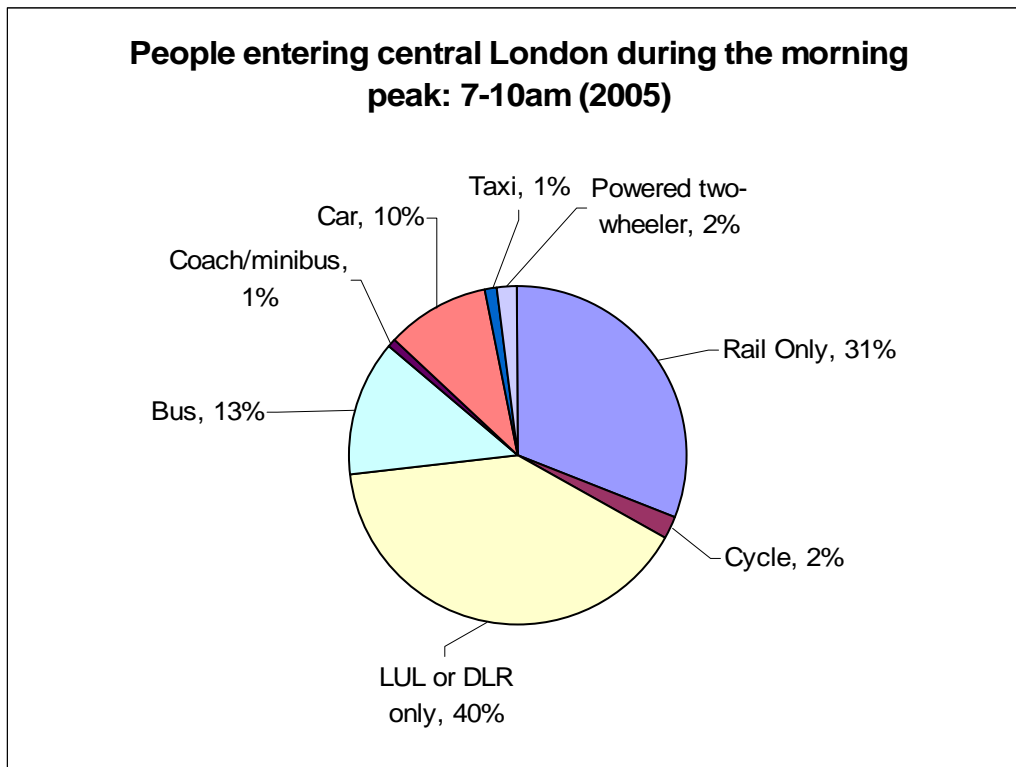
TRANSPORT

In Westminster²⁹

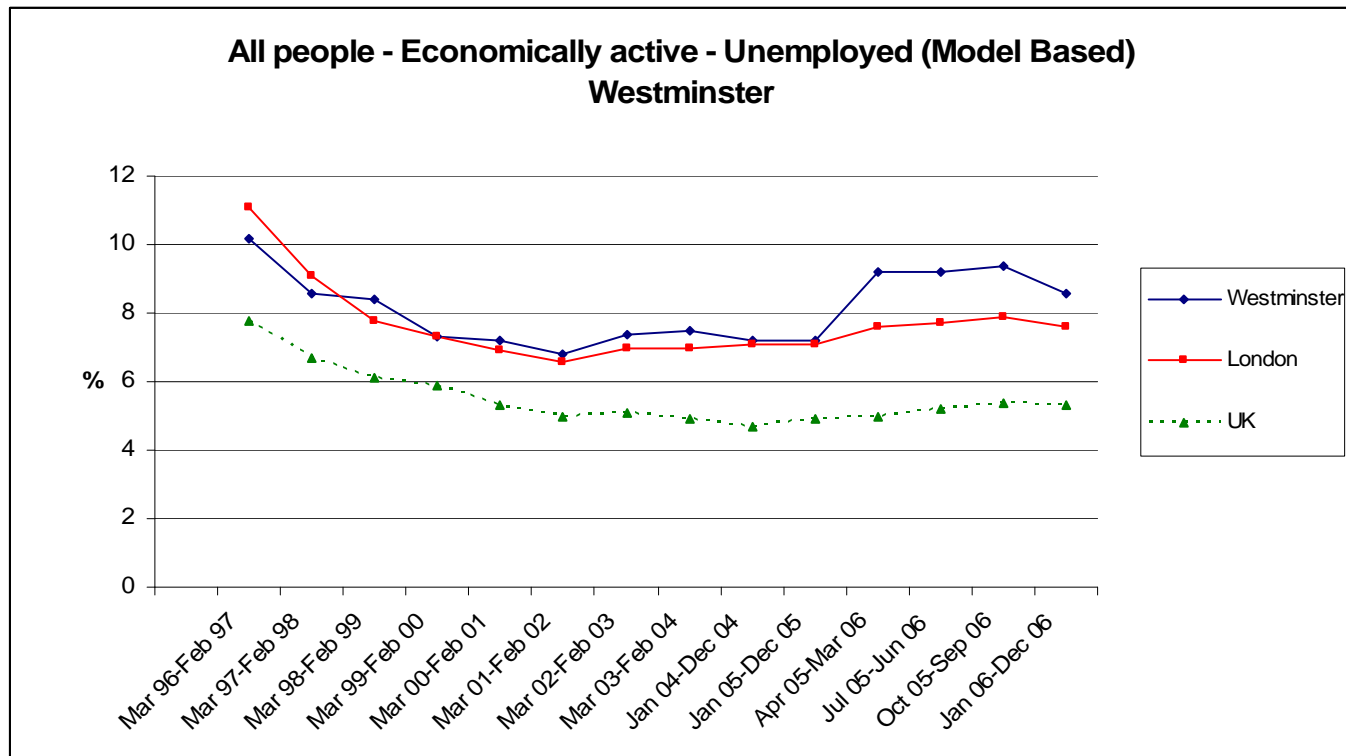
Number of streets	2,037
Road network length	229 miles (369kms)
Streetlights	15,000
Average road speed (Central London)	8mph

In London³⁰

- Central London's population grows by 1.1 million people on a typical weekday between 7 and 10am.
- Average road speed in central London is less than 10 mph.
- During the three-hour morning peak 46,000 people enter Waterloo, London's busiest Tube station.
- On average 150,000 people an hour enter the Tube system.
- Victoria is one of London's busiest stations, used by 80 million people a year.



UNEMPLOYMENT³¹



Note: numbers are for those aged 16 and over, % are for those of working age (16-59/64)

People unemployed and actively seeking work: In March 2007

3,824 (men – 2,571, women – 1,253).

Unemployment rate – (ONS annual population survey, 2007)

	All		Male		Female	
	No of people	%	No of people	%	No of people	%
Westminster	8700	8.6	5100	9.2	3700	8
London		7.6		7.9		7.3
UK		5.3		5.8		4.8

Numbers and % are for those aged 16 and over. % is a proportion of economically active

SOURCES

1. City of Westminster, Transportation Department
2. Annual Business Inquiry, ONS 2005, © Crown Copyright 2007
3. City of Westminster, Finance Department 2007
4. City of Westminster, Customer Services Department – MI Database 2007
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6. Indices of Deprivation, ONS 2004, © Crown Copyright 2004
7. City of Westminster, Children’s Services Department 2007
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9. City of Westminster, Electoral Services 2007
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13. Property Prices Oct-Dec 2006, HM Land Registry, © Crown Copyright 2006
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15. GLA Private Sector Rents Bulletin – November 2005
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17. City of Westminster, Environment & Leisure Department 2007
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21. MYE 2003 - Ethnic Experimental Population Estimates and 2001 Census, ONS © Crown Copyright 2006
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24. City Planning Group Respipe Survey 2007
25. City Planning Group Entspipe Survey 2007
26. Greater London Authority 2007
27. City of Westminster, Social & Community Services Department 2007
28. City of Westminster, Environment and Leisure Department 2007
29. City of Westminster, Transportation Department 2007
30. Transport for London 2007

IMPORTANT NOTES

A 'household' is either one person living alone or a group of people (who may or may not be related) living, or staying temporarily, at the same address, with common housekeeping. A 'dwelling' is defined as 'structurally separate accommodation'.

Education data is for LEA funded schools only.

The Annual Business Inquiry classification of employees is constructed from pay points. This may include staff whom are paid from a point but do not necessarily work within the City. A 'workplace' refers to a single site of a business. A business may consist of more than one workplace if, for example, it was a chain of shops under common ownership.

'Unimplemented' in the Planning section refers to units for which a planning application has been approved but development has not yet begun.

Political Composition is correct as at time of going to print (September 2007).

In some cases figures have been rounded to the nearest hundred. Totals, therefore, may not agree.

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www.westminster.gov.uk

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